

Understanding the Redesigned BPU Billing Statement

To help customers better understand the fees and charges on their utility bill, BPU recently redesigned its monthly billing statement.



For billing questions, please call 913-573-9190

www.bpu.com

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Kansas City Board of Public Utilities
540 MINNESOTA AVENUE, KANSAS CITY, KANSAS

FOR BILLING INQUIRIES CALL : (913) 573-9190

ACCOUNT NUMBER: 9999999 CUSTOMER NAME: MISTER JONES PREVIOUS BILL: 09/26/08
 BILLING DATE: 10/27/08 SERVICE LOCATION: 1 111 OAKLAND AVE CURRENT BILL: 10/27/08

Date	BPU Charges	Amount
10/27/08	Electric Charges	\$37.27
10/27/08	Water Charges	\$27.49
	Total	\$64.76

Date	UG Charges	Amount
10/27/08	Stormwater Management	\$2.00
10/27/08	Trash Removal Service	\$9.75
10/27/08	PILOT	\$5.11
10/27/08	Water Pollution Abatement	\$18.79
	Total	\$35.65

Date	Taxes	Amount
10/27/08	Kansas Water Plan Tax	\$0.12
10/27/08	Sales Tax	\$0.90
	Total	\$1.02

BILL SUMMARY

BPU Charges	\$64.76
City Charges	\$35.65
Taxes	\$1.02
Total Current Bill	\$101.43
Previous Balance	\$289.04
Late Payment Charge Applied	\$0.00
Ending Account Balance	\$390.47

DETAIL METER AND/OR SERVICE INFORMATION												
SERV TYPE	RATE CODE	METER NUMBER OR SERVICE DESCRIPTION	FROM	TO	PREVIOUS READ	PRESENT READ	READ TYPE	METER CONST	CURRENT DAYS	USAGE	CURRENT TYPE	AMOUNT
ELEC	100	13672356	09/26	10/27	26485	26795	EST	1	31	310	KWH	17.45
ELEC	ERC	Energy Rate Component										13.22
ELEC	ECC	Electric Customer Charge										6.60
WATR	010	BA32106581	09/26	10/27	26637	27154	EST	0.01	31	5	CCF	14.80
WATR	WCC	Water Customer Charge										12.69

IMPORTANT MESSAGES

Save time, save money Make life easier. Sign up for the Automatic Bank Draft Payment Plan. Call 573-9095 for information.

For questions pertaining to your Sewer and/or Trash Fees, please call City Hall at 573-5400.

We appreciate the way you consistently pay your account.

Please make contributions to the Utility Assistance Program by mailing a separate check to Utility Asst. Program, P.O. Box 17-1042, Kansas City, KS 66117
 FOR DIRECT PAYMENT CALL 1-888-299-3321 OR VISIT BPU.COM TO ENROLL ON AUTOMATIC BANK DRAFT CALL 913-573-9190

Make checks payable to Kansas City Board of Public Utilities
 DETACH AND RETURN BOTTOM PORTION OF THIS BILL WITH YOUR PAYMENT. PLEASE DO NOT MAIL CASH

Kansas City Board of Public Utilities, 540 Minnesota Avenue, Kansas City, Kansas 66101

ACCOUNT NUMBER: 000000 999999 9 9	DUE DATE: November 21, 2008
SERVICE LOCATION: 1 111 OAKLAND AVE	AMOUNT DUE NOW: \$388.47
BILLING DATE: October 27, 2008	AFTER DUE DATE: \$392.95

CHECK IF REVERSE SIDE ADDRESS CHANGE/COMMENTS

WRITE TOTAL AMOUNT PAID \$.

Be sure address displays in return window
 Kansas City Board of Public Utilities
 P.O. Box 219661
 Kansas City, MO 64121-9661

MISTER JONES
 1 111 OAKLAND AVE
 KANSAS CITY KS 66102-1369

0000002182739 9 0000039295 0000038847 9

BPU Charges:

Amount owed for BPU electric and water usage.

UG Charges:

Imposed by the Unified Government, these service fees are collected through the BPU billing process and then remitted back to the UG.

Stormwater Management: This UG fee appeared on your bill starting in March 2009 as a result of federal mandates for localities to have a stormwater management plan.

Trash Removal Service: BPU collects these fees and remits it to the UG for trash pick-up and recycling.

PILOT: Law requires BPU to pay a portion of its revenues to the UG to fund city operations. Called the payment-in-lieu-of taxes (PILOT), the UG sets this rate between 5 and 15 percent. The UG increased this rate from 7.9 to 9.9 percent starting in January 2009.

Water Pollution Abatement: This is a sewage fee collected by the UG.

Taxes:

All applicable city, state and county taxes.

Bill Summary:

The total charges from the BPU, UG and Taxes sections.

Detailed BPU Charges:

This section provides additional detail on BPU-specific charges on your bill. These are NOT additional charges.

What is the ERC charge?

The Energy Rate Component (ERC) is the cost BPU pays to purchase electricity on the open market when customer demands exceed BPU's ability to generate its own electricity. The ERC has always been included in your bill, but wasn't previously broken out. This is not a new charge, but will allow customers to follow seasonal ERC rates.