## WORK SESSION MINUTES – WEDNESDAY, DECEMBER 7, 2022

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CITY OF KANSAS CITY	)

The Board of Public Utilities of Kansas City, Kansas (aka BPU, We, Us, Our) met in Work Session on Wednesday, December 7, 2022 at 5:00 P.M. The following Board Members were present: Mary Gonzales, President; Rose Mulvany Henry, Vice President, (via Zoom) Thomas Groneman, Secretary; Robert L. Milan, and Jeff Bryant. David Haley was absent.

Also present: William Johnson, General Manager; Angela Lawson, Deputy Chief Counsel; Lori Austin, Chief Financial Officer/Chief Administrative Officer; Johnetta Hinson, Executive Director Customer Service; Jerry Sullivan, Chief Information Officer; Darrin McNew, Acting Executive Director Electric Operations; Dennis Dumovich, Director of Human Resources; Dustin Miller, Director of Applications: Chris Stewart, Director Civil Engineering; Robert Kamp, IT Project Manager, and Marcus Elias, Systems Programmer Analyst II.

A video of this meeting is on file at the Board of Public Utilities and can be found on the BPU website, www.bpu.com.

Ms. Gonzales called the meeting to order at 5:00 P.M.

Roll call was taken, all Board Members were present, except David Haley.

## Item #3 -Approval of Agenda

A motion was made to approve the Agenda by Mr. Bryant, seconded by Mr. Milan, and unanimously carried.

#### Item #4 -Board Update/GM Update

Mr. Groneman reported on a community forum he attended. There were two types of discussions. One focusing more on shutting Nearman down and obtaining dollars from the federal government to create a new power source and the other concentrated more towards:

- Having safe and affordable utilities
- Lower bills and fees.
- Rates and utility shut-offs.
- Problems finding the application to register medical devices and getting a response from the utility regarding the status of the applications.
- Having the BPU bill separate from the Unified Government (UG) charges.

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Ms. Mulvany Henry also attended the community forum, via Zoom, and gave some additional comments. She interpreted safe as having to do with life threatening situations caused by utility disconnections when a medical device is in use, as well as how some customers utility bills exceeded their income and how that correlated with the UG charges being on the BPU bill. She wondered if standard operating procedures could also be causing confusion and communications problems.

# <u>Item #5 – Self-Recognition Policy</u>

Mr. Ryan Denk, MVP Law, reported on meeting with Mr. Dixon, the business representative for Local 53 and their attorney. He explained to them the reasoning for wanting to do the Self-Recognition Policy, to give more structure to Labor negotiations. Mr. Denk incorporated their suggested changes and provided the Board with the updated draft. If approved, it would go into effect immediately.

#### Item #6 – Executive Dashboards

Mr. Jerry Sullivan, Chief Information Officer, along with Mr. Marcus Elias, Systems Programmer Analyst II, and Gregg Hirshberg, Contractor, gave an overview of the Business Intelligence (BI) program which involved processes, methods, techniques and valuable information used to improve business decisions. (See attached PowerPoint.)

Mr. Sullivan, Mr. Elias and Mr. Johnson responded to comments and questions from the Board.

#### Item #7 – Adjourn

A motion was made to adjourn the Work Session at 5:56 P.M. by Mr. Bryant, seconded by Ms. Mulvany Henry and unanimously carried.

ATTEST.

Secretary

APPROVED:

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