


A NEW & EASY-TO-READ BPU Residential Customer Billing Statement

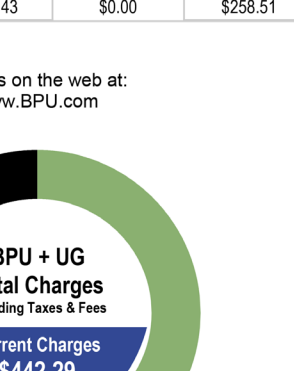


**KANSAS CITY
BPU**
THE POWER OF COMMUNITY

ACCOUNT NUMBER	0000000	CUSTOMER NAME	JOHN DOE
BILLING DATE	08/26/21	SERVICE LOCATION	123 MAIN STREET

Previous Balance	Payments	Past Due	BPU Charges	UG Charges	Taxes & Fees	Current Charges	Amount Due
\$437.43	\$-437.43	\$0.00	\$258.51	\$147.86	\$35.92	\$442.29	\$442.29

Visit us on the web at:
www.BPU.com



**BPU + UG
Total Charges**
including Taxes & Fees

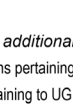
**Current Charges
\$442.29**

**Please see additional pages for detailed charges*

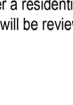
For questions pertaining to BPU charges (913) 573-9190

For questions pertaining to UG charges and PILOT 3-1-1 or (913) 573-5311

CHARGES FOR BPU SERVICES

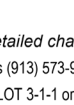


ELECTRIC
\$156.17




WATER
\$102.34


CHARGES FOR UG SERVICES



WASTEWATER
\$127.36




STORMWATER
\$4.50




TRASH & RECYCLE
\$16.00

TAXES & FEES



TAXES
\$5.16




UG PAYMENT IN LIEU OF TAXES
\$30.76

IMPORTANT MESSAGES

We are currently under a residential disconnection moratorium. All disconnect information provided will be retained for future use. Please Note: On October 6th, 2021 this moratorium will be reviewed. This is a Test Bill.

Please detach this coupon and return it with your payment. For additional payment options, please see the reverse.



**KANSAS CITY
BPU**
THE POWER OF COMMUNITY

540 MINNESOTA AVENUE
KANSAS CITY, KS 66101-2930

☐ CHECK HERE FOR ACCOUNT INFORMATION CHANGES ON REVERSE SIDE

ACCOUNT INFORMATION

ACCOUNT NUMBER: 0000000


SERVICE ADDRESS: 123 MAIN STREET

KAN0803T
2000001099 391/1

JOHN DOE
123 MAIN STREET
KANSAS CITY, KS 66101-9999

AMOUNT DUE	\$442.29
DUE DATE	09/20/21
AFTER DUE DATE	\$464.40
AMOUNT PAID	

Please Make Checks Payable and Remit to



KANSAS CITY BOARD OF PUBLIC UTILITIES
PO BOX 219661
KANSAS CITY, MO 64121-9661

000000000000 2 0000046440 0000044229 4

A NEW & EASY-TO-READ BPU Residential Customer Billing Statement

Back of the New Customer Billing Statement

GENERAL INFORMATION ABOUT YOUR BILL

KWH - Kilowatt Hour is 1,000 watts of electric energy used for one hour.

CCF - Is the measurement of the amount of water used. One 'CCF' equals 100 cubic feet or approximately 748 gallons of water.

KW - Demand is the measurement of electric capacity or demand, which is the maximum amount used in a 30-minute period. It is measured in Kilowatts (KW).

ELECTRIC CUSTOMER CHARGE - This charge normally provides for recovery of costs incurred in providing service to customers and is not related to how much energy a customer uses. The Customer Charge represents a portion of the cost of system access and customer service including the cost of meter reading, bill calculation, postage and the expenses associated with the basic plant investment at each service location, such as meters, transformers, service lines, etc.

WATER CUSTOMER CHARGE - A monthly charge based on the water meter size. The charge covers the cost of providing service to customers.

ENERGY RATE COMPONENT (ERC) - The Energy Rate Component is a rider applied to the amount of energy used by a customer to recover the Utility's fuel and all purchased power costs and other ancillary costs incurred to provide energy to customers.

ENVIRONMENTAL SURCHARGE (ESC) - The Environmental Surcharge is a rider to provide for the annual recovery of the Utility's capital investment in projects that are required to meet Federal, State, or Local environmental regulations.

ESTIMATED READING (EST) - Weather related or unforeseen circumstances may prevent us from obtaining an actual meter reading. In this case, your meter reading will be estimated.

KANSAS WATER PLAN TAX - A State of Kansas imposed tax based on gallons of water consumed.

For additional definitions, information and rates, please visit www.BPU.com, and go to Residential or Business > Rates > Rate Application Manual.

Save time, save money! Sign up for the **Automatic Bank Draft Payment Plan** and/or **Paperless Billing** by visiting www.BPU.com or calling (913) 573-9190 for information.

Pay online at: www.BPU.com

Drop Box: 540 Minnesota Ave, Kansas City, KS 66101

Pay by phone: 855-BPU-BILL (855-278-2455)

Kiosk: Visit www.BPU.com for locations

Kansas City Board of Public Utilities
Address, Phone, Email Change and Comments

Please change my mailing address as follows:

Name _____ Account Number _____

Street Address _____ Apt/Suite _____ Phone (____) _____

City _____ State _____ Zip Code _____

Email Address _____

Additional Comments _____

DO NOT WRITE BELOW THIS LINE

Updated BPU
definitions and general
information

Different
ways to pay
your BPU bill

Address
change form

A NEW & EASY-TO-READ BPU Residential Customer Billing Statement

Second sheet breakdown of individual charges and usage information

BPU Call Center hours


Electric Use Graph (current & historic) with temperature data

Itemized electric charges

Itemized water charges

Details of tax charges

Payment information

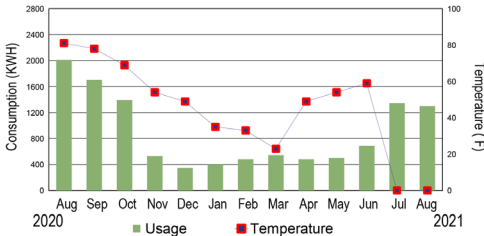


Customer Service Hours
Monday - Friday 7:00 AM - 6:00 PM

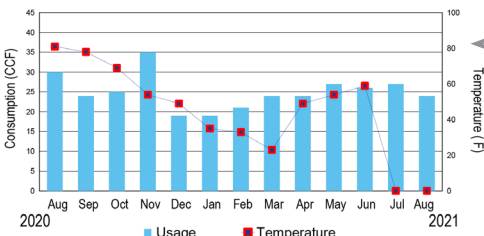
Customer Service, BPU Billing Inquiries (913) 573-9190
24 Hour Outage Service (913) 573-9522
Water Issues (913) 573-9622
Main Number (913) 573-9000

Board of Public Utilities contact information

Electric Usage History




Water Usage History




BPU Billing Details

ELECTRIC



Electric Customer Charge	\$22.00
Electric Consumption Charge	\$84.06
Energy Rate Component \$ 0.02998	\$38.97
Environmental Surcharge \$ 0.00857	\$11.14
Total Electric Charges	\$156.17

WATER



Water Customer Charge	\$19.35
Water Consumption Charge	\$82.99
Total Water Charges	\$102.34

Electric Usage Information

Service Period: 07/24/21-08/23/21 Rate: 100

Read Date	Meter No.	Previous Read	Current Read	Current Usage
08/23/21	15186750	82085	83385	1300 KWH


Water Usage Information

Service Period: 07/24/21-08/23/21 Rate: 010

Read Date	Meter No.	Previous Read	Current Read	Current Usage
08/23/21	NE92472091	12767826	13009259	24 CCF

Total Charges for BPU Services \$258.51

Taxes Details



Kansas Water Plan Tax	\$0.57
Sales Tax	\$4.59
Total Taxes	\$5.16

Payment Details

Regular Payment (08/19/21)	\$437.43
Total Payments Received - Thank You	\$437.43

Electric usage details

Water usage details

20000001100 391/2

This is a test bill. BPU Warns Customers of Telephone Scams Targeting Customers. Multiple reports have been made about calls stating if payment is not made, services will be shut off within 30 minutes.

If you made an application for KERA and have received the Pre-Qualification letter please email your letter to Docs@bpu.com, or contact customer service at 913 573 9190.

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Additional messages for general information

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Breakdown of pass-through charges from the Unified Government of Wyandotte County

