



LIGHTING OUR COMMUNITY

How to report streetlight issues in Kansas City, Kansas

Streetlights play an important role in Kansas City, Kansas. They light our roads and sidewalks, plus they make it easier for us to see drivers and pedestrians. While the Unified Government (UG) owns and decides where streetlights are needed, the Kansas City Board of Public Utilities (BPU) is responsible for repairing nearly 19,000 streetlights and over 5,500 private area lights in our community.

STREETLIGHT REPAIRS Call BPU 913-573-9522, anytime 24/7, to report streetlights in need of repair. Simply provide the address, cross streets, or pole number along with a description of the problem.

NEW STREETLIGHTS & PRIVATE AREA LIGHTS The UG and BPU depend on community residents to report when new streetlights are needed or when they are in need of repairs. To request a new streetlight call the UG at 913-573-5700. Private area lights for backyards, alleys and parking lots can be requested from BPU at 913-573-9531.

STREETLIGHT CALLBACK PROCESS BPU's service area is divided into seven zones. Streetlight repair and replacement times can vary for each zone. To let residents know that their repair request is important and has been processed, BPU recently added a callback feature to their phone system.

Once BPU creates a work order for streetlight repair, you will receive a callback message letting you know the problem is being addressed. Once repairs are scheduled, you will receive a second message with the approximate time of when repairs will be completed.

WHAT'S NEXT The UG and BPU are reviewing options to replace current streetlights with LED lights. LED's use 40% less energy, improve visibility, and last longer.

KNOW THE NUMBER TO CALL:



A STREETLIGHT
NEEDS REPAIR
(913) 573-9522



REQUEST A NEW
STREETLIGHT
(913) 573-5700



ORDER PRIVATE
AREA LIGHTING
(913) 573-9531