

**WORK SESSION MINUTES – WEDNESDAY, MAY 6, 2026**

STATE OF KANSAS        )  
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CITY OF KANSAS CITY    )

The Board of Public Utilities of Kansas City, Kansas (aka BPU, We, Us, Our) met in Work Session on Wednesday, May 6, 2026 at 5:00 PM. The following Board Members were present: Brett Parker, President; Stevie A. Wakes Sr., Vice President; Rose Mulvany Henry, Secretary; Gary Bradley-Lopez, Chase Cook, and David Haley.

Also present: Jeremy Ash, General Manager; Angela Lawson, Acting Chief Counsel; Dilini Lankachandra, Senior Counsel; Abbey Frye, Chief Administrative Officer; Leigh Mulholland, Chief Compliance Officer; Andrew Ferris, Chief Financial Officer; Durward (DJ) Johnson, Executive Director Water Operations; Dennis Dumovich, Director of Human Resources; Gabriela Freeman, Director of Customer Care; Jeff Wry, Safety/Security Manager; Dylan Karr, Desktop Support Technician I; Patrick Shannon, Systems Programmer Analyst II; and Rick Hardman, IT Project Manager.

A video of this meeting is on file at the Board of Public Utilities and can be found on the BPU website, [www.bpu.com](http://www.bpu.com).

Mr. Parker called the meeting to order at 5:03 PM.

Roll call was taken and all Board members were present except Mr. Haley, who arrived at 5:04 PM.

**Item #3 –Approval of Agenda**

A motion was made to approve the agenda, by Mr. Cook, seconded by Ms. Mulvany Henry, and unanimously carried.

**Item #4 – Board Update/GM Update**

Mr. Bradley-Lopez gave an overview of the Unified Government (UG) Public Works & Safety Standing Committee meeting he attended.

Mr. Haley provided an update from the UG Economic Development & Finance Standing Committee meeting he attended.

Mr. Wakes said he was able to attend Mr. Jerry Sullivan’s retirement celebration.

Mr. Ash spoke about how BPU made maintenance adjustments in preparation for the World Cup and surrounding events, and said the city of Ottawa sent a ‘Thank You’ for our

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provision of mutual aid.

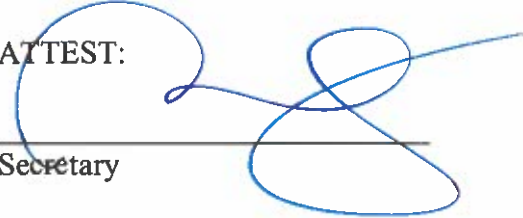
**Item #5 – Lobby Discussion**


Ms. Abbey Frye, Chief Administrative Officer, Ms. Gabriela Freeman, Director of Customer Care, Mr. Dennis Dumovich, Director of Human Resources, and Mr. Jeff Wry, Safety/Security Manager gave a joint presentation on customer access and lobby operations. Topics included, past operational challenges, how lobby operations had evolved, and ongoing improvements to enhance customer experiences. Safety of both employees and customers was highlighted as a top priority throughout the presentation. There was Board discussion surrounding lobby operations and ways to inform the community of how to obtain access to the lobby services.

Ms. Frye, Mr. Ash, Mr. Dumovich, and Ms. Freeman, responded to questions and comments from the Board.

**Item #6 – Adjourn**

A motion was made to adjourn the Work Session at 5:59 PM, by Mr. Cook, seconded by Mr. Wakes, and unanimously carried.

ATTEST:  
  
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Secretary

APPROVED:  
  
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President