

# PROCESS FOR ALL ELECTRIC HEAT VERIFICATIONS



Customers requesting application for All Electric Heat Rate Code 101

1. Send an email to [cquijas@bpu.com](mailto:cquijas@bpu.com) with customer address and contact information
2. BPU will prepare electric heat application for on-site verification
3. Approved verification inspection form will be given to the staff for on-site inspections
4. After inspections have been completed, verification forms will be sent to the utility services department for processing
5. All completed forms will be sent to customer accounting
6. Staff will code the All Electric Heat Rate on the customer's account
7. This process is *only* for all electric and heat pump accounts that were not coded in the old system and transferred to the new system
8. This process *does not* apply to new customers applying for rebates on heat pumps or electric heating installations
9. No rebates will be given on electric heat, heat pumps and hot water tank installations over 18 months
10. No credits will be given on all electric rates prior to February 2011
11. If you have any questions, please contact the development coordinator at (913) 573-9922