



**WORK SESSION MINUTES – WEDNESDAY, JANUARY 20, 2021**

STATE OF KANSAS        )  
  ) SS  
CITY OF KANSAS CITY    )

- There was discussion on the Neighborhoods Up project. There was underutilized infrastructure in both electric and water due to partial vacancies in some neighborhoods east of 635.
- A vendor had been selected for the BPU bill redesign, InfoSend, Inc. They were currently going through the contract phase. Mr. Jeff Fisher, Director Public Works–UG would hopefully be available to provide input on the UG portion of the redesigned bill.
- The KC Levee project design had been completed and would be going out for bid.

**Item #5 – 2020 Employee Survey Results**

Mr. Dennis Dumovich, Director of Human Resources, gave a PowerPoint presentation regarding the survey sent out to all employees in mid-October 2020. It included an overview of the survey, the results obtained, and next steps (see attached).

Mr. Dumovich answered questions from the Board.

**Item #6 – KDHE Revolving Loan**

Mr. Chris Stewart, Director Civil Engineering, provided a PowerPoint presentation which outlined the major capital projects and proposed schedule associated with the upcoming KDHE loan request. (see attached).

Mr. Stewart and Mr. Steve Green, Director Water Distribution, answered questions from the Board.

**Item #7 – Adjourn**

A motion was made to adjourn the meeting at 5:59 P.M. by Mr. Groneman, seconded by Ms. Gonzales and unanimously carried.

ATTEST:

*NOT SIGNED BY SECRETARY*

Secretary

*due to pandemic*

*Jenny Burley-Krenzel  
EXECUTIVE ASSISTANT*

APPROVED:

*Robert Milansek*

President

# BPU EMPLOYEE SURVEY

## RESULTS & RECOMMENDATIONS

- **Employee Survey Overview**
- **Demographics Breakdown**
- **Response By Question**
- **Recommendations & Next Steps**

# Survey Overview

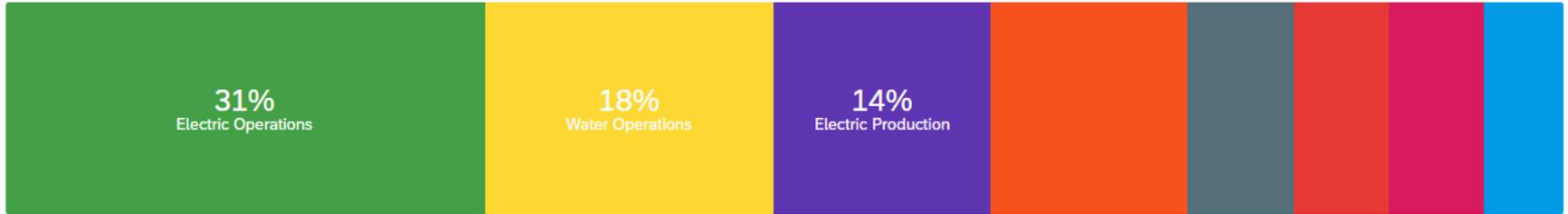
## Distribution Review

1. Survey link sent via email (including one reminder email and included in Watts and Water newsletter)
2. Postcard sent to employee homes with QR code to online survey
3. Printed copies for certain locations
4. 24 questions

## Total Responses

- 351 Responses or 69% of organization
  - Expected response rate is 30%
- 68 of responses were written
- 69% of responses in operations

# Demographics Breakdown



■ Electric Operations (31%) 
 ■ Water Operations (18%) 
 ■ Electric Production (14%) 
 ■ Accounting & Finance/Purchasing/Human Resources/Admin Services (13%) 
 ■ Customer Service (7%) 
 ■ General Management (6%) 
 ■ Information Technology (6%) 
 ■ Electric Supply (5%)



■ Supervisor (61%) 
 ■ Director (23%) 
 ■ Executive Director or Officer (9%) 
 ■ General Manager (3%) 
 ■ Acting Supervisor (3%) 
 ■ Acting Director (1%) 
 ■ Project Manager (1%)

# Survey Question Responses

**How would you grade BPU when providing overall customer service to ratepayers (outages, billing, leak repairs, etc.)?**



- Excellent – Always exceeds customer expectations
- Above Average – Regularly exceeds customer's expectations
- Average – Meets customer expectations
- Below Average – Only sometimes meet customer expectations
- Poor – Rarely meet customer expectations

## I have the work space/equipment I need to do my job well.



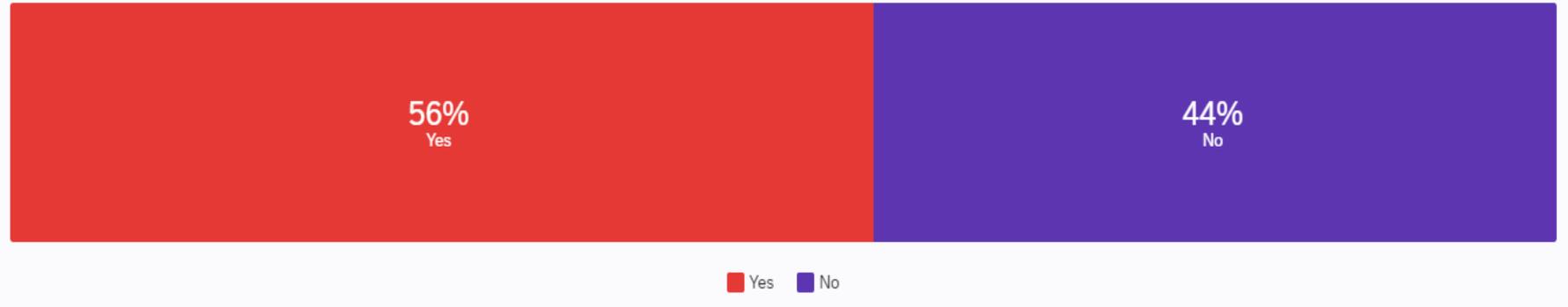
■ Yes ■ No

## People in my immediate area work well together as a team.



■ Yes ■ No

## My immediate supervisor gives people recognition when they are productive.



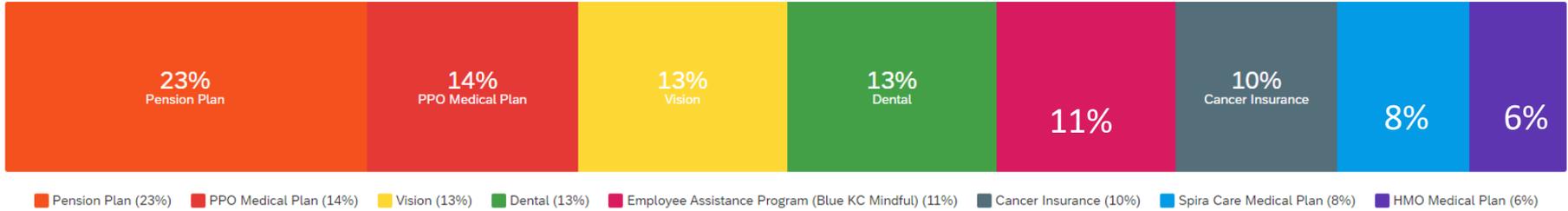
## Do you feel well informed about what is going on within BPU?



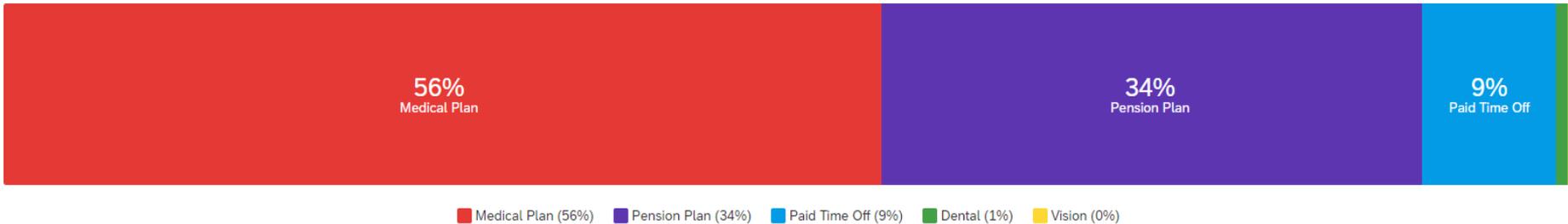
## Does your immediate supervisor keep you informed on what is going on within BPU?



## Please select all the benefits you would like to more fully understand by BPU providing additional educational materials.



## Which of the following benefits do you value the most?



## What is your preferred method for receiving communication?



■ Hard Copies (20%) ■ Email (19%) ■ Employee Meetings (18%) ■ Easily Accessible Website (12%) ■ Text Messages (12%) ■ Slides / Video Presentations (10%) ■ Mailings to my home (8%)

# Recommendations & Next Steps

1. **Send Post-Survey email to employees from leadership**
  - Thank employees for their participation
  - Announce some next steps/action items
2. **Communicate Compensation Statements listing out BPU benefit plans and comparisons**
3. **Develop supervisor/employee relationship training to improve communication and mgmt. skills**
4. **Develop & deploy employee recognition program**
5. **Year-round benefits communication campaign**
  - Ensure bulletin board has online applicability (i.e. QR codes)
  - Consider website/Intranet that has all needed benefits information (can be used for employees, new hires and as a recruiting tool)
  - Develop benefits app for cell phones

# REVIEW OF KDHE LOAN

January 20, 2021



## KDHE Loan Projects (2021 - 2024)

- 7 MG Argentine Reservoir - \$10,000,000 (2021-2023)
- Replace Aging Distribution Mains - \$ 9,000,000 (2021-2024)
- T-Main 90<sup>th</sup> and Parallel to I 435 & France Family Drive - \$2,000,000 (2021-2023)
- Electrical Improvements at NWTP & Pumping Stations - \$1,500,000 (2022-2023)
- Replace 24 inch Main at 12<sup>th</sup> Street & Kansas River - \$2,500,000 (2021-2023)
- KDHE Loan Amount - \$25,000,000

# Argentine 7 MG Reservoir

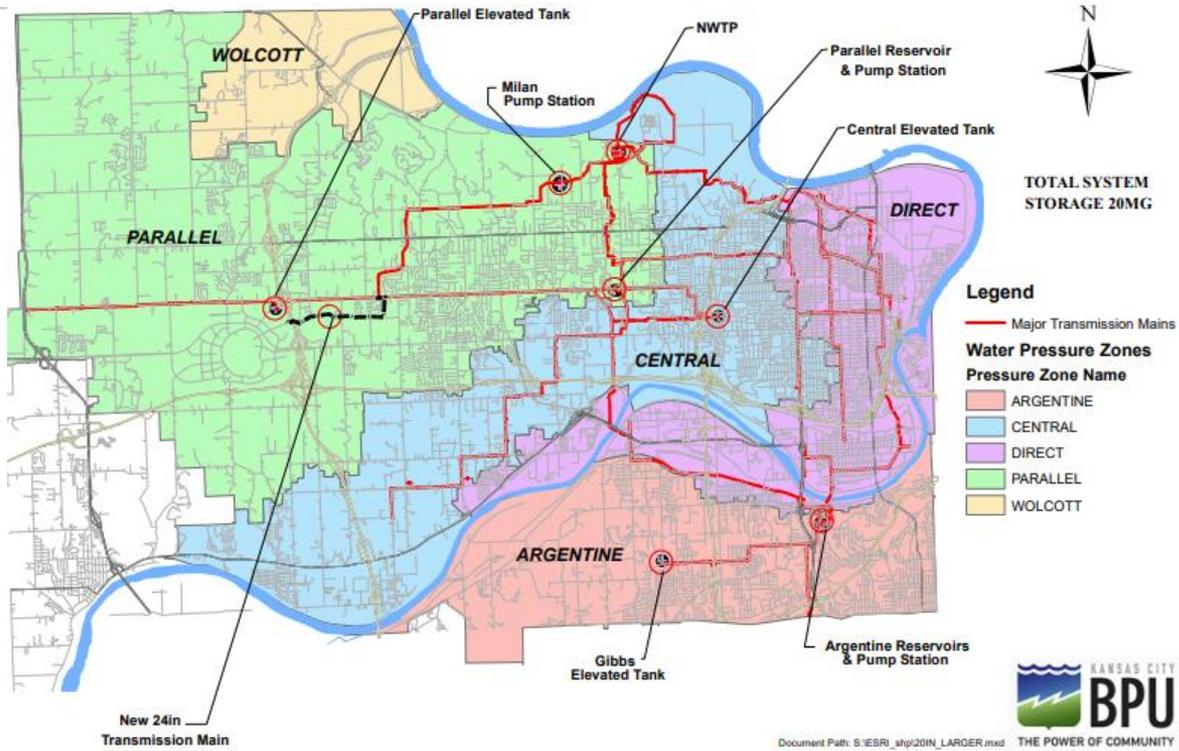




## Existing 4 inch Main

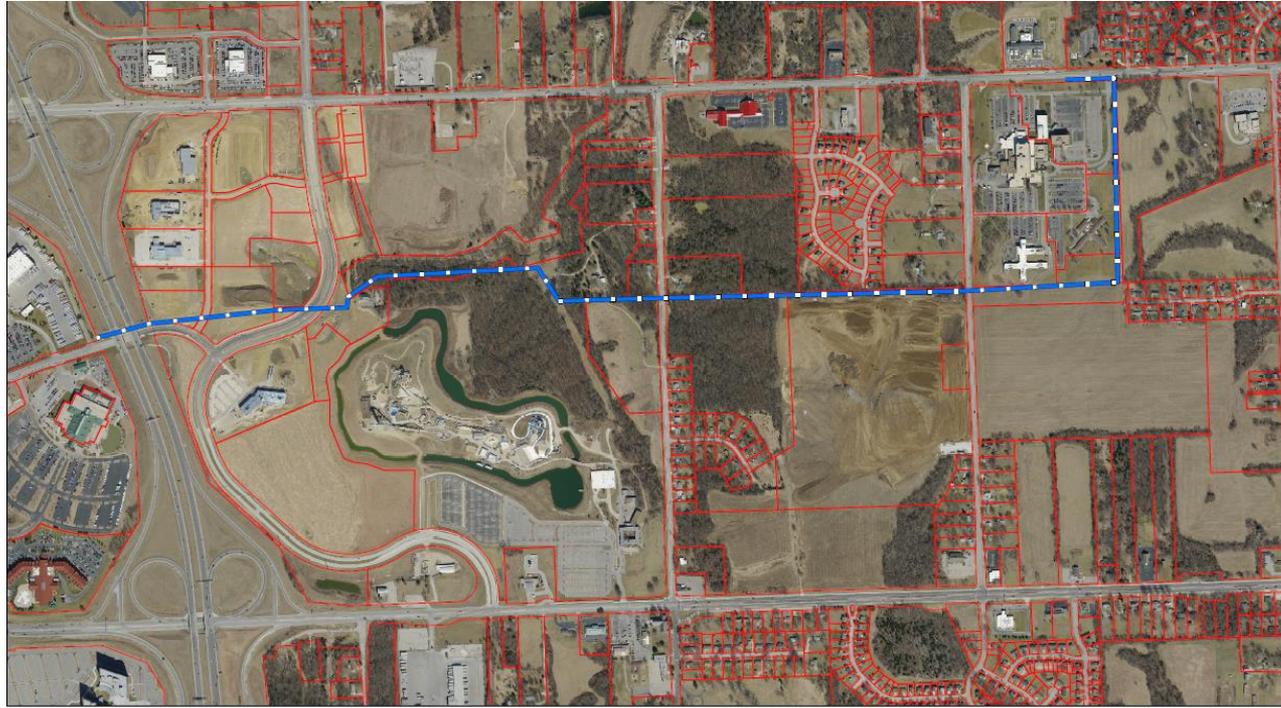


# 24 inch Transmission Main - 90<sup>th</sup> and Parallel to France Family Drive



# 24 inch Transmission Main - 90<sup>th</sup> and Parallel to France Family Drive

1435



Parallel

State Avenue

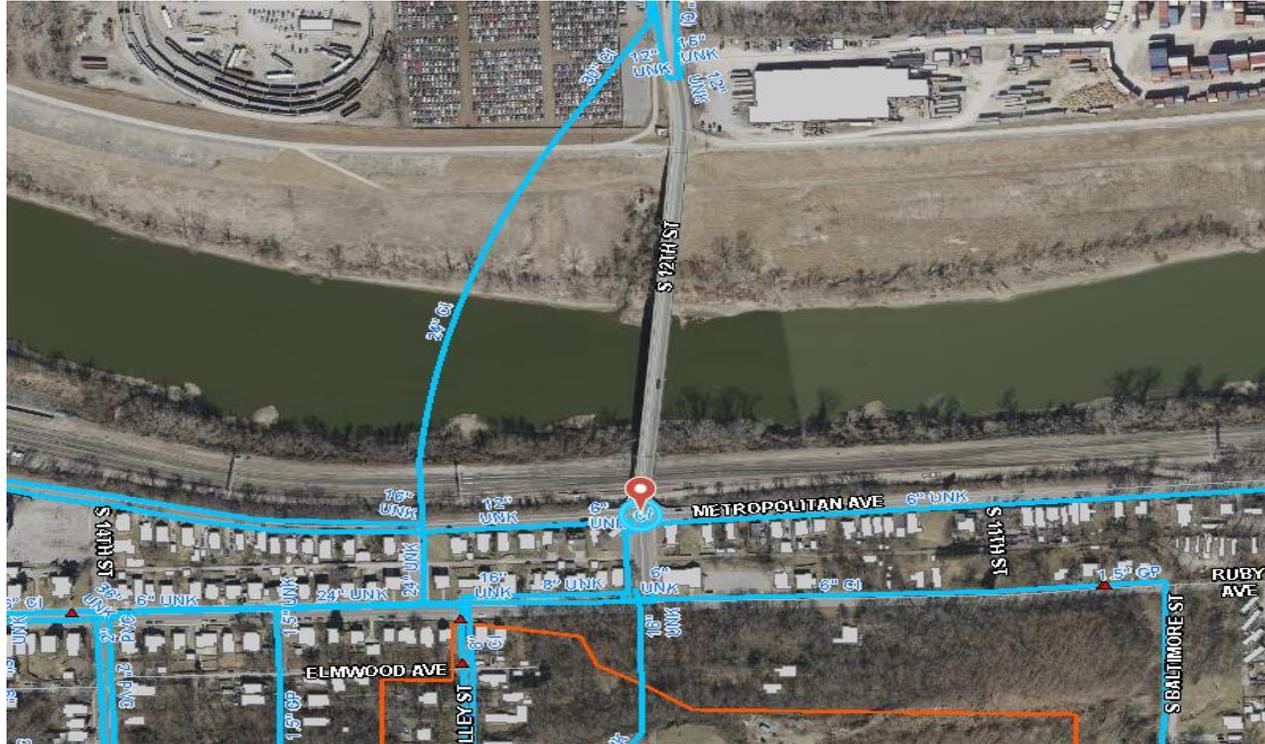
# Electrical Improvements at NWTP & Pump Stations



# New Project - 12<sup>th</sup> Street River Crossing

- Transmission Main Crossings on the Kansas River
  - Turner Diagonal: Channel Crossing with 24 inch main installed 2002
  - 18<sup>th</sup> St. : Bridge Crossing with 24 inch main installed 1959 and anticipate replacement with KDOT Bridge Project Scheduled for 2025
  - 12<sup>th</sup> Street : Channel Crossing with 24 inch main Installed in 1940

# 12<sup>th</sup> Street River Crossing



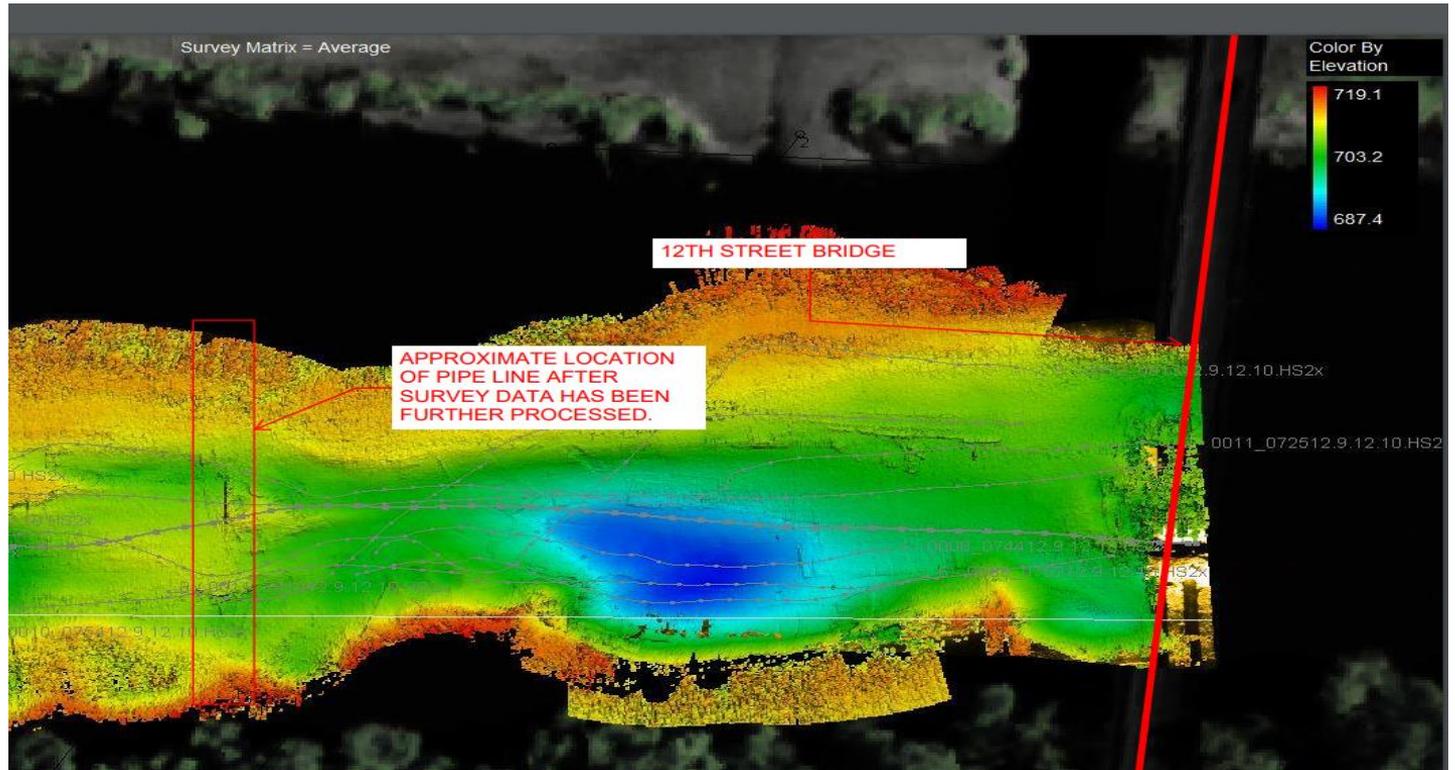
# 12<sup>th</sup> Street River Crossing - New Project

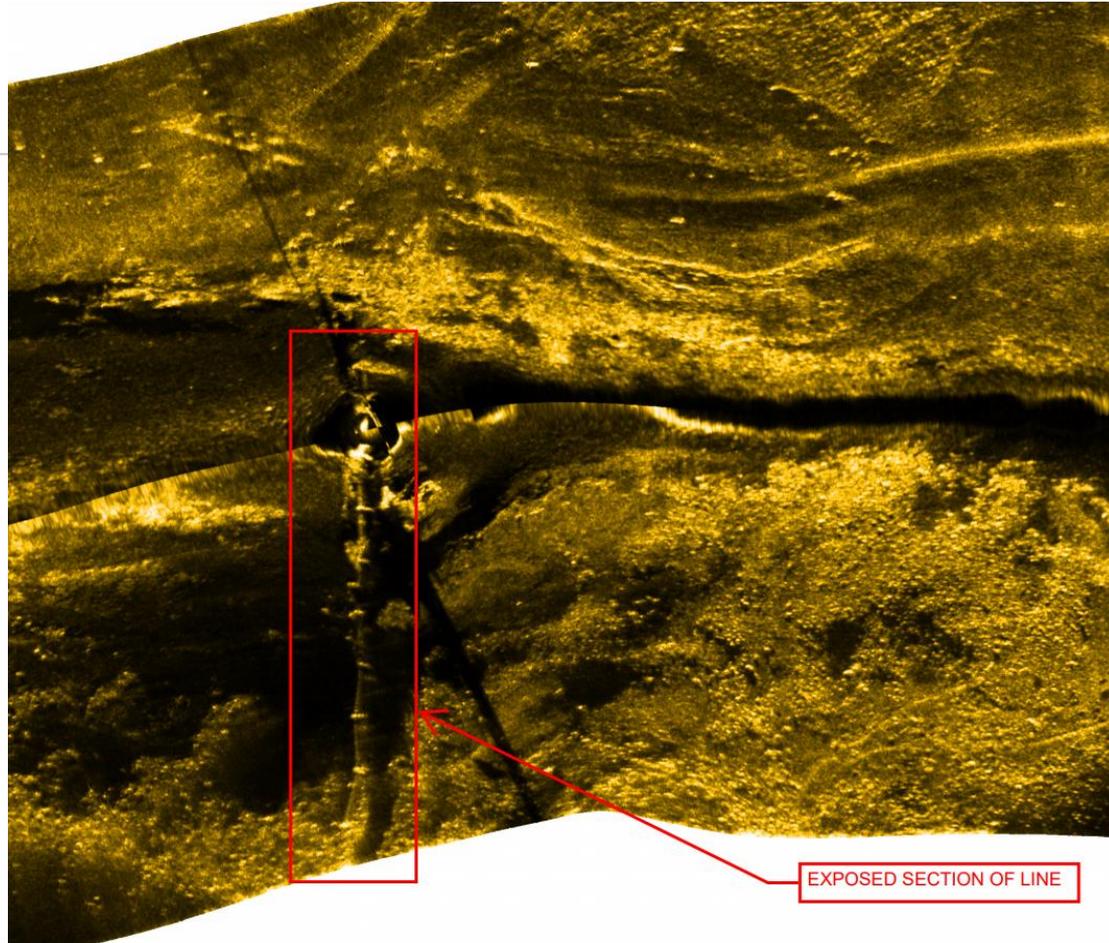
- 12<sup>th</sup> st River Crossing - Installed in 1940
  - 1940 Pipeline Centerline approximately = 706 Elevation
  - 1940 River Bed approximately = 719 Elevation
  - 1940 Cover depth over top of Pipe = 12 feet
  - Restrained joint pipe

# 12<sup>th</sup> Street River Crossing - New Project

- Current Pipe / River Conditions
  - Confirmed by Bathymetric Survey and Divers
  - River Bed at Crossing is approximately Elevation 703 to 706
  - 140 ft of Pipe Exposed
  - 30 ft of pipe undermined with 2 ft of separation from river bed
  - 32 ft of pipe undermined with 1 ft -1.5 ft of separation from river bed

# Sonar and Sounding of River Channel





## Inspection by Divers - 1/12/2021





## KDHE Loan - Proposed Schedule

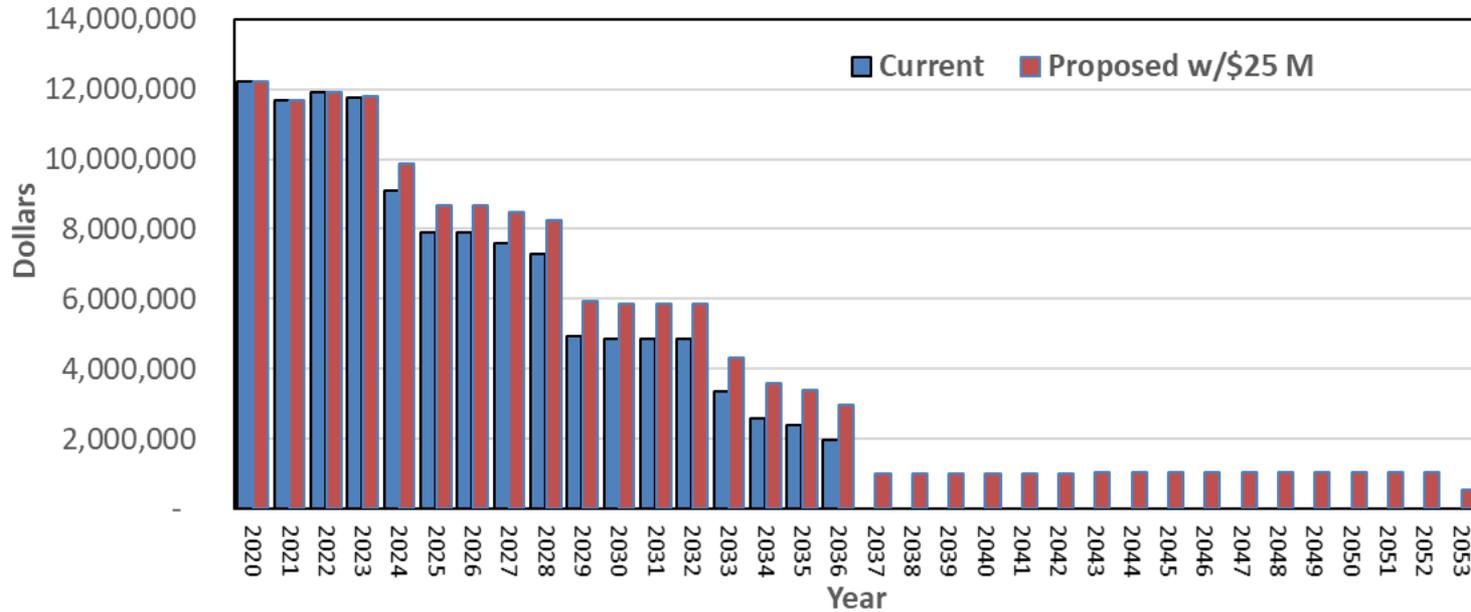
- Review Process & Answer Questions - January 20<sup>th</sup>
- Board Approval for 30 day Notice of Public Hearing - February 3<sup>rd</sup>
- Public Hearing & Board Resolution - March 17<sup>th</sup>
- UG Finance Committee Presentation - March 29<sup>th</sup>
- UG Commission Resolution / Approval - April 29<sup>th</sup>

# Estimated Loan Parameters

- \$25,000,000 Principal
- 30 Year Loan
- Projected Interest rate - 1.56 %
- Projected First Payment - 8/1/2024
- Number of Payments - 60 (twice per year)
- Projected Annual Payment - \$1,060,562

# Current Debt Schedule vs Proposed Debt

## Current Debt vs Proposed Debt





# Questions

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- Thank You