



The BPU Connection

Kansas City Board of Public Utilities

A Newsletter for BPU Customers • Serving the Water and Electric Needs of Kansas City, Kansas

SPRING 2009 | ISSUE FOUR

BPU: 100 Years of Award-Winning Water Service



The Nearman Water Treatment Plant, one of the most advanced facilities in the country, helps BPU provide safe reliable water to the community.

The Kansas City Board of Public Utilities (BPU) has been providing dependable quality water service to the community since 1909. Today, BPU serves almost 55,000 water customers over a 150 square mile area. The service area includes Kansas City, Kansas, Edwardsville, southern Leavenworth County, parts of Bonner Springs and a small section of Johnson County.

The state-of-the-art water system includes two water treatment facilities (Nearman and Quindaro),

four pump stations, 1,004 miles of water pipes, and the nation's two largest horizontal collector wells that gather water from deep below the Missouri River. BPU has the capacity to pump more than 84 million gallons of water a day (MGD) to its customers, and stores 31 million gallons of water in reservoirs and elevated tanks. In addition,


BPU services and maintains 6,242 fire hydrants throughout the community.

BPU Receives Partnership for Safe Water Award



BPU recently received the "Directors Award of Recognition" from the Partnership for Safe Water, a collaborative effort between water utilities and the Environmental Protection Agency (EPA), the Association of State Drinking Water Administrators, and industry associations. The program was established to provide safe, high-quality drinking water to the public that exceeds certain EPA regulations.

Top-Ranked Water Utility in Country

BPU's water division has also received the Association of Metropolitan Water Agencies' "Gold Award" for Competitiveness Achievement for initiatives in the areas of plant, maintenance, engineering, finance, and employee development. 



BPU cuts Summer 2009 ERC electric charge

...read more on page 3

BPU Establishes Climate Protection Committee


The BPU Climate Protection Committee (CPC) was created last year as part of the utility's membership with the Kansas City Chamber of Commerce Climate Protection Partnership. As a member of this Partnership, BPU pledged to calculate its Carbon Footprint and reduce this footprint into the future.

The Carbon Footprint represents all the greenhouse gases caused directly or indirectly by individuals, organizations or products. Examples would be vehicle tailpipe emissions from driving to and between work facilities, or the emissions involved in manufacturing and delivery of the printer paper we use every day.

One example of the Committee's work includes new biodegradable coffee cups for the BPU break

areas. It is also encouraging BPU employees to use their own washable coffee mug to further reduce waste. Other committee projects planned for 2009 include:

- Implementation of a more comprehensive recycling program at BPU
- Replacement of out-dated lighting with new efficient systems
- Reduction of mowing and implementation of native planting practices

The CPC is made up of BPU employee volunteers, spread throughout the various facilities. This effort will not only save the BPU money, but will also improve the quality of life in the community it serves. 

DID YOU KNOW?

BPU was recently awarded \$500,000.00 by the Environmental Protection Agency (EPA) to upgrade and replace aging water mains and lines.

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BPU MISSION: To be the utility of choice while improving the quality of life in the communities we serve.


Kansas Lt. Governor Speaks at BPU Build Green Conference



Lt. Gov. Mark Parkinson explains his energy policy to attendees at the conference.

The BPU held its fourth annual Build Green Conference on Thursday, April 2, 2009, at the Jack Reardon Convention Center in Kansas City, Kansas. The conference provides an opportunity to share knowledge and discuss issues aimed at advancing sustainable growth and renewal in our community. Several hundred builders, homeowners, and businesses from across the Midwest participated in the conference, which focuses on energy efficiency, renewable energy, and building green.

Guest speakers included Lt. Governor Mark Parkinson and Mayor/CEO Joe Reardon. Both spoke of their continued support for building green and commended the BPU for its leadership in this effort.

Conference presentations focused on climate protection, sustainable design, renewable energy, and local, state, and federal build green issues. A large number of exhibitors also displayed "green" products and services for homeowners and businesses. 



Mayor/CEO Joe Reardon discusses the UG's support and commitment for green build standards within the community.



Hundreds of builders, homeowners, and businesses attended BPU's Build Green Conference in downtown KCK.

BPU Water: A Tradition of Excellence and Service to the Community

LORETTA COLOMBEL
President, BPU Board of Directors



In 2009, the Kansas City Board of Public Utilities celebrates its 100th anniversary of water service to residents of this community. As one of the top-ranked water utilities in the country, BPU has once again achieved several notable and distinguished accomplishments in this critical area of utility operations.

BPU first received the "Directors Award of Recognition" from the *Partnership for Safe Water*, a national volunteer initiative developed by the Environmental Protection Agency (EPA) and other water organizations to provide communities with drinking water quality that surpasses required federal standards. Less than one percent of all utilities nationwide receive the *Partnership for Safe Water Award*, and BPU is the first and only utility in the metro area and the state of Kansas to receive this honor.


Second, the recently released 2009 Water Quality Report indicates that BPU's water once again exceeds all federal and state water quality safety standards. The report reaffirms the safety of our community's drinking water and recognizes the on-going commitment BPU, and its associates, have made in its water treatment and processing facilities.

"Less than one percent of the nation's utilities receive the Partnership for Safe Water Award, and BPU is the first and only utility in the metro area and the state of Kansas to receive this honor".

In addition, BPU was recently awarded a \$500,000 State and Tribal Assistance Grant (STAG) by the Environmental Protection Agency (EPA) to upgrade and replace aging water mains and lines within BPU's water system. The grant requires recipients to match 45 percent of the amount awarded, which BPU

has already budgeted for in anticipation of receiving these federal funds. BPU had budgeted \$414,000 for water main replacement projects, but with the STAG BPU will now be able to invest over \$900,000 in our community to upgrade the water distribution system.

While these accomplishments and awards are significant, BPU remains committed to continuing the quality, dependable service Wyandotte County has come to expect over the past 100 years. Moreover, as a publicly-owned utility, BPU remains committed to maintaining transparency, accountability, and responsibility in its operations and practices. We will continue communication and outreach efforts with our customers and the community to ensure they know what their utility is doing, while simultaneously providing them the opportunity to influence utility matters by sharing their thoughts and opinions.

BPU is preparing today to meet the water and electric needs of our community tomorrow. Our primary mission is to provide reliable and affordable utility services to our customers, while improving the overall quality of life in our community, and we will continue striving to achieve these goals for the next generation of BPU customers. 

Our Commitment



BPU Employees Receive Black Achievers Award

Johnetta M. Hinson, Supervisor of Cash Operations for BPU and Maurice (Tony) Coleman, Supervisor of Water Distribution Maintenance, have been named recipients of the 2009 Black Achievers in Business and Industry Award, sponsored by the Southern Leadership Christian Conference of Greater Kansas City and the Black Achievers Society. Hinson and Coleman were honored at a Recognition Dinner earlier this year.



BPU Manager of Customer Service James "Buck" Mason and Johnetta Hinson, Supervisor of Cash Operations.

The Black Achievers Award is awarded to African Americans in middle to upper management business positions in Kansas City who display corporate accomplishment, better their community through civic and philanthropic activity, and mentor others around them to exceed and achieve.



Maurice "Tony" Coleman, Supervisor of Water Distribution Maintenance and BPU General Manager Don Gray.

Hinson, a 20-year employee with the BPU, has worked her way up from Teller to the management team position she holds today, where she acts as custodian of all monetary transactions for the utility while managing a department of seven persons. In the community, she serves on the Board of Directors for the United Way of Wyandotte County, and volunteers with Court Appointed Special Advocates (CASA) of Johnson and Wyandotte County, the Lula Belle Mission Center, and is a graduate of Leadership 2000.

Coleman, a 17-year veteran of the BPU, has also risen through the ranks and today is a key leader of the Water Operations Division, where he supervises the installation, maintenance and operation of the water distribution system for Wyandotte County. He also provides leadership and experience to the BPU Employee Foundation which organizes most of BPU's community service activities. In the public, Coleman serves on the Board of Directors of the American Red Cross, is a spokesperson and Campaign Cabinet Member for the United Way of Wyandotte County, the Vice President of the F.L. Schagle High School Alumni Association, and a member of the 100 Black Men of Greater Kansas City. He is also a graduate of Leadership 2000.

"BPU and those that work alongside Johnetta and Tony within the community know the difference they make. We are all honored that the Black Achievers Society has also recognized their leadership qualities and the role models these two BPU employees can be for our community," stated Don Gray, General Manager of BPU. 🏆

BPU: Supporting Our Community

...donating \$25,000 to Kaw Valley Center



Members of the BPU Annual Charity Golf Tournament Committee present a donation of \$25,000 to the Kaw Valley Center (KVC). From left, Don Gray, Heidi Wooten (KVC), Pat Knefel, Bob Adam, Steve Green, Lynn Kaufman (KVC), Kevin Williams and James Mason.

...helping a local food drive



BPU employee Martin Birch (on the left) delivers 150 lbs of food to Cross-Lines Community Outreach. This winter, the BPU Employee Foundation donated food, clothing, and toys to Cross-Lines, a KCK organization that assists persons in need.

...sponsoring an Easter Egg Hunt for seniors



Patrice Townsend, and other BPU employees, sponsored an Easter Egg Hunt for senior citizens in April at the Medical Lodge - Post Acute Care Center in KCK, providing them with gift bags and having BPU's own Elvis, James "Duke" Ogan, serenade the seniors.

BPU CUTS SUMMER 2009 ERC RATE

BPU has lowered the fuel and energy recovery charge (ERC) for the 2009 summer period (May to October) by .253 cents per kilowatt hour (kWh). BPU previously reduced the Winter ERC by 1.00 cent/kWh in November of last year.

The ERC charge represents the utility's

cost of fuel used to generate electricity and the cost of power that must be purchased on the open market. The ERC changes every six months and is based on the actual fuel and purchased power costs that BPU pays. These costs are then incorporated into BPU customers' elec-

tric bills. The charge is a rider, separate from electric rates.

The Winter ERC was 3.352 cents/kWh. The newly adjusted Summer ERC for 2009 will be 3.099 cents/kWh. Lower gas and oil prices, a reduction in system load estimates and no planned outages

at BPU power plants all contributed to this decrease.

The adjusted ERC will reduce the average residential customer electric bill approximately \$2.50 per month during this period. 🏆



Understanding the Redesigned BPU Billing Statement

To help customers better understand the fees and charges on their utility bill, BPU recently redesigned its monthly billing statement.

BPU Charges:
Amount owed for BPU electric and water usage.

UG Charges:
Imposed by the Unified Government, these service fees are collected thru the BPU billing process and then remitted back to the UG.


Stormwater Management: This UG fee appeared on your bill starting in March 2009 as a result of federal mandates for localities to have a stormwater management plan.

Trash Removal Service: BPU collects these fees and remits it to the UG for trash pick-up and recycling.

PILOT: Law requires BPU to pay a portion of its revenues to the UG to fund city operations. Called the payment-in-lieu-of taxes (PILOT), the UG sets this rate between 5 and 15 percent. The UG increased this rate from 7.9 to 9.9 percent starting in January 2009.

Water Pollution Abatement: This is a sewage fee collected by the UG.

Taxes:
All applicable city, state and county taxes.



Kansas City Board of Public Utilities
540 MINNESOTA AVENUE, KANSAS

ACCOUNT NUMBER: 9999999 CUSTOMER NAME: _____
 BILLING DATE: 10/27/08 SERVICE LOCATION: _____

Date	BPU Charges
10/27/08	Electric Charges
10/27/08	Water Charges
	Total


Date	UG Charges
10/27/08	Stormwater Management
10/27/08	Trash Removal Service
10/27/08	PILOT
10/27/08	Water Pollution Abatement
	Total

Date	Taxes
10/27/08	Kansas Water Plan Tax
10/27/08	Sales Tax
	Total

SERV TYPE	RATE CODE	METER NUMBER OR SERVICE DESCRIPTION	START DATE
ELEC	100	13672356	09/2
ELEC	ERC	Energy Rate Component	
ELEC	ECC	Electric Customer Charge	
WATR	010	BA32106581	09/2
WATR	WCC	Water Customer Charge	

Save time, save money Make life easier. Sign up for the Automatic Payment Plan.
 For questions pertaining to your Sewer and/or Trash Fees, please call 1-888-299-3321.
 We appreciate the way you consistently pay your account.
 Please make contributions to the Utility Assistance Program by mail or call 1-888-299-3321.
 FOR DIRECT PAYMENT CALL 1-888-299-3321 OR VISIT BPU.CO

Make changes to your account information
 DETACH AND RETURN BOTTOM PORTION TO BPU




Kansas City Board of Public Utilities

ACCOUNT NUMBER: 000000 999999
 SERVICE LOCATION: 1 111 OAKLAND AVE
 BILLING DATE: October 27, 2008

CHECK IF REVERSE SIDE ADDRESS CHANGED

MISTER JONES
 1 111 OAKLAND AVE
 KANSAS CITY KS 66102-1369



KANSAS CITY, KANSAS

FOR BILLING INQUIRIES CALL : (913) 573-9190

 For billing questions, please
call 913-573-9190

www.bpu.com

 NAME: PREVIOUS BILL
 ADDRESS: CURRENT BILL

Amount	BILL SUMMARY	
\$37.27	BPU Charges	\$64.76
\$27.49	City Charges	\$35.65
\$64.76	Taxes	\$1.02
Amount	Total Current Bill \$101.43	
\$2.00	Previous Balance	\$289.04
\$9.75	Late Payment Charge Applied	\$0.00
\$5.11	Ending Account Balance	\$390.47
\$18.79		
\$35.65		
Amount		
\$0.12		
\$0.90		
\$1.02		

Bill Summary:
The total charges from the BPU, UG and Taxes sections.

TAIL METER AND/OR SERVICE INFORMATION									
SERVICE	PREVIOUS	PRESENT	READ	METER	CURRENT		USAGE	CURRENT	
M	TO	READ	READ	TYPE	CONST	DAYS	USAGE	TYPE	AMOUNT
6	10/27	26485	26795	EST	1	31	310	KWH	17.45
									13.22
									6.60
6	10/27	26637	27154	EST	0.01	31	5	CCF	14.80
									12.69

Detailed BPU Charges:
This section provides additional detail on BPU-specific charges on your bill. These are NOT additional charges.

IMPORTANT MESSAGES
 Automatic Bank Draft Payment Plan. Call 573-9095 for information.
 Call City Hall at 573-5400.
 Mailing a separate check to Utility Asst. Program, P.O. Box 17-1042, Kansas City, KS 66117
 M TO ENROLL ON AUTOMATIC BANK DRAFT CALL 913-573-9190

What is the ERC charge?
 The Energy Rate Component (ERC) is the cost BPU pays to purchase electricity on the open market when customer demands exceed BPU's ability to generate its own electricity. The ERC has always been included in your bill, but wasn't previously broken out. This is not a new charge, but will allow customers to follow seasonal ERC rates.

 Checks payable to Kansas City Board of Public Utilities
 PORTION OF THIS BILL WITH YOUR PAYMENT. PLEASE DO NOT MAIL CASH

Public Utilities.540 Minnesota Avenue.Kansas City, Kansas 66101

DUE DATE: November 21, 2008


 AMOUNT DUE NOW:

AFTER DUE DATE: \$392.95

 WRITE TOTAL AMOUNT PAID \$

COMMENTS

 Be sure address displays in return window
 Kansas City Board of Public Utilities
 P.O. Box 219661
 Kansas City, MO 64121-9661


 0000002182739 9 0000039295 0000038847 9

Protecting Water Against Backflow Contamination




When water flows backward through a water supply system, it is called backflow. Backflow contamination can be a real problem when water is accidentally mixed with hazardous chemicals or bacteria. The danger of backflow contamination comes when a hose—any hose—comes in contact with a harmful substance.

Then, if the pressure in a water main drops while your hose is submerged in polluted or contaminated water, the water (and whatever is in it) could be sucked back into your pipes and your drinking water supply. Water pressure drops are not uncommon. They can happen when firefighters battle a nearby blaze or before utility crews repair a broken water main.

To protect against backflow contamination, you should buy and install inexpensive backflow prevention devices for all threaded faucets around your home, both inside and outside. These devices are available at hardware stores and home improvement centers. Some examples of how backflow problems arise may help illustrate the problem.

One example is when you spray weed killer on your lawn. If the water pressure drops while you are spraying, the arsenic compound in the weed killer gets sucked back through the hose. If it is a hot day, you may take a drink from the hose after you have disconnected the hose attachment and accidentally poison yourself. A similar hazard exists if you drink from a hose that has been placed in a swimming pool to add water, or in a bucket of soapy water for cleaning.

To summarize, it is important to follow a few simple rules. Do not use spray attachments without a backflow prevention device. Never submerge hoses in buckets, pools, tubs, or sinks. Always keep the end of the hose clear of possible contaminants, and finally, buy and install backflow prevention devices for all threaded faucets on the inside and outside of your home. 


Tap Versus Bottled Water: What's the difference?

Did you know that the bottled water many people buy (for as much as \$10 per gallon) may be identical to the water that flows from the tap? Up to 40 percent of the bottled water sold in the United States comes from a municipal water source. Consumers who buy this water are paying hundreds to thousands of times more for repackaged municipal water that costs pennies per gallon from the tap.

Bottled water is regulated by the FDA as a food, while municipal water is regulated by the EPA. The FDA's standards apply only to interstate sales, which amount to 30-40 percent of the water sold. Water packaged and sold within the

same state are subject only to that state's requirements, which may or may not be as strict as the FDA's standards.

Bottled water quality and purity is not better than tap water from the municipal water supply as some might suggest. In fact, in many cases tap water has higher quality due to stricter treatment regulations required by the Federal and State Health Agencies.

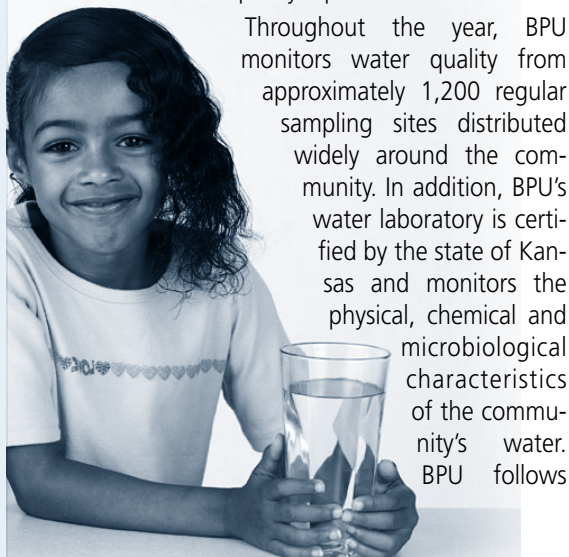
The chart below details some of the differences between tap water and bottled water regulations. 

Tap Water Regulated by EPA	Bottled Water Regulated by FDA
<ul style="list-style-type: none"> • Can't have E. coli or fecal coliform bacteria. • Filtered and/or disinfected. 	<ul style="list-style-type: none"> • A certain amount of any bacteria is allowed. • No federal filtration/disinfection requirements.
<ul style="list-style-type: none"> • Drinking water standard violations are enforced. • Water must be tested by certified labs. • Tap water results must be reported to state officials. 	<ul style="list-style-type: none"> • Bottled water in violation of standards can still be sold. • No certified lab testing required. • No tap water reporting required.
<ul style="list-style-type: none"> • Water operators must be certified. • Must provide customers with annual water report, including source of water. • Costs pennies a day. 	<ul style="list-style-type: none"> • Bottled water plant operators do not need to be certified. • No public right-to-know requirements. Not required to report source or treatment methods. • Cost can vary from .80 to \$10.00 per gallon.

Source: Iowa Association of Municipal Utilities.

2009 BPU Water Quality Report:


Federal regulations require utilities to provide water quality information to customers once a year. The report describes the quality of your drinking water and how a utility complies with water regulations that protect your health. In 2009, BPU once again consistently exceeded all federal and state standards for safe drinking water in its water quality report.



Throughout the year, BPU monitors water quality from approximately 1,200 regular sampling sites distributed widely around the community. In addition, BPU's water laboratory is certified by the state of Kansas and monitors the physical, chemical and microbiological characteristics of the community's water. BPU follows

federal, state, and local regulations that include procedures and schedules to monitor water from the source to the tap.

As background, BPU receives its water supply from the Missouri River. The "raw" water is collected and pre-filtered through the country's two largest horizontal collector wells in an aquifer below the Missouri River. Before being turned into drinking water, this raw water is treated, post-filtered, disinfected and tested at BPU's Neerman Water Treatment Plant. This state-of-the-art plant, which offers the latest in treatment and technology methods, was opened in 2000. Once the water meets or surpasses all regulations and guidelines, BPU distributes the water through underground pipes to homes and businesses over a 150 square mile area throughout the community.

BPU is mailing a copy of the 2009 Water Quality Report to all of its 55,000 customers. The report, along with other water information and mineral reports, is available in its entirety on BPU's website at www.bpu.com. 



Five Ways to Save \$500.00 – Start Today!

You can save energy dollars by increasing the energy-efficiency of your home. Here's how you can find \$500 dollars in annual energy savings, in only five different rooms of your house:

1. Save \$215 in the Living Room

Replace your five most frequently used incandescent bulbs with compact florescent bulbs for a savings of \$65.00 each year. CFL bulbs use 75% less energy and can last up to 10 times longer than incandescent bulbs.

Install an Energy Star qualified programmable thermostat on your heating and cooling system, which can help control the temperature while you're away from home, or at night when you're sleeping. When used properly, these can save as much as \$150.00 per year in energy costs.

2. Save \$145 in the Bathroom

Replace your existing shower head with a new 2.5 gallon per minute shower head. The new water efficient shower head coupled with a 10 minute shower will save five gallons of water over a bath and up to \$145.00 each year on energy costs used to heat the water.

Check and replace the flapper valve in your toilet; these valves have a tendency to leak over a period of time with water just literally going down the drain. When they begin to leak they can quickly let 2,000 gallons a month of water go down the drain at a cost of \$125 dollars per year.

3. Save \$74 in the Laundry Room


To save hot water and the \$24.00 to \$40.00 in energy that it takes to heat that water each year – wash your clothes in cold water.

Save another \$34.00 by cleaning the lint trap in your clothes dryer before every load of laundry; this will help increase the drying efficiency of the machine.

4. Save \$35 in the Basement or Utility Room

Lower the temperature on your hot water heater from 145° F to 120° F, you'll notice the savings on your utility bill. In fact, this slight reduction in temperature can save a homeowner between \$36.00 and \$61.00 each year.

5. Save \$35 in the Kitchen

To keep your hard earned money from going down the drain, be sure to repair faucet leaks at the kitchen sink and for that matter at the bathroom sink. Hot water leaking at a rate of one drip per second can waste up to 1,661 gallons of water annually and up to \$35.00 in electricity. 

DID YOU KNOW?

11 percent of BPU's energy retail sales comes from renewable sources, **3.5%** from wind energy and **7.5%** from hydroelectric power.

How to Green Up Your Business Facility



Today, "going green" is more popular than ever among business owners, and with good reason. A green building – in other words, a building that's designed and built to conserve energy and resources while providing a healthy and comfortable environment for tenants – promotes improved employee productivity and a better company image.


Many business owners have discovered that a green building costs substantially less to operate. Sustainability initiatives typically pay for themselves in three to five years, so they are worth the up front investment if you plan on staying in your facility for years to come.

Where you're building a new facility or upgrading your current location, there are steps you can take to help your business conserve energy and operating capital.

- When constructing, place the building to take advantage of the sun's path to increase or reduce heat. A north-south

placement can increase or decrease heat from direct sunlight.

- Lighter colored roofing materials reflect sunlight, helping with cooling in hot months.
- Skylights and windows take advantage of natural daylight.
- Storm water retention and irrigation help hold down landscaping costs while conserving water usage.
- Motion sensors or timers placed in key areas providing lighting only when people actually need them. Use similar technologies for the heating and cooling system.


In addition to lower energy usage, business owners can save tax dollars through the federal government's Energy Improvement Act of 2008, which provides numerous tax incentives for owners of commercial buildings that use green techniques to save energy. Ask your accountant, or a builder, about these opportunities. 

Did you receive our courtesy call?

If not, we may not have your correct phone number...

Recently, the Board of Public Utilities' (BPU) new Interactive Voice Response (IVR) system made an automated courtesy telephone call to all customers introducing them to this "call-out" and outage management system.

This state-of-the-art notification system will improve electric and water outage reporting efforts and allow BPU to provide you with important account information on a real-time basis.

To ensure BPU recognizes your address during an outage and to help us contact you, please call BPU at (913) 573-9190 to verify that we have your current contact information. 





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What's NEW?



David Mehlhaff, Public Affairs Officer for BPU, explains a credit card scam targeting BPU customers at a recent Board meeting. Mehlhaff worked closely with Channel 5 for an evening news story, warning individuals around the metro to be wary of anyone threatening to cut off utility services unless a credit card number is provided over the phone. For more information, go to www.bpu.com.

BPU CONTACT INFORMATION

MAIN OFFICE:

Kansas City Board of Public Utilities
540 Minnesota Avenue
Kansas City, Kansas 66101
Phone: (913) 573-9000
Visit our Web site at: www.bpu.com

OFFICE HOURS:

8:00 a.m. – 5:00 p.m. Monday-Friday

WHAT NUMBERS TO CALL:

- Main number..... 573-9000
- Customer Service..... 573-9190
 - Billing Inquiries by phone—7 a.m. to 6 p.m., Monday-Friday
- If your electricity is out..... 573-9522
- If your water service is out..... 573-9622
- If you need service turned on or off 573-9190
- Billing questions..... 573-9190
- If you need to make credit arrangements
on your bill 573-9190
- BPU Job Line..... 573-6900
- To request public information 573-9173
- If you have administrative questions..... 573-9000
- Heat Pump Hotline 573-9988
- If you need a "dig" check for electrical
cables or water lines..... 1-800-DIG-SAFE
- Contact your BPU Board Member..... 573-9024



540 Minnesota Avenue
Kansas City, Kansas 66101

PRSRT STD
U.S. Postage
PAID
66106
Permit No. 175