REGULAR SESSION - WEDNESDAY, SEPTEMBER 7, 2022

STATE OF KANSAS)
(SS)
(CITY OF KANSAS CITY)

The Board of Public Utilities of Kansas City, Kansas (aka BPU, We, Us, Our) met in Regular Session on Wednesday, September 7, 2022 at 6:00 P.M. The following Board Members were present: Mary Gonzales, President; Rose Mulvany Henry, Vice President; Thomas Groneman, Secretary; Robert L. Milan, and David Haley. Jeff Bryant was absent.

Also present: William Johnson, General Manager; Angela Lawson, Deputy Chief Counsel; Lori Austin, Chief Financial Officer/Chief Administrative Officer; Jeremy Ash, Interim Chief Operating Officer; Johnetta Hinson, Executive Director Customer Service; Dong Quach, Executive Director Electric Production; Steve Green, Executive Director Water Operations; Jerin Purtee, Executive Director Electric Supply; Maurice Moss, Executive Director Corporate Compliance; Jerry Sullivan, Chief Information Officer; David Mehlhaff, Chief Communications Officer; Dennis Dumovich, Director of Human Resources; Patrice Townsend, Director Utility Services; Stefi McKinney, Supervisor Customer Accounting; Phillip Brown, Senior Civil Engineer; and Robert Kamp, IT Project Manager.

A tape of this meeting is on file at the Board of Public Utilities.

Ms. Gonzales called the Board meeting to order at 6:00 P.M. She welcomed all that were listening to or viewing the meeting. She stated that the Board felt it was necessary to offer the use of technology for staff as well as for the general public. During the public comment section, members of the public who wished to speak to the Board using Zoom needed to use the Raise Hand feature at the bottom of the application or window to signal that they wish to address the board during the public comment section. Members of the public connected by phone only, needed to press *9 to indicate they wished to address the Board in the public comment section. Staff would assist those attending in person. During the public comment section of the agenda, community members would be asked to provide their name and address and had five minutes to speak. As always, the public could also email or call the BPU with any concerns. The agenda and presentations could be found on the BPU website or if they were using Zoom they would appear on their screen. Ms. Gonzales introduced herself and the other Board Members along with the General Manager, and Legal Counsel.

Roll call was taken and all Board Members were present, except Mr. Bryant who was absent and Mr. Haley who was present at 6:04 P.M.

Item #3 – Approval of Amended Agenda

A motion was made to approve the Amended Agenda by Mr. Milan, seconded by Ms. Mulvany Henry, and unanimously carried.

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Item #4- Approval of Work Session Minutes of August 17, 2022

A motion was made to approve the minutes of the Work Session of August 17, 2022, by Mr. Groneman, seconded by Mr. Milan, and unanimously carried.

Item #5- Approval of Regular Session Minutes of August 17, 2022

A motion was made to approve the minutes of the Regular Session of August 17, 2022, by Ms. Mulvany Henry, seconded by Mr. Milan, and unanimously carried.

<u>Item #6 – Public Comments</u>

Mr. Ty Gorman, 2843 Parkwood Blvd., spoke to the Board about his concerns with the community and wanted to encourage BPU to reach out to the Unified Government (UG) and communities and look at ways the Infrastructure Investment and Jobs and the Inflation Reduction Acts as well as other grants and programs could help to reduce bills for low income residents. He also spoke about the medical device policy. After discussion, he said he would forward information via email to Ms. Mulvany Henry and would be happy to work with BPU staff as well.

Ms. Tscher Manck, Wyandotte County/Kansas City, Ks., spoke to the Board about the closed lobby and the PILOT which she believed had been altered in order for the utility to receive stimulus dollars. She also spoke about various homes and their utility costs. After discussion, she said she would have the homeowners contact BPU to discuss their bills.

Item #7 – Groundwork Northeast Revitalization Group

Ms. Rachel Jefferson, Executive Director of the Groundwork Northeast Revitalization Group, spoke to the Board about the organization highlights as well as different programs including, the Learn to Earn program, the Northeast KCK Heritage Trail Project, and others. (See attached PowerPoint.)

Ms. Jefferson responded to questions and comments from the Board.

Item #8 - General Manager / Staff Reports

i. July 2022 Financials: Ms. Lori Austin, Chief Financial Officer/Chief Administrative Officer, reviewed the July 2022 Financials with the Board. (See attached PowerPoint.)

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)	SS
CITY OF KANSAS CITY)	

A motion was made to approve the July 2022 Financials as presented, by Mr. Groneman, seconded by Mr. Milan, and unanimously carried.

ii. Customer Service Quarterly Update: Ms. Stefi McKinney, Supervisor Customer Accounting, reviewed residential and small commercial billing with the Board and spoke about various duties that were included with preparing the billings. (See attached PowerPoint.)

Ms. McKinney, responded to questions and comments from the Board which included the possibility of having an incentive for customers to move to paperless billing.

iii. KDHE Revolving Loan Update – Resolution #5276: Mr. Steve Green, Executive Director Water Operations, brought the Board up do date regarding the KDHE Loan and the increased costs for the projects included within the loan. The updated costs made it necessary for them to seek Board approval to increase the amount of the loan for the projects. Following that approval, the request would then move to the UG Standing Committee and full Commission. (See attached PowerPoint.)

The Board and staff discussed the timeline and urgency of the loan increase as well as the necessity to have more time to review items instead of having to have an immediate vote. The Board decided they wanted more time to review and consider the resolution and asked that it put on the September 21st agenda.

Mr. Johnson and Mr. Green also spoke about BPU's lead and copper inventory and the unknowns regarding changes to the Lead and Copper Rule that would be coming in 2023.

iv. *Miscellaneous Comments*: Mr. Johnson updated the Board on the planned Nearman Power plant outage.

He also reported to the Board that the lunch and learn held with potential vendors on doing business with the BPU and the Purchasing department regarding doing business with BPU went well.

He confirmed that the Board would begin the September 21st Work Session at 4:00 P.M. in order to continue their Strategic Plan discussion.

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He announced that at the Kansas Section of the American Water Works Association (KsAWWA) conference, Mr. Milan received the "Gold Drop Award", a lifetime membership award given to members that had served for 30 years or longer in the water industry.

Item #9 - Board Comments

Mr. Haley thanked staff for the evening's informative presentations as well as the Groundwork Northeast Revitalization Group for their exceptional presentation detailing what they were doing. He asked if the Board meetings were recorded and on the website. He was told that they were recorded and the recordings were available, but were not on the BPU website. He also spoke about the possibility of looking at separate bills that segregated the UG's charges on one and the BPU's charges on the other.

Mr. Groneman thanked all for the evening's presentations. He reiterated the Board's need to not receive presentations at the last minute and then have to act at the same meeting. He stated he would like time to look and think about agenda items. He also congratulated Mr. Milan on his award.

Mr. Milan said that the KsAWWA conference was very informative. He also gave kudos to the utility on receiving an "A" rating by national rating service companies Fitch Ratings and S&P Global Ratings.

Ms. Gonzales congratulated Mr. Milan on his award.

Ms. Mulvany Henry had no comments.

Item #10 - Adjourn

A motion was made to adjourn at 8:05 P.M. by Mr. Groneman, seconded by Mr. Milan, and unanimously carried.

ATTEST:

Secretary

APPROVED

President

Page 4 of 4



GROUNDWORK

Northeast Revitalization Group



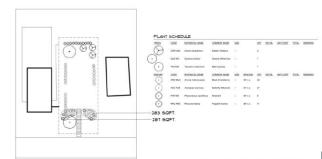




Q3 NEWSLETTER JULY-SEPTEMBER







DISASTER PREP 101

Informational training sessions for Wyandotte County residents on the local impacts of climate change, how to prepare for natural disasters & emergency situations, and fostering community resilience. Participants will receive a free disaster kit from Groundwork NRG upon completion of training.





GROUNDWORK

Email: info@northeastkck.org Phone: 913-371-9298 (est. 8)

04 GREEN TEAM

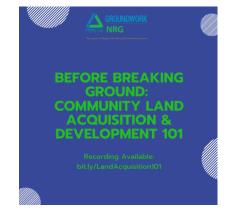
06 OTHER UPDATES

NEWSLETTER CONTENT: 01 FALL FEST 02 HERITAGE TRAIL SURVEY 03 HOTSPOT & COMPUTER LIBRARY & KICK-OFF MEETING

Rachel Jefferson, Executive Director-**Groundwork Northeast Revitalization Group**



GREEN TEAM



What We Do

- **Groundwork USA Mission:** The mission of the Groundwork USA network is to bring about the sustained regeneration, improvement, and management of the physical environment by developing community-based partnerships that empower people, businesses, and organizations to promote environmental, economic, and social well-being.
- Groundwork NRG Local Mission: Groundwork NRG's local mission is to sustain and revitalize our beloved Northeast KCK community through forward-looking and inclusive action rooted in the principles of equity, community cohesion, institutional transparency, and environmental justice.

Why We Do It

EQUITY. ENVIRONMENT. EVERYONE

Equity: Revitalization requires transparency and an equitable balance of power between residents, businesses, institutions, and government. Our vision is a Northeast KCK where frontline communities own the conditions of their built, natural, social, and cultural environment.

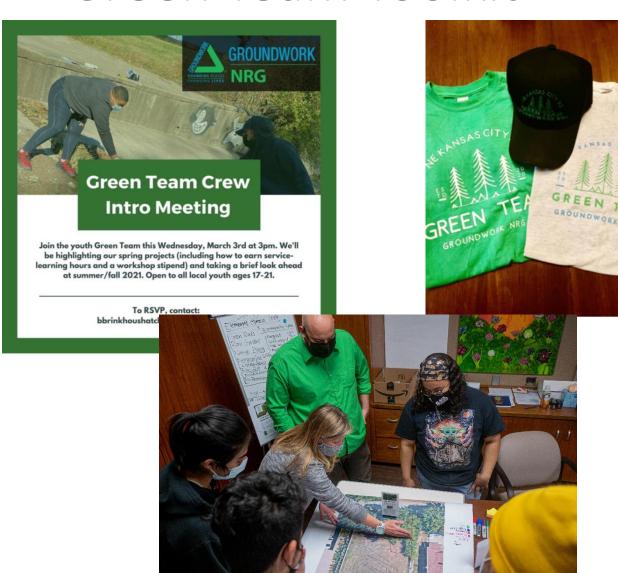
Environment: Northeast KCK has a wealth of social and environmental assets. Through community driven action and strategic investment in people and the natural and built environment, Groundwork NRG envisions a thriving ecosystem where residents are environmental stewards and leaders in the healing and restoration of their community.

Everyone: The residents of Northeast KCK represent broad and diverse backgrounds. As culturally and economically distinct new residents move in, we envision a comprehensive community engagement strategy that supports, preserves and elevates our rich multicultural heritage.

How it Gets Done

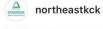
- Using a Just Transition Framework
- Front-loading and centering community.
- Focusing on healing and regeneration as active resistance.
- Paying residents for their valuable expertise.
- Co-learning together through peer-learning workshops.
- Partnerships that operate on shared values and uplift resident expertise and resident-led projects.
- Leveraging funding to support neighborhood-identified projects.
- Ensuring the plan is followed and doesn't set on a shelf.

Green Team Toolkit





Green Team- 710 Oakland









COME ONE COME ALL!
LET'S CELEBRATE FALL AT
OUR DOUGLASS/SUMNER
COMMUNITY GREEN SPACE!
@ 710 OAKLAND AVENUE









northeastkck The Green Team were featured in Flatland Magazine for their work in the Douglass-Sumner Neighborhood! Read more here: bit.ly/greenteam-ds

June 23





Green Team- Turtle Hill Neighborhood Lot Revitalization



Green Team- Parkwood Park

...













6 likes

northeastkck Here are a few more photos of the Green Team engaging Parkwood residents as part of the Toolkit workshop. Stay tuned for more information soon about the next opportunity to get involved improving Parkwood.





















6 likes

northeastkck Here are a few more photos of the Green Team engaging Parkwood residents as part of the Toolkit workshop. Stay tuned for more information soon about the next opportunity to get involved improving Parkwood.

September 17

Peer-Learning: Climate Safe Neighborhoods



MFN EJ Fund has been used to host peer learning sessions on Tuesday nights that focus on exploring the connections between historic disinvestment and present-day climate vulnerability. As far as organizing our neighbors around the climate crisis, such cohorts are where the rubber meets the road. They are where neighbors come together to look at data, share stories, and come up with solutions. Groundwork NRG's Climate Safe Neighborhoods Coordinator is responsible for organizing the workshops. 43 residents participated in over three cohorts over the spring/summer of 2022.

Peer-Learning: Climate Safe Neighborhoods

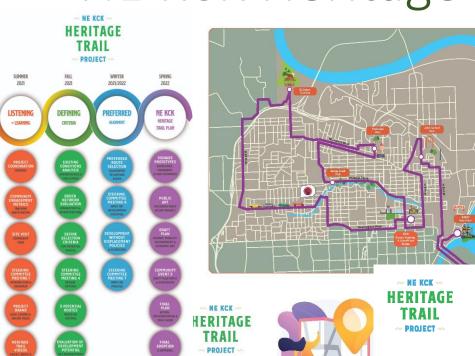
The participants of Climate Safe KCK workshops are 80% Black, and 20% white. Participants who come to these are deliberately recruited from communities who've been left out of climate conversations until now, and the session content contextualizes the issues within the climate crisis.

Each night the Coordinator presents a problem, like how the already poor air quality along the railyards and highways is exacerbated by the increasing frequency of extreme heat events. Then residents discuss a solution, like the electrification of the nation's freight, and talk about what they like, and what they don't like. They pick it apart and figure out how it might work in their neighborhoods. They bring their expertise as residents of their communities, who are knowledgeable of the challenges their communities face and possibly even the solutions to those challenges.

They are compensated at \$25/hour, for two hours, once a week for four weeks. In the end, everyone walks away with \$200 for their time and expertise. We get paid and so should they. We also provide childcare and dinner. The point is to remove as many barriers to participation as possible.



NE KCK Heritage Trail



NEIGHBORHOOD TOUR

In May 2021, the Planning Team, along with local long acionborhood four of the Northeast KCK historian Mr. Chester Owens, provided the group important insight on the rich history and culture of the neighborhood, along in tial discussions of potential project opportunities and challenges. The tour included full narration by Vr. Owens, being streamed remotely to each vehicle in the pack. The group stopped several times during the tour for conversations and additional insight.

The tour becan at Kaw Point, the point where the Kenses Rivor (aka Kew Rivor) terminates at the Missouri River, The Lewis and Clark expedition party camped at Kaw Point in June 1804, on their way from St. Louis to the Pacific Ocean.

The group then proceeded to the West Bottoms Exchange and Kansas City Stockyard.

a result of a landfill capping project with continuing environmenta justice concerns.

Jersey Creek Park provided an opportunity for the group to see recent trall improvements, and discuss opportunities for additional green

community open space, and learned about the establishmen; of Parkwood Pool,

Following lunch, the tour stopped at the Quindard abolitionists in late '856 as a free state port-of-ent and as part of the resistance to stop the westward spread of slavery.

Sum her Academy was the next stop on the tour. Sumner Academy is a nationally ranked magnet school in Kansas City. Kansas which prepares students for high-level academic and creative pursuits. Named for abolitionist Cliaries Sumner, it started in 1905 during a period of racial tension offered vocational training, but emphasized college

Within close proximity to Sumner Academy, the group toured the Everett Avenue Garden, a project turnently underway as part of Groundwork NRG's Green Team program.

Throughout the driving portion of the tour, Mr. Owens narrated about important people, places and events of the Northeast KCK community, and provided valuable direction to the Planning Team in their







COMMUNITY CONVERSATION 3 - JOHN'S JAVA AND JAZZ

On the afternoon of August 17, 2021, local resident a Community Connect state of Lands and service and Jazz, located at 2003 1/2 N. 5th Street Juffrey's grandfather, John E. Dickens St., purchased the building in 1948 to support his family through John F. Dickens & Sons Barber Shipp His grandmother Dorothy, also had a calcion the comer Jelfrey's parents. Worris St. and Mary Hollins had operated potents, worth as and many Houter because of neighborhood publin the building. Over the years, severe family members have operated businesses as well. Juditey opened a community collect shop and jazz parlen in December 2018.

Following a lunch categod by the restaurant sovers, neighbors per into side in the convertation. Through smaller group discussions. The Community

The Community Conversation was recorded by a when the state of the state of









All-ages

event!





TO ASSIST IN KCK HERITAGE TRAIL PROJECT

Groundwork NRS earthful UniTed Government of Wysnobate County and Karasa City, KS are working with alkann of the COULAGO to greate in NE KCK the rage That main regin as fend assured in frantiscand, and other work examples, campout along others a city a county command a parting, and A ERCS and culture Tallates.

As conditive eigngement process. CRL ARG is locking to blendy five Community anticescope into malicurer createst of the Community anticescope into malicurer createst of the Community anticescope in the current process of the Community and Anticescope in the project of the Community and Anticescope in the project of the Community and Com

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The Community Ambassador must have excellent communication and argenizations six is and be able to work w variety of people. This is in given opportunity to earn about herringe planning infrastructure, and community outr

infraestructura ecológica y el acceso al empleo, con opciones de transporte aumentadas, planificación participativa y con reverencia a la profunda historia cultural de KCK.

residentes actuales de NE KCK para ayudar al equipo de planificación y para servir en el Comite Directivo del proyecto. Los representantes recibirían un estipendio de \$400 al mes entre septiembre de 2021 y abril de 2022 por su participación en la creación del Plan. Se espera que los representantes contribuyan aproximadamente 20 horas

- austr y ayuara a ongr. a reuninone comunitaria.

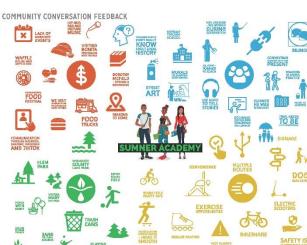
 Involvant a su venidation y estimate consensationes personales con los residentes sobre el proyecto involucar a su evidanta y estimata convensaciones personales con el equipo ; pasa dor vienes de 1100 am. 12:30 p.m.) Participar en agromate situatede for reuninos del Comitió Directivo del proyecto.

 Officeros assi del proyecto personales con el desarrollo del proyecto.

 Officeros assi del asportes de mante todo el proceso.
- trabajar con una variedad de personas. Esta será una gran oportunidad para aprender sobre el proceso de

COLLABO





NE KCK Heritage Trail

The NE KCK Heritage Trail was a priority project of the Northeast Area Master Plan. Groundwork NRG partnered with the local government's planning department and applied for Planning Sustainable Places grant dollars to fund a planning process that included four guiding pillars, Environment, History, Mobility, and Economy. Over the course of the year-long planning process, we hosted 6 Porch Conversations, 5 Steering Committee Meetings, Hired 4 Community Ambassadors, & held 3 Community-Wide Fvents.



















Having Fun-Tall Grass Prairie National

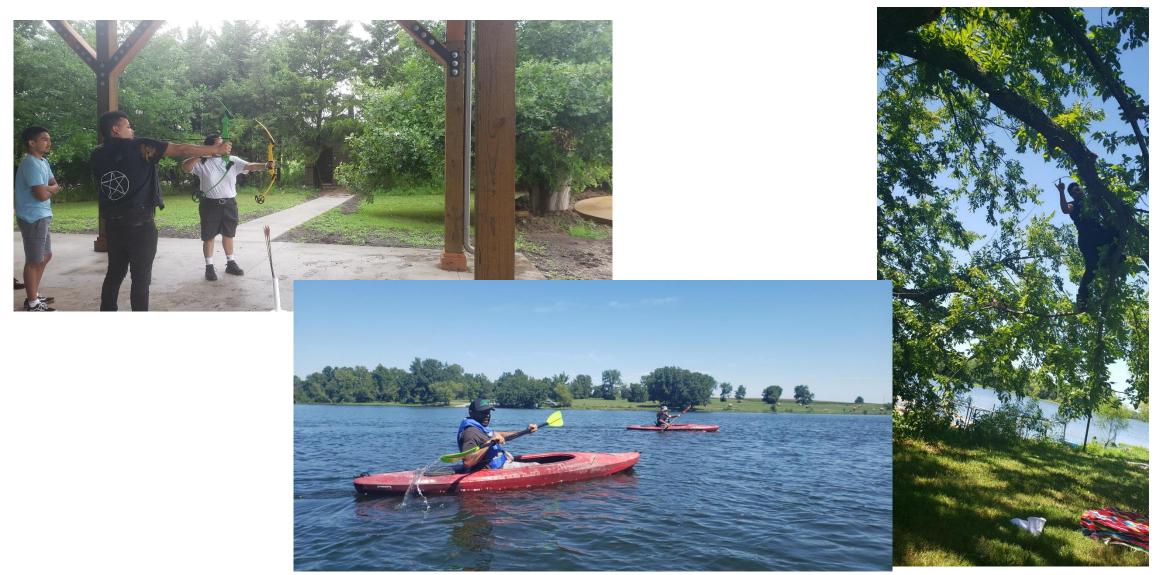
Preserve







Having Fun- Marais de Cynges Wildlife Refuge



Org Highlights

- 3 Food Distribution Events: Gave out over 1,500 food and milk boxes
- Canvassing for the Tax Sale initiative:
 - Over 260 doors knocked across the county
 - Raised over \$80,000 in funding to keep residents in their homes.
- 4 Neighborhood Clean-Ups: Douglass/Sumner & Turtle Hill Neighborhoods
- Green Team- Dream Team:
 - Planted over 40 trees, and more than 100 native flowers, and broadcast over 1,000 square feet of native perennial seed.
 - Green Team youth installed solar street lamps, constructed new trails and footpaths, and installed bird feeders and bird baths to support wildlife habitats.
- NEKCK Mutual Understanding Sessions: 2 Virtual Meetings with all Unified Government Departments to increase collaboration and transparency.

Challenges

- As always, dismantling white supremacy.
- Creating buffers to avoid displacement and other negative consequences of gentrification.
- Pushing on institutions to be more equitable in funding applications and decisions.
- Community skepticism.
- Local government culture of bias.

What's Next?

- Implement the NE KCK Heritage Trail plan
 - Incorporate early action projects with secured dollars
 - Seek additional funding
 - Continue co-creation and design
- Push for better policy
 - Development without Displacement
 - Equitable scorecard for development
 - No more tax sales!
- Grow resident experts
 - Build the table and put bread on it
- Explore innovative ally-ship with entities that share our values

Remember

Put it into action, but don't get ahead of the community!





It's ALWAYS about the PEOPLE, not the THING!

Hit Us Up

- www.northeastkck.org
- FB/IG: @northeastkck
- info@northeastkck.org







July 2022 Financial Results

September 7, 2022



2022 Billed kWh (YTD Jan - July)

	(CY) 2022	(PY) 2021	
Electric	YTD	YTD	
Residential	342,041,284	328,245,835	
Commercial	566,449,357	538,096,296	
Industrial	305,518,283	258,745,884	
	1,214,008,924	1,125,088,015	7.9%

Residential – Up 4% Commercial – Up 5% Industrial – Up 18%



2022 Billed CCF's (YTD Jan - July)

	(CY) 2022	(PY) 2021	
Water	YTD	YTD	
Residential	1,943,510	1,966,596	
Commercial	1,439,877	1,359,129	
Industrial	1,064,772	1,007,777	
	4,448,159	4,333,502	2.6

Residential – Down 1%

Commercial – Up 6%

Industrial - Up 6%



Revenues – July 2022

Electric Water Combined

(CY) 2022		(PY) 2021		Bud	dget 2022	(0	CY) 2022	
July July			July		July			
\$ 35.201	\$	24.351		\$	26.414	\$	35.201	
5.055		4.670			4.686		5.055	
\$ 40.256	\$	29.021	38.7%	\$	31.100	\$	40.256	29.4%

Actual Compared to 2022 Budget

Electric - Up 33% Water – Up 8%



Revenues - 2022 YTD

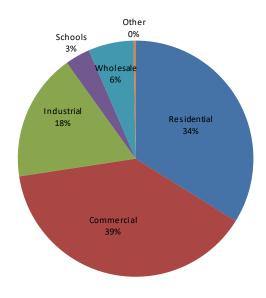
Electric Water Combined

	(CY) 2022	(PY) 2021			Budget 2022		((CY) 2022	
	YTD		YTD			YTD		YTD	
\$	179.152	\$	164.667		\$	158.984	\$	179.152	
	29.771		28.605			29.454		29.771	
\$	208.923	\$	193.272	8.1%	\$	188.438	\$	208.923	10.9%

^{**}Dollars in millions

Variance – YTD comparing Budget to Actual for 2022

Commercial S Industrial S Schools	\$1.5M \$8.0M \$2.4M \$158K	Water: U Residential Commercial Industrial Wholesale	<i>p 1%</i> \$ 42K \$326K (<mark>\$23K</mark>) \$66K
	\$7.0M		





Operating Expenses – July 2022

Electric Water Combined

(CY) 2022	(PY) 2021			Bud	dget 2022	((CY) 2022	
July	July July			July		July		
\$ 22.251	\$	17.215		\$	17.898	\$	22.251	
2.920		3.240			3.200		2.920	
\$ 25.171	\$	20.455	23.1%	\$	21.098	\$	25.171	19.3%

Actual Compared to 2022 Budget

Electric – Up 24% Water - Down 9%



Operating Expenses – 2022 YTD (Total)

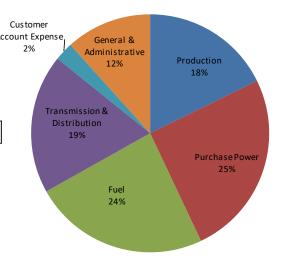
Electric Water Combined

(CY) 2022	(PY) 2021		Bu	dget 2022	(CY) 2022	
YTD	YTD			YTD		YTD	
\$ 137.269	\$ 123.888		\$	121.856	\$	137.269	
21.105	20.646			22.835		21.105	
\$ 158.374	\$ 144.534	9.6%	\$	144.691	\$	158.374	9



Actual Compared to 2022 Budget

- Electric Up 13%
- Water Down 7%





Operating Expenses – 2022 YTD less Depreciation

Electric Water Combined

(CY) 2022		(PY) 2021		Budget 2		((CY) 2022	
YTD		YTD		YTD			YTD	
\$ 118.919	\$	106.015		\$	103.182	\$	118.919	
16.299		15.761			17.920		16.299	
\$ 135.218	\$	121.776	11.0%	\$	121.102	\$	135.218	1

**Dollars in millions	Electric:		Water:	
	Purchased Power	\$ 6.6M	Production	(\$927K)
	Fuel	\$13.5M	T&D	(\$228K)
Variance – YTD comparing Budget to Actual 2022	Production	(\$823K)	G&A	(\$503K)
	T&D	(\$4.0M)		(W OOOI)
	G&A	(\$2.0M)		



Change in Net Position – July 2022

Electric Water Combined

(CY) 2022	(PY) 2021
July	July
\$ 8.160	\$ 2.900
1.232	0.446
\$ 9.392	\$ 3.346

Bud	lget 2022	()	CY) 2022
	July		July
\$	4.155	\$	8.160
	0.833		1.232
\$	4.988	\$	9.392

^{**}Dollars in millions



Change in Net Position – 2022 YTD

Electric Water Combined

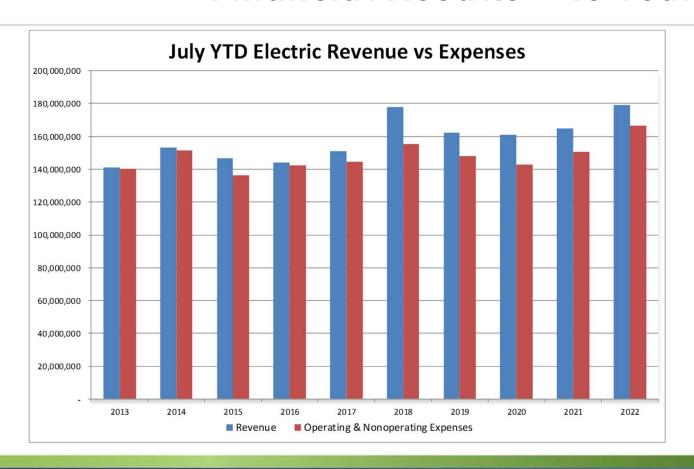
(CY) 2022		(PY) 2021	
YTD		YTD	
\$	12.744	\$	14.216
	4.704		3.839
\$	17.448	\$	18.055

Budget 2022		(CY) 2022	
YTD		YTD	
\$	9.639	\$	12.744
	2.726		4.704
\$	12.365	\$	17.448

^{**}Dollars in millions

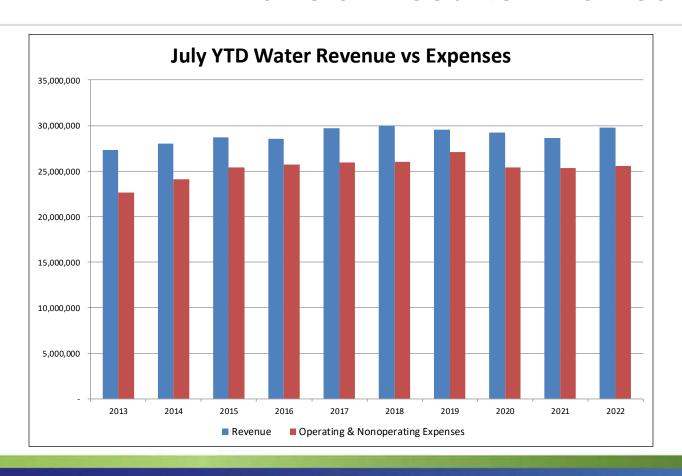


Financial Results - 10 Year Trend

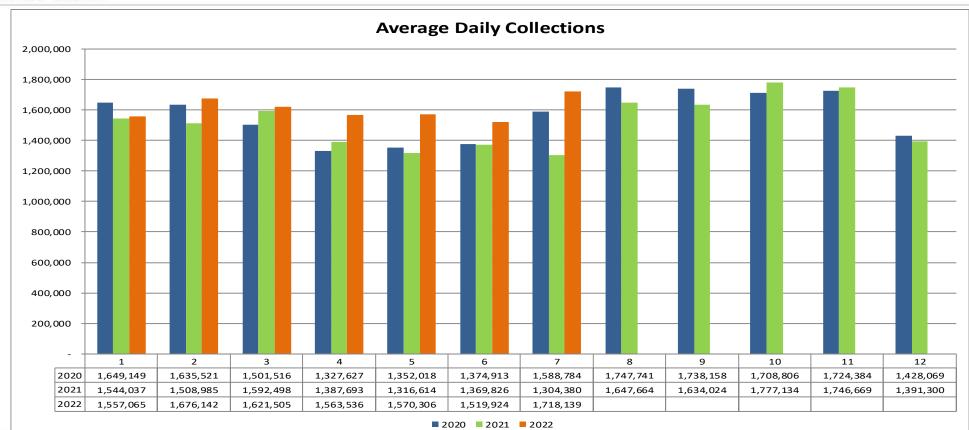




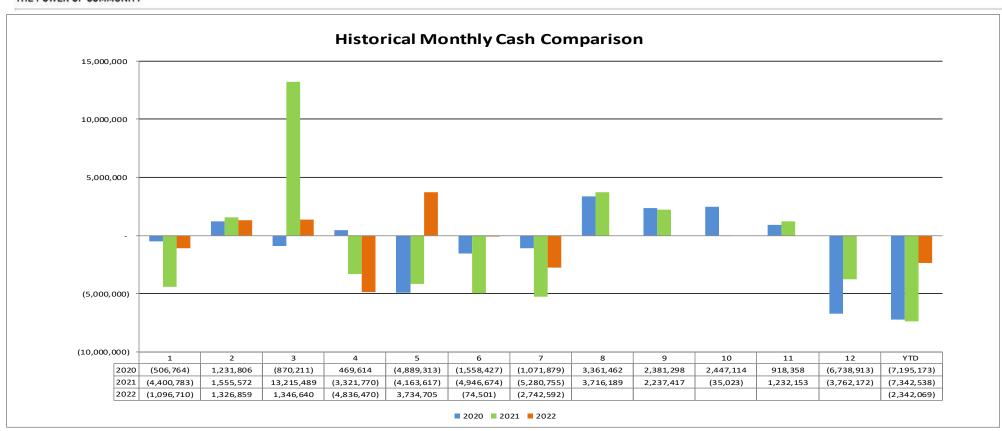
Financial Results - 10 Year Trend













Cash Position

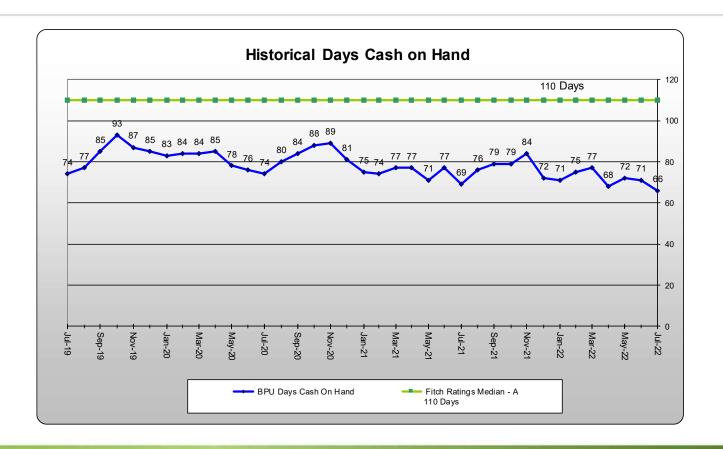
Combined (E&W)
Days Cash-on-Hand

(CY) 2022		(PY) 2021		2022	
July		July		June	
\$	41.93	\$	40.89	\$	44.35
	66		69		71

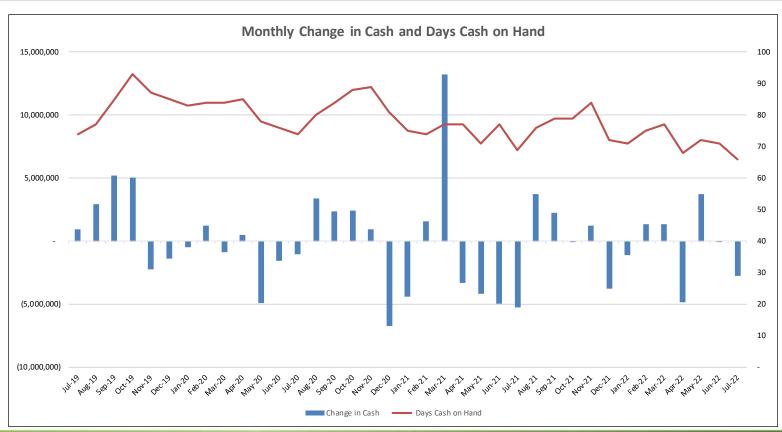
1 Day = Approximately \$550K-\$600K

^{**}Dollars in millions











Balance Sheet: Notables

Fuel Inventory Bond Dollars 2016C (Elec T&D) Bond Dollars 2020A (Elec)

(CY) 2022	(PY) 2021		
July	July		
\$ 3.361	\$	5.354	
\$ 0.710	\$	0.708	
\$ 0.798	\$	8.201	

^{**}Dollars in millions



Capital Spending

Electric Water Common Total YTD Capital

(CY) 2022	(PY) 2021	
YTD	YTD	
\$ 12.71		10.20
4.55		3.79
1.91		2.41
\$ 19.17	\$	16.40

2022	2 Budget	
\$	28.09	
	22.28	
5.85		
\$	56.22	Remaining

66%

**Dollars in millions

Major projects in 2022:

Piper OH Feeders - \$921K Fisher UG Feeders - \$3.2M Annual Underground - \$2.2M NC Fire Protection Upgrade - \$502K Water Leak, Valve, System Imp. - \$1.2M Water Transmission Imp. - \$1.2M



Debt Coverage

Debt Coverage with PILOT

Electric
Water
Combined

(CY) 2022	(PY) 2021		
July	July		
2.38	1.80		
1.99	2.00		
2.50	2.00		

Debt Coverage w/o PILOT

Electric		
Water		
Combined		

(CY) 2022	(PY) 2021
July	July
1.72	1.22
1.54	1.55
1.83	1.40

Financial Guideline Target 1.6 to 2.1 times with PILOT



Customer Accounting Overview

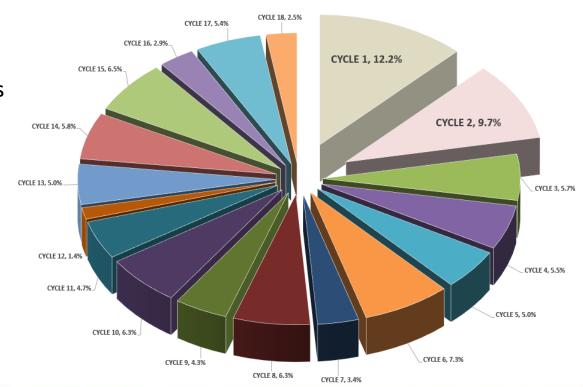
September 7, 2022



Customer Accounting

Residential & Small Commercial Billing

- Approximately 60,000 accounts are billed for \$30M monthly
- There are 18 different bill cycles each month
- Cycles 1 & 2 account for over 20% of the monthly amount billed

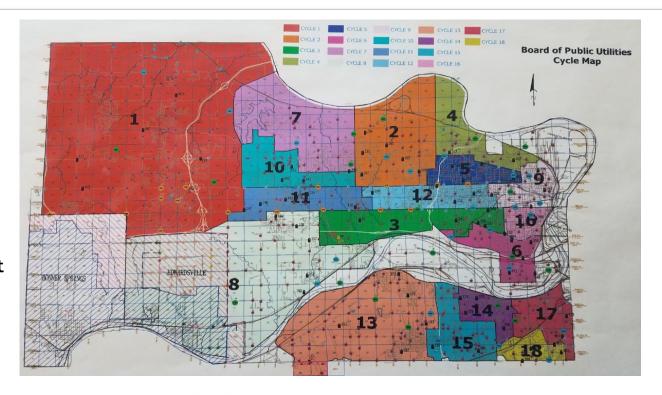




Customer Accounting

Billing Cycles

- Cycle 1 represents the Piper & Legends area
 ~7,500 accounts
- Cycle 2 covers the area
 West of N 42nd to
 N 62nd St and from the
 river south to Parallel &
 consists of
 ~5,000 accounts





Customer Accounting Team

Stefi McKinney - Supervisor Customer Accounting

- Lead Billing Clerk
- Billing and Account Maintenance Representatives
- Utility Billing and Adjustment Clerk
- Processor
- Pre-Billing Maintenance Clerk

Customer Accounting/Billing Functions

- Bill Accounts for Utilities used and UG Services
- Equalized Payment Program (EPP)
- Net Metering
- Wastewater (Water Pollution)
- FlexPay Reconciliation
- Manage Account Deposits, Tax Exemptions, Fees & Adjustments



Equalized Payment Program (EPP)

- Program allows customers to budget their utility costs on a monthly basis.
- In order to qualify, customers <u>must</u> have:
 - At least 12 months of billing history at their current location
 - A zero (\$0.00) account balance
- How program works:
 - Monthly amount is calculated by taking the total amount billed over the last 12 months and dividing that amount by 12
 - The EPP amount is re-calculated every 6 months
 - Any outstanding debit/credit is rolled into the next EPP amount
 - Failure to pay the amount on time may result in removal from EPP
 - If at any time a customer is removed from EPP, or asks to be removed, the account will settle up and the outstanding debit/credit will be due with the next bill



FlexPay Billing

- FlexPay accounts are billed on a daily basis and are not billed a deposit.
 - FlexPay accounts don't receive a monthly bill.
- Customer Accounting reconciles the FlexPay account balance to our Customer Information System every month.
- Any adjustments to the account are made in the FlexPay system.



Net Meter Billing

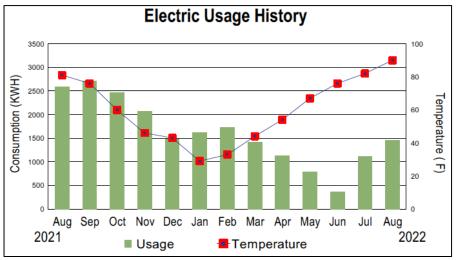
- Customers can see their generated power on their monthly bill
 - Their overall usage is summed to display on the usage graph
- Currently around 200 Net Meter accounts

BPU Billing Details					
ELECTRIC	Electric Customer Charge	\$22.00			
1	Electric Consumption Charge Energy Rate Component \$0.04498	\$93.76 \$65.22			
,	Environmental Surcharge \$0.01006 Total Electric Charges	\$14.59 \$195.57			

Electric Usage Information

Service Period: 07/03/22-08/03/22 Rate: 100

ı	Read Date	Meter No.	Previous Read	Current Read	Current Usage
ı	08/03/22	33512223	2966	4931	1965 KWH
ı	08/03/22	33512223	1506	2021	515 CRKWH





Net Meter Billing

- Customer can generate more energy than they consume
- Despite no consumption, customers still have monthly meter charges
- Customers save other charges when they generate more than they consume

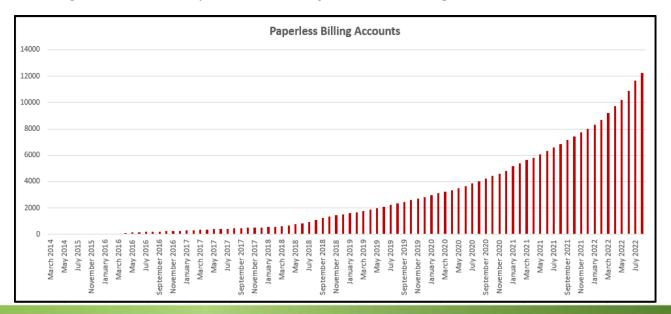
BPU Billing Details				
ELECTRIC	Electric Customer Charge	\$22.00		
1	Total Electric Charges	\$22.00		
OTHER	Electric Residential Revenue	\$3.64 CR		
\$ 1	Total Other Charges	\$3.64 CR		

	Electric Usage Information						
Service Period: 06/24/22-07/24/22 Rate: 100							
ı	Read Date	Meter No.	Previous Read	Current Read	Current Usage		
l	07/24/22	33512232	1254	1964	0 KWH		
ı	07/24/22	33512232	1340	2131	0 CRKWH		



Paperless Billing

- Launched late 2015; Over 12,000 accounts on paperless billing
- BPU is saving ~\$100,000/year with Paperless Billing





Wastewater Leak Adjustment

- The wastewater yearly average for accounts is calculated & applied every April.
- If the customer had a leak during the recalculation period, the customer could potentially receive an adjustment.
 - Customer needs to wait for 3 months after the leak was fixed.
 - Customer needs to call the UG (Wastewater Dept.) to notify them of the leak & that it is fixed.
 - Customer Accounting provides a report of the customer's water usage, wastewater billing & wastewater average to the UG upon request.
 - If a reduction is approved, UG will advise Customer Accounting of the new average.
 - Customer Accounting updates average, calculates credit and communicates account information to the UG.







KDHE LOAN UPDATE

September 7, 2022



Update Project Cost & Amended Loan Amount

KDHE Loan Projects <i>(2021 – 2024)</i>	Original Cost Estimate with Ioan	Current Estimate	Difference
•7 MG Argentine Reservoir - \$10,000,000 (2021- 2023)	\$10,000,000	\$14,500,000	\$4,500,000
•Replace Aging Distribution Mains - \$ 9,000,000 (2021-2024) 15 miles	\$9,000,000	\$12,000,000	\$3,000,000
•T-Main 90 th and Parallel to I 435 & France Family Drive - \$2,000,000 <i>(2021-2023)</i>	\$2,000,000	\$4,000,000	\$2,000,000
•Electrical Improvements at NWTP & Pumping Stations - \$1,500,000 (2022-2023)	\$1,500,000	\$2,500,000	\$1,000,000
•Replace 24 inch Main at 12 th Street & Kansas River - \$2,500,000 <i>(2021-2023)</i>	\$2,500,000	\$6,500,000	\$4,000,000
•KDHE Loan Amount - \$25,000,000	\$25,000,000	\$39,500,000	\$14,500,000



Revised KDHE Loan Parameters

- \$39,500,000 Principal
- 30 Year Loan
- Projected Interest rate 1.50 %
- Projected First Payment 8/1/2024
- Number of Payments 60 (twice per year)
- Update \$39.5 Million Loan Annual Payment \$1,639,910
- Original \$25 Million Loan Annual Payment \$1,060,562



Questions

• Thank You