

# BOARD INFORMATION PACKET



**Board of Public Utilities  
Kansas City, Kansas**

**Regular Meeting of**

## **November 2, 2022**



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## **November 2, 2022**

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Board of Public Utilities  
Kansas City, Kansas

**BOARD AGENDA**

Regular Session  
November 2, 2022 – 6:00 P.M.

- I. Call to Order
- II. Roll Call
  - \_\_\_\_\_ Jeff Bryant, District 3
  - \_\_\_\_\_ Mary L. Gonzales, At Large, Position 1
  - \_\_\_\_\_ Tom Groneman, District 2
  - \_\_\_\_\_ David Haley, At Large, Position 2
  - \_\_\_\_\_ Robert L. Milan, Sr., District 1
  - \_\_\_\_\_ Rose Mulvany Henry, At Large, Position
- III. Approval of Agenda
- IV. Approval of the Minutes of the Work Session of October 17, 2022
- V. Approval of the Minutes of the Regular Session of October 17, 2022
- VI. Public Comments
- VII. General Manager / Staff Reports
  - i. 3<sup>rd</sup> Quarter 2022 Financials
  - ii. Risk Management Plan Review
  - iii. Miscellaneous Comments
- VIII. Board Comments
- IX. Executive Session
- X. Adjourn





**WORK SESSION MINUTES – WEDNESDAY, OCTOBER 17, 2022**

STATE OF KANSAS        )  
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Mr. Johnson spoke about staff attending the Unified Government (UG) Standing Committee meeting to present the revolving loan increase request. It had passed and would be moving on to the full Commission.

Mr. Bryant asked that the Board be informed of the date that staff would go before the full Commission, so that if possible the Board could attend to show support.

Ms. Lori Austin, Chief Financial Officer/Chief Administrative Officer, said that the meeting date was Thursday, November 3<sup>rd</sup>.

**Item #5 –2023 Budget Plan – Staffing**

Mr. Dumovich reviewed the 2023 Staffing overview including, vacancies, review of overtime, retirement data and employment trends. (See attached PowerPoint.)

Mr. Dumovich and Ms. Ashley Culp, HR Manager, responded to comments and questions from the Board.

In a response to Board request, Ms. Austin stated she would provide the board with 2020, 2021, and year to date 2022 spent on contractors, non-employee wages.

Mr. Dumovich stated he would provide the cost saving from the lobby staff and lobby security reduction. He also clarified that no employees were laid off due to the lobby positions that were eliminated. They were transferred to other vacant positions.

**Item #6 – 2023 Budget Plan – Revenue Forecast**

Mr. Randy Otting, Director Accounting, presented the 2023 Revenue Forecast to the Board. (See attached PowerPoint.)

Mr. Otting responded to questions from the Board

Mr. Johnson said that the Capital Improvement Plan would be discussed at the November 16<sup>th</sup> meeting, followed by the Board Budget retreat on Monday, December 5<sup>th</sup>.

**WORK SESSION MINUTES – WEDNESDAY, OCTOBER 17, 2022**

STATE OF KANSAS        )  
  ) SS  
CITY OF KANSAS CITY    )

**Item #7 – Adjourn**

A motion was made to adjourn the Work Session at 5:51 P.M. by Mr. Bryant, seconded by Mr. Milan, and unanimously carried.

ATTEST:

APPROVED:

\_\_\_\_\_  
Secretary

\_\_\_\_\_  
President

GOVERNING BOARD SELF-EVALUATION



APPA Webinar

| Performance Areas Review  | 5-1 Scale* | Comments |
|---|------------|----------|
| <p>1.Public Accountability and Involvement</p> <ul style="list-style-type: none"> <li>• Meet fiduciary + statutory duties</li> <li>• Comply with ethics and Board norms</li> <li>• Inform customers-owners of utility performance and value</li> <li>• Involve public in key decisions</li> </ul>   | 1. _____   |          |
| <p>2.Strategic direction and goals</p> <ul style="list-style-type: none"> <li>• Identify strategic outcomes that enhance the long-term value delivered to customers-owners</li> <li>• Approve strategic plan specifying long-term goals and assure implementation</li> </ul>  | 2. _____   |          |
| <p>3.Monitor achievement of strategic goals and organization efficiency</p> <ul style="list-style-type: none"> <li>• Review progress on strategic outcomes quarterly and plan implementation annually</li> <li>• Establish key indicators for each utility's performance, review performance data quarterly</li> </ul>  | 3. _____   |          |
| <p>4.Board Relationship with CEO</p> <ul style="list-style-type: none"> <li>• Support CEO's responsibility to lead the organization and compensate the CEO fairly (at market level)</li> <li>• Comply with board member limitations (individual members do not give direction to CEO/staff, or speak for full board)</li> <li>• Provide written, unified (when possible) direction to CEO</li> <li>• Delegate authority to CEO and provides resources necessary for success</li> <li>• Conduct annual, goal-based evaluation of CEOs performance</li> </ul> | 4. _____   |          |

\*5 = Always 4 = Most of time 3 = Sometimes 2 = Seldom 1 = Never

GOVERNING BOARD SELF-EVALUATION (CONT)



APPA Webinars

| Performance Areas Review   | 5-1 Scale*     | Comments                                  |
|--|----------------|---|
| <p>5.Board Meetings</p> <ul style="list-style-type: none"> <li>• Meetings will be fairly and efficiently run, and adhere to proper decorum</li> <li>• The Board will comply with open meeting rules, and involve the public whenever appropriate</li> <li>• The chair sets the meeting agendas, assures equitable member participation, focuses discussion on policy (not administrative issues), and adheres to approved meeting procedures (i.e. Robert's Rules of Order)</li> </ul> | <p>5. ____</p> |   |
| <p>6.Board Self-evaluation</p> <ul style="list-style-type: none"> <li>• Conduct an annual self-evaluation of the board's performance based on criteria established in the Excellence in Governance model</li> <li>• Where improvements are needed, a plan for making those improvements by the next self-evaluation will be adopted</li> <li>• Each board member will participate in an annual structured professional development activity</li> </ul>                                 | <p>6. ____</p> |   |
| <p>7.<br/>Others: TBA</p>  |                |   |
| <p>Total Score</p>   |                | <p>Plan for improvement:<br/><br/>TBD</p> |

\*5 = Always 4 = Most of time 3 = Sometimes 2 = Seldom 1 = Never



# 2023 Staffing Authorization and Statistics

Board Work Session  
October 17, 2022



# Work Session Presentation Overview

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- 2023 Proposed Staffing
- Approved Positions with Headcount
- Vacancies and Personnel Requisitions
- Staffing by Locations
- Historical Review of Overtime
- Retirement Data
- Employment Trends
- Age and Length of Service Statistics



# 2023 Proposed Staffing

| Operating Division   | 2015       | 2016       | 2017       | 2018       | 2019       | 2020       | 2021       | 2022       | 2023 Proposed Staffing |
|----------------------|------------|------------|------------|------------|------------|------------|------------|------------|------------------------|
| Accounting & Finance | 57         | 53         | 53         | 53         | 53         | 52         | 51         | 49         | 53                     |
| Corporate Compliance | 11         | 11         | 11         | 11         | 12         | 12         | 13         | 14         | 14                     |
| Customer Services    | 52         | 53         | 53         | 51         | 51         | 51         | 49         | 44         | 44                     |
| Electric Operations  | 189        | 180        | 178        | 177        | 174        | 174        | 174        | 169        | 168                    |
| Electric Production  | 167        | 155        | 154        | 152        | 140        | 126        | 118        | 102        | 97                     |
| Electric Supply      | 29         | 28         | 28         | 28         | 28         | 28         | 28         | 28         | 24                     |
| General Management   | 12         | 10         | 9          | 8          | 9          | 9          | 9          | 9          | 10                     |
| Human Resources      | 10         | 9          | 9          | 9          | 9          | 9          | 9          | 9          | 9                      |
| Technology           | 25         | 26         | 28         | 30         | 31         | 31         | 31         | 31         | 34                     |
| Water Operations     | 111        | 108        | 109        | 109        | 110        | 108        | 108        | 108        | 107                    |
| <b>Total:</b>        | <b>663</b> | <b>633</b> | <b>632</b> | <b>627</b> | <b>620</b> | <b>600</b> | <b>590</b> | <b>563</b> | <b>560</b>             |



## Full-Time Approved Positions with Headcount

|                     | 2015 | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 | 2022 as of 10/1/22 |
|---------------------|------|------|------|------|------|------|------|--------------------|
| Approved Positions  | 663  | 633  | 632  | 627  | 620  | 600  | 590  | 563                |
| Full-Time Employees | 557  | 545  | 535  | 534  | 528  | 510  | 495  | 491                |

Active Part-Time Security Guards \*\* = 20

\*\* Part-time works less than 25 hours a week



# Vacancies and Personnel Requisitions

| Operating Division   | Current Vacancies as of 01/01/2023 | Active Personnel Requisitions |
|----------------------|------------------------------------|-------------------------------|
| Accounting & Finance | 5                                  | 1                             |
| Corporate Compliance | 3                                  | 1                             |
| Customer Services    | 3                                  | 2                             |
| Electric Operations  | 29                                 | 5                             |
| Electric Production  | 6                                  | 4                             |
| Electric Supply      | 2                                  | 0                             |
| General Management   | 2                                  | 1                             |
| HR                   | 2                                  | 2                             |
| Technology           | 8                                  | 1                             |
| Water Operations     | 9                                  | 1                             |
| <b>Total:</b>        | <b>69</b>                          | <b>17</b>                     |



# Staffing by Locations

| Operating Division            | 2020       | 2021       | 2022       | 2023 Proposed Staffing |
|-------------------------------|------------|------------|------------|------------------------|
| Administration Building       | 135        | 133        | 127        | 136                    |
| Energy Control Center         | 28         | 28         | 28         | 24                     |
| Muncie                        | 75         | 75         | 74         | 71                     |
| Power Plants                  | 133        | 125        | 109        | 103                    |
| Nearman Water Treatment Plant | 26         | 26         | 26         | 27                     |
| Service Center                | 181        | 181        | 177        | 176                    |
| Water Engineering             | 22         | 22         | 22         | 23                     |
| <b>Total:</b>                 | <b>600</b> | <b>590</b> | <b>563</b> | <b>560</b>             |



# Historical Review of Overtime

| <u>Division</u>      | <u>2016</u>        | <u>2017</u>        | <u>2018</u>        | <u>2019</u>        | <u>2020</u>        | <u>2021</u>        | <u>2022 TYD</u>    |
|----------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|--------------------|
|                      |                    |                    |                    |                    |                    |                    | * Thru 10/1        |
| Accounting & Finance | \$87,443           | \$87,978           | \$117,661          | \$148,674          | \$66,966           | \$101,905          | \$79,929           |
| Corporate Compliance | N/A                | N/A                | N/A                | N/A                | \$0                | \$0                | \$0                |
| Customer Services    | \$18,139           | \$26,087           | \$59,594           | \$31,032           | \$11,173           | \$10,242           | \$10,237           |
| General Management   | \$14,829           | \$15,545           | \$14,126           | \$0                | \$0                | \$0                | \$0                |
| Human Resources      | \$0                | \$0                | \$0                | \$0                | \$0                | \$0                | \$0                |
| Electric Operations  | \$2,118,771        | \$2,401,832        | \$1,631,737        | \$1,830,529        | \$1,699,759        | \$2,111,970        | \$1,865,630        |
| Electric Production  | \$1,386,969        | \$892,587          | \$1,190,839        | \$970,617          | \$852,700          | \$852,700          | \$569,397          |
| Electric Supply      | \$11,173           | \$11,651           | \$11,178           | \$12,304           | \$12,014           | \$11,752           | \$8,480            |
| Technology           | N/A                | N/A                | N/A                | N/A                | \$0                | \$0                | \$0                |
| Water Operations     | \$927,480          | \$966,384          | \$1,068,308        | \$899,623          | \$610,489          | \$838,881          | \$582,406          |
| <b>Total:</b>        | <b>\$4,565,164</b> | <b>\$4,402,064</b> | <b>\$4,092,464</b> | <b>\$3,892,778</b> | <b>\$3,253,101</b> | <b>\$3,737,166</b> | <b>\$3,116,079</b> |

## Retirement Data

| Year           | Percentage Eligible | Percentage Retired |
|----------------|---------------------|--------------------|
| 2016           | 13%                 | 3.55%              |
| 2017           | 15%                 | 3.07%              |
| 2018           | 18%                 | 3.12%              |
| 2019           | 17%                 | 2.41%              |
| 2020           | 18%                 | 2.85%              |
| 2021           | 21%                 | 2.96%              |
| Projected 2022 | 22%                 | 4.43%              |

# Employment Trends

|                         | 2018  | 2019  | 2020  | 2021  | Projected 2022 |
|-------------------------|-------|-------|-------|-------|----------------|
| Overall Turnover *      | 6.42% | 6.48% | 6.47% | 7.71% | 7.05%          |
| Termination Turnover ** | 3.30% | 4.07% | 3.62% | 4.74% | 2.62%          |
| New Hires               | 39    | 22    | 13    | 23    | 32             |

Turnover Rate Formula:

Turnover Rate= # of Separations / Average # of Employees X 100

\* Overall Turnover - includes # of separations that retired, resigned and terminated

\* Termination Turnover - includes # of separations that resigned and terminated

# Age and Length of Service Statistics

- The average age of a full-time BPU employee is 48 years old.
- The average age at retirement 59 years old.
- The average years of service of a full-time BPU employee is **13 years**.
- Retirement Turnover for 2020 is 2.85% and for 2021 is 2.96%

|                   | 2016 | 2017 | 2018 | 2019 | 2020 | 2021 | 2022 YTD |
|-------------------|------|------|------|------|------|------|----------|
| Average Age       | 45   | 45   | 46   | 46   | 47   | 49   | 48       |
| Length of Service | 11   | 11   | 12   | 11   | 12   | 14   | 13       |

# Questions?



Kansas City Board of Public Utilities

October 17, 2022

# REVENUE FORECAST 2023

# FORECASTING CONSUMPTION

## APPROACH:

- NEW CUSTOMER GROWTH
- MONTHLY CONSUMPTION BY CUSTOMER CLASS TRENDS
- TOP CUSTOMERS
- PURCHASE POWER COSTS FOR 2023
- ENVIRONMENTAL DEBT SERVICE

## HIGH-LEVEL VIEW:

### OVERALL LOADS ARE STABLE

- TOP 10 ~ 15% HIGHER COMPARED TO 2021
- TOP 10 ~ 5% LOWER COMPARED TO 2018 PEAK
- DECLINING TREND IN THE MID-LEVEL COMMERCIAL (RATE 250'S)
- RESIDENTIAL CONSUMPTION - HIGHER BY ~ 2% OVER LAST YEAR

### # OF RESIDENTIAL CUSTOMERS

60,673 - 2022

60,500 - 2021

59,932 - 2020

59,593 - 2019

4-YEAR AVERAGE @ 0.55%

# ELECTRIC ASSUMPTIONS

- **BASE RATES: BASED ON CURRENT RATE MANUAL (NO RATE CHANGES)**
- **ERC: EIA'S SHORT-TERM ENERGY OUTLOOK:**

*"Higher retail electricity prices largely reflect an increase in wholesale power prices, which are driven by higher natural gas prices"*

*"On average, we expect wholesale commodity natural gas prices to be higher this winter compared with last winter, which leads to higher prices for both natural gas and electricity in the retail market"*

**2023'S ESTIMATE = 4.0 CENTS/KWH**

**2022'S ESTIMATE = 3.5 CENTS/KWH**

- **ESC: FLAT ~ \$153K HIGHER (TIED TO 2023 DEBT SERVICE)**
- **OVERALL LOADS: SLIGHT REDUCTION OF 0.25% IN 4 MAJOR CLASSES (R,C,I,S)**

# ELECTRIC BILL COMPONENTS

## Breakdown Allocation of Electric Bill (before Taxes & PILOT):

| Class       | Base Rate | ERC | ESC | Total |
|-------------|-----------|-----|-----|-------|
| Residential | 64%       | 29% | 7%  | 100%  |
| Commercial  | 58%       | 34% | 8%  | 100%  |
| Industrial  | 53%       | 38% | 9%  | 100%  |
| Schools     | 61%       | 31% | 8%  | 100%  |

- **Averages**
- **Actual results may vary due to Customer Load Factors**

# RESIDENTIAL ELECTRIC LOAD

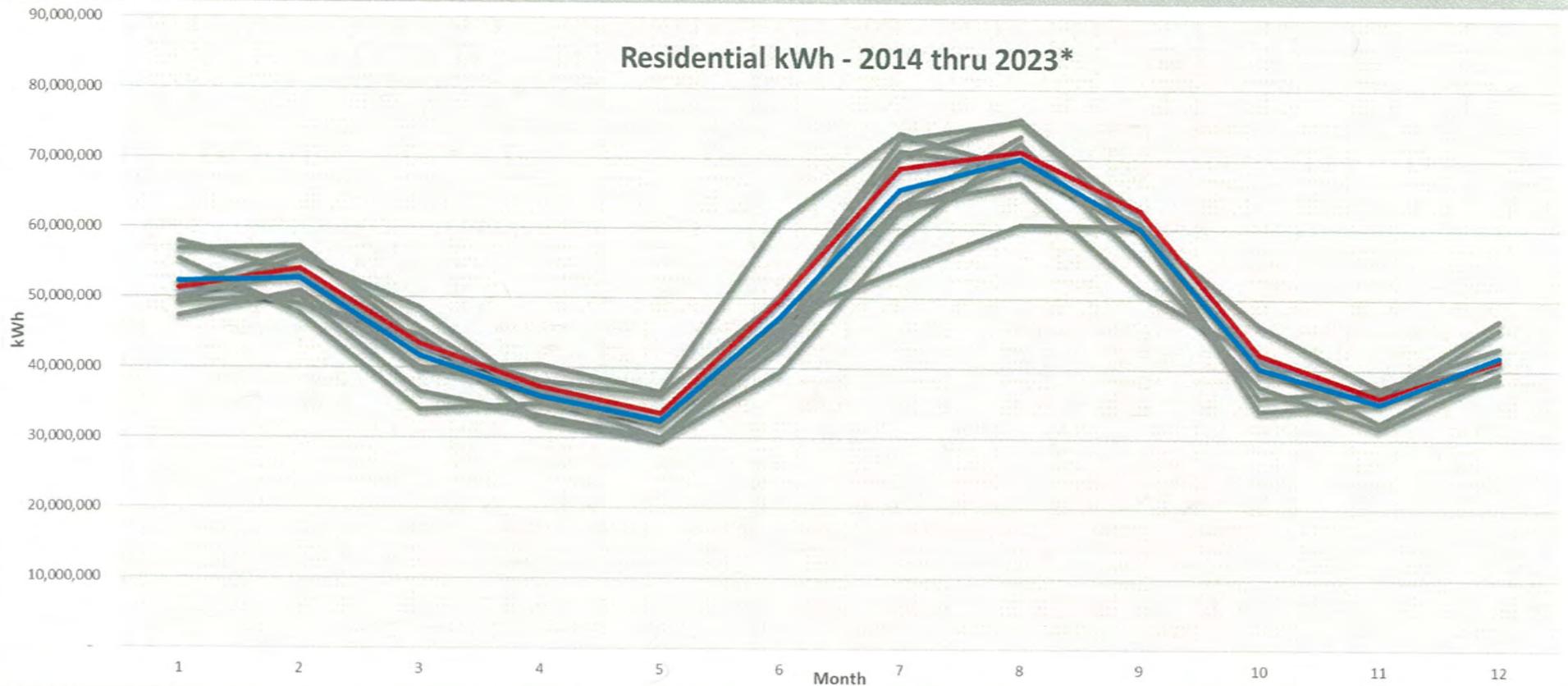
## Observations:

- Solid Customer Growth (+325/yr. since 2018)
- Average monthly usage remains stable @ 811 kWh per month in 2021
- 2022 Consumption is ~ 1.7% higher compared to 2021 (9 months)



Estimate 2022 & 2023

# RESIDENTIAL ELECTRIC LOAD BY MONTH

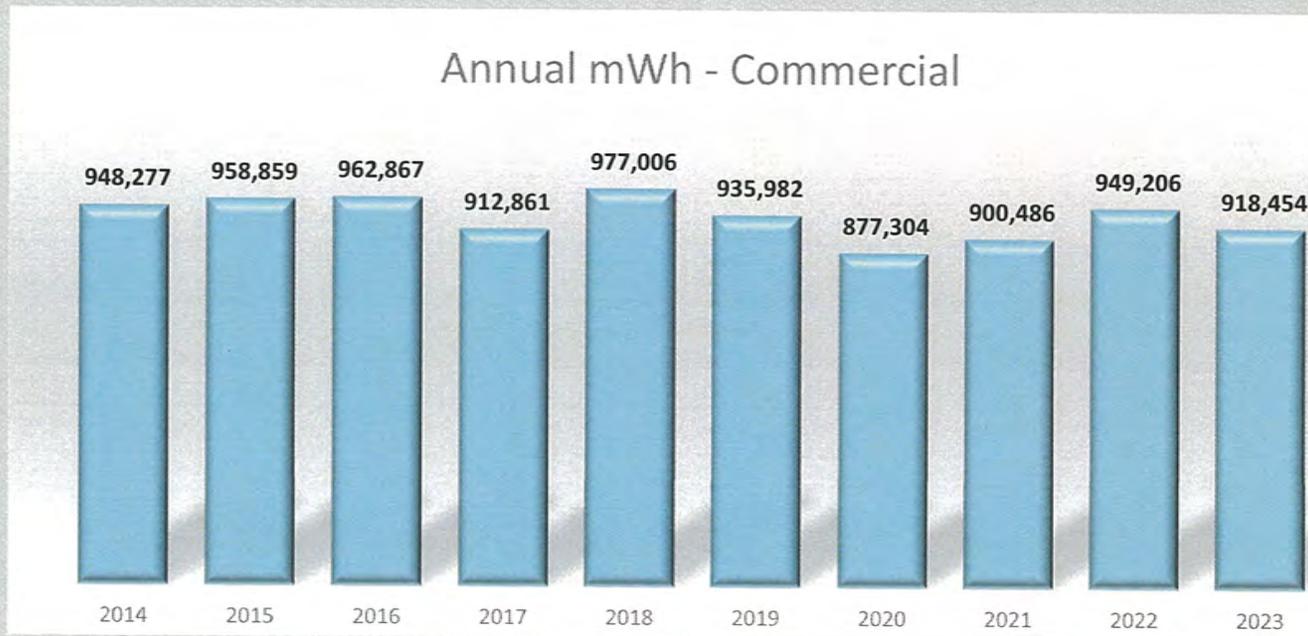


Red line = Forecast  
Blue line = 9-year Average (2014-22)

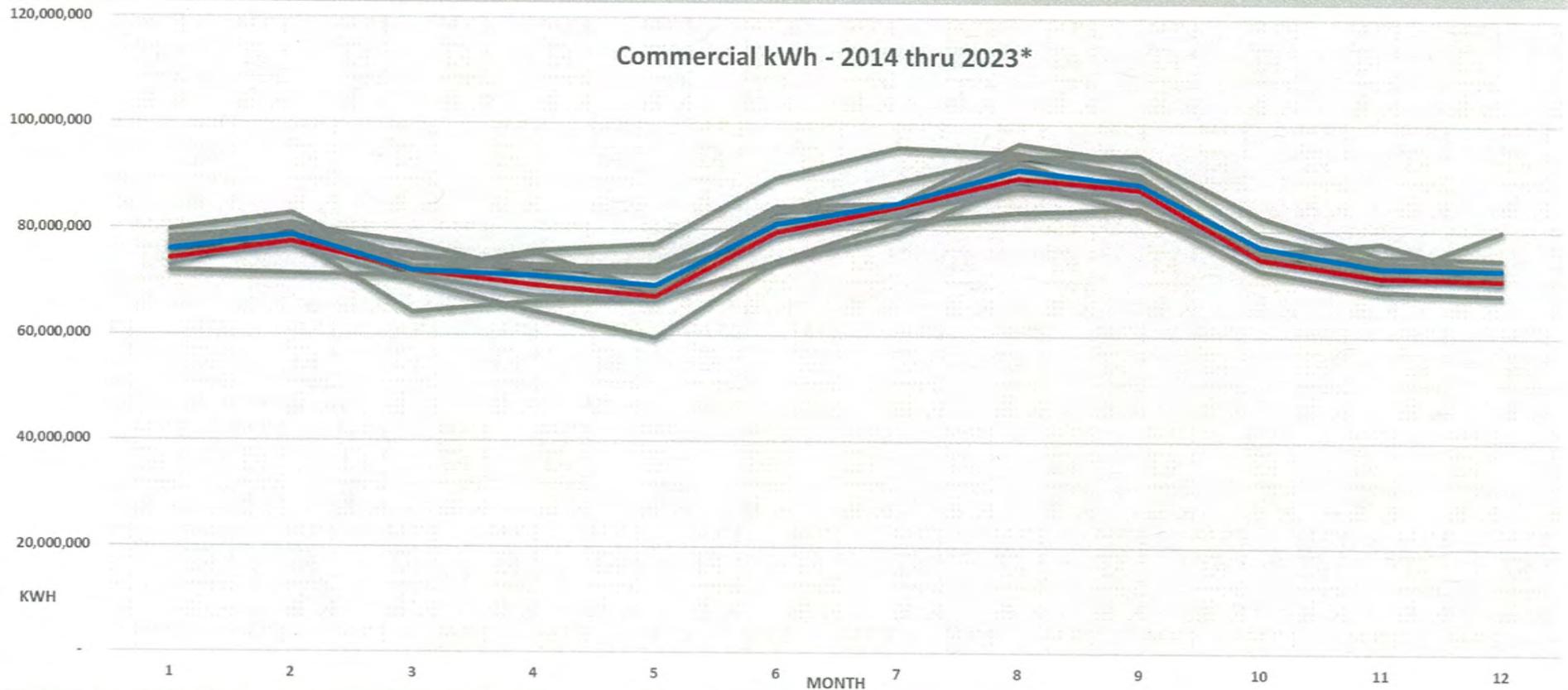
# COMMERCIAL ELECTRIC LOAD

## Observations:

- Small General Service – Stable
- Medium General Service class is showing a declining trend  
Customers: 2022 AVERAGE = 488  
5-YR. AVERAGE = 508
- Large & Small General Service Class  
Stable customer count but declining consumption trend



# COMMERCIAL ELECTRIC LOAD BY MONTH

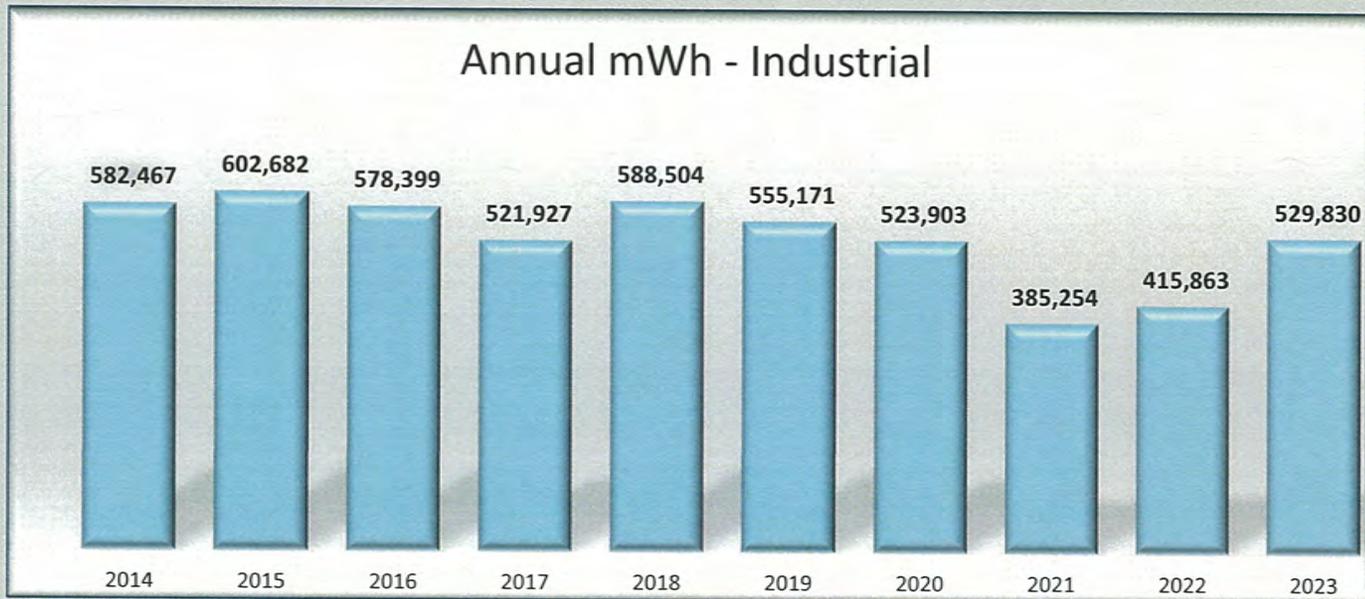


Red line = Forecast  
Blue line = 9-year Average (2014-22)

# INDUSTRIAL ELECTRIC LOAD

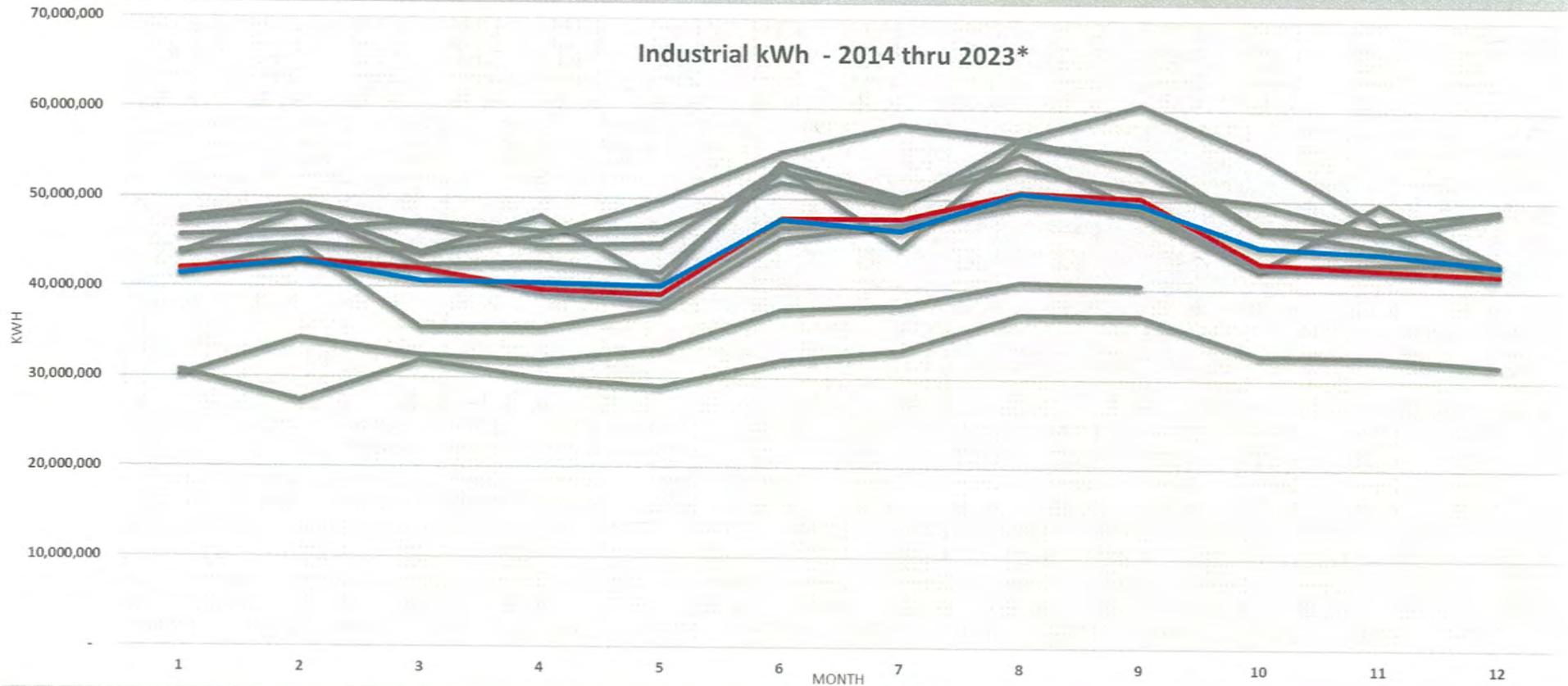
## Observations:

- Number of Customers remains stable
- Load trending lower (2015 peaked) Pandemic impact 20', 21', 22'
- Some Recovery in 2022 - 11% higher compared to 2021 (9 months)  
Still remain below 2014-19 levels.



Estimate 2022 & 2023

# INDUSTRIAL ELECTRIC LOAD BY MONTH

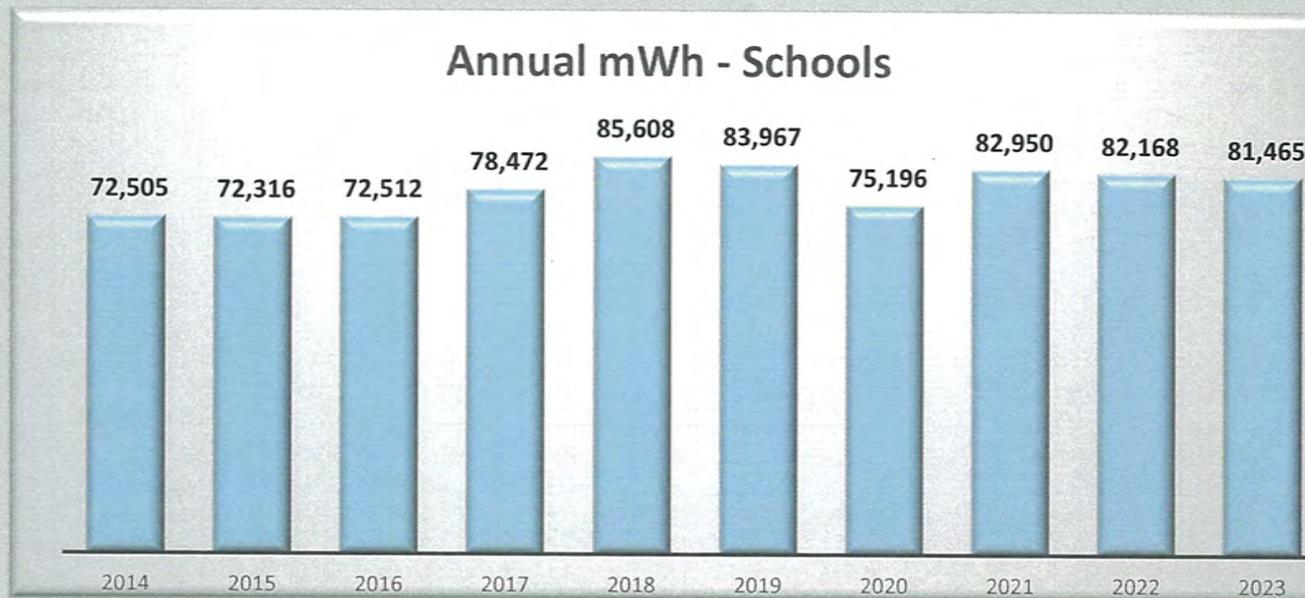


Red line = Forecast  
Blue line = 9-year Average (2014-22)

# SCHOOLS ELECTRIC LOAD

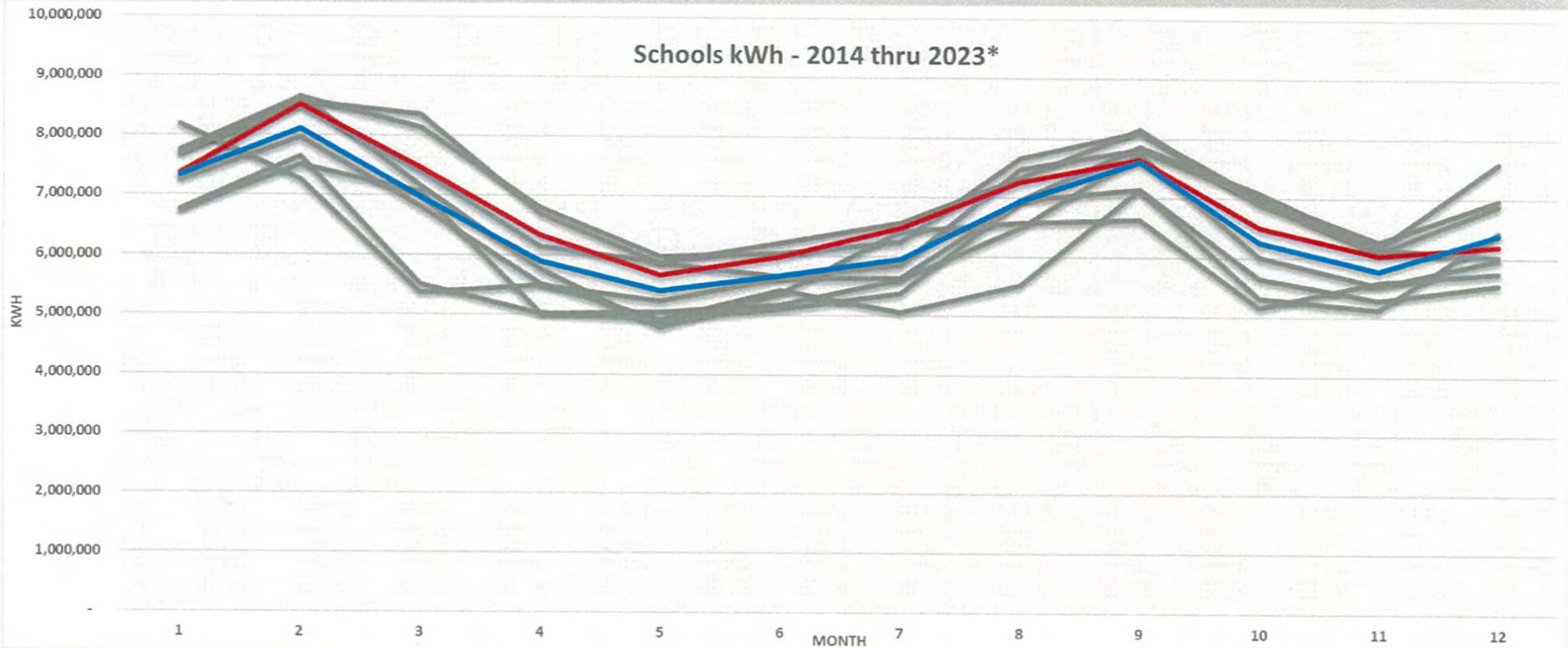
## Observations:

- Number of Customers remain flat
- New facilities added & additional square feet
- Impacted by Winter temps



Estimate 2022 & 2023

# SCHOOLS ELECTRIC LOAD



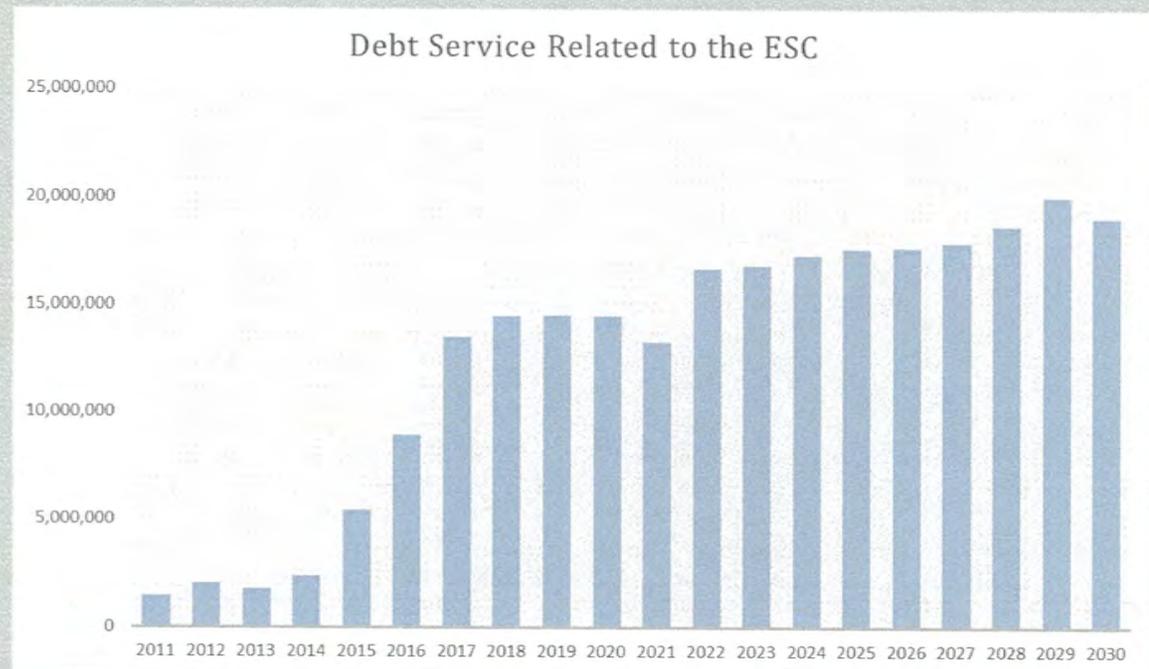
Red line = Forecast  
Blue line = 9-year Average (2014-22)

# ENVIRONMENTAL SURCHARGE (ESC)

| Year        | ESC Debt Service     |
|-------------|----------------------|
| 2011        | \$ 1,462,500         |
| 2012        | \$ 2,023,743         |
| 2013        | \$ 1,776,525         |
| 2014        | \$ 2,381,525         |
| 2015        | \$ 5,407,982         |
| 2016        | \$ 8,901,180         |
| 2017        | \$ 13,516,902        |
| 2018        | \$ 14,471,550        |
| 2019        | \$ 14,492,031        |
| 2020        | \$ 14,486,640        |
| 2021        | \$ 13,261,788        |
| 2022        | \$ 16,670,298        |
| <b>2023</b> | <b>\$ 16,823,590</b> |
| 2024        | \$ 17,288,479        |
| 2025        | \$ 17,598,946        |
| 2026        | \$ 17,669,485        |
| 2027        | \$ 17,875,665        |
| 2028        | \$ 18,678,444        |
| 2029        | \$ 20,023,692        |
| 2030        | \$ 19,027,254        |

## Annual Debt Service Payments

- Peak in 2029



# REVENUE FORECAST - ELECTRIC

## RESULTS

| Class            | 2018 Actual          | 2019 Actual          | 2020 Actual          | 2021 Budget          | 2022 Budget          | 2023 Estimate         |
|------------------|----------------------|----------------------|----------------------|----------------------|----------------------|-----------------------|
| Residential      | \$81,811,709         | \$75,952,160         | \$75,024,142         | \$74,539,000         | \$80,651,000         | \$83,238,100          |
| Commercial       | 106,882,111          | 101,781,643          | 96,258,037           | 92,238,000           | 98,700,000           | 104,789,000           |
| Industrial       | 51,385,553           | 49,601,656           | 46,214,139           | 44,362,000           | 45,669,000           | 50,456,000            |
| Schools          | 10,145,011           | 9,830,695            | 8,764,262            | 8,615,000            | 9,841,000            | 9,828,000             |
| Highway Lighting | 350,209              | 329,670              | 327,913              | 333,900              | 337,000              | 337,000               |
| <b>Total</b>     | <b>\$250,574,593</b> | <b>\$239,179,500</b> | <b>\$240,953,900</b> | <b>\$220,087,900</b> | <b>\$235,198,000</b> | <b>\$ 248,648,100</b> |

- 0.25 percent decrease in load growth over 2022 estimate
- ERC = half cent/kWh higher in 2023
- ESC = Small increase
- 2023 Forecast Reflects No Base Rate Adjustments

# REVENUES FORECAST - WATER

## RESULTS

| Class                     | 2018 Actual          | 2019 Actual          | 2020 Actual          | 2021 Budget          | 2022 Budget          | 2023 Estimate        |
|---------------------------|----------------------|----------------------|----------------------|----------------------|----------------------|----------------------|
| Residential               | \$ 24,235,761        | \$ 24,036,511        | \$ 24,868,224        | \$ 24,227,874        | \$ 24,476,000        | \$ 24,500,000        |
| Commercial                | 11,553,570           | 11,184,854           | 11,076,961           | 11,243,080           | 11,191,000           | 11,250,000           |
| Industrial                | 5,860,912            | 5,937,471            | 6,318,802            | 6,200,089            | 6,205,000            | 6,200,000            |
| Schools                   | 655,705              | 683,839              | 573,235              | 658,360              | 661,700              | 671,200              |
| Fire Protection - Private | 560,998              | 562,114              | 574,408              | 575,000              | 600,000              | 590,000              |
| Public Authority          | 28,000               | 28,000               | 28,000               | 28,000               | 28,000               | 28,000               |
| Wholesale Water Sales     | 1,487,644            | 1,425,619            | 1,541,232            | 1,421,462            | 1,321,700            | 1,350,000            |
| <b>Total</b>              | <b>\$ 44,382,590</b> | <b>\$ 43,858,408</b> | <b>\$ 44,980,862</b> | <b>\$ 44,353,865</b> | <b>\$ 44,483,400</b> | <b>\$ 44,589,200</b> |

**2023 Forecast Reflects No Rate Adjustments**

# COMMENTS / QUESTIONS

**Approval of Minutes  
Regular Session 10-17-22  
Agenda Item #V**



REGULAR SESSION –WEDNESDAY, OCTOBER 17, 2022

STATE OF KANSAS        )  
  ) SS  
CITY OF KANSAS CITY )

**Item #4– Approval of Work Session Minutes of October 5, 2022**

A motion was made to approve the minutes of the Work Session of October 5, 2022, by Ms. Mulvany Henry, seconded by Mr. Haley, and unanimously carried.

**Item #5– Approval of Regular Session Minutes of October 5, 2022**

A motion was made to approve the minutes of the Regular Session of October 5, 2022, by Mr. Milan, seconded by Ms. Mulvany Henry, and unanimously carried.

**Item #6 – Public Comments**

There were no visitors wishing to speak.

**Item #7 – Wyandotte Economic Development Council (WYEDC)**

Mr. Greg Kindle, President of the WYEDC, gave the Board an update on the economic development opportunities in the community. He reported on the areas of attraction and recruitment, business retention and expansion, marketing and promoting, and workforce solutions. (See attached PowerPoint.)

Mr. Kindle responded to comments and questions from the Board and Mr. Johnson.

**Item #8 – General Manager / Staff Reports**

- i. *Corporate Communications Quarterly Update:* Mr. David Mehlhaff, Chief Communications Officer, gave the Board an update on BPU Corporate Communications as well as a forecast of what was to come in the future. (See attached PowerPoint.)

Mr. Mehlhaff responded to comments and questions from the Board.

- ii. *Cold Weather Rule – Resolution No. 5278:* Mr. Bryant explained the proposed change in wording to the current policy. (See attached.)

A motion was made to approve Resolution No. 5278, by Mr. Bryant, seconded by Mr. Milan, and unanimously carried.

REGULAR SESSION –WEDNESDAY, OCTOBER 17, 2022

STATE OF KANSAS )  
 ) SS  
CITY OF KANSAS CITY )

The Board received clarification that the change would go into effect November 1, 2022.

- iii. *Miscellaneous Comments:* Mr. Johnson reported that the Unified Government (UG) County Administrator search was once again moving forward with the new search firm.

Mr. Johnson also said that he had forwarded Ms. Mulvany Henry a list of PILOT charges by classification, for the Unified Government PILOT taskforce that she was a part of.

He informed the Board that no one from BPU was currently part of the UG taskforce on Environmental Sustainability and Green Energy. He would follow up with the UG on what direction they were going and what they were hoping to accomplish with that taskforce.

He said that he had been notified that UG rate increases would begin to appear on the BPU bill in January 2023.

He also wished Mr. Haley a Happy upcoming Birthday.

**Item #9 – Board Comments**

Mr. Bryant thanked everyone for the evening’s presentations. He also reiterated to the Board that they could face any new challenges that came their way by continuing to work together.

Ms. Gonzales also thanked every body for the presentations as well as the help staff provided in preparation for the upcoming budget discussion.

Mr. Groneman said that he had attended the International Linemen’s Rodeo and was impressed by the number of teams that were there. He was also impressed by the BPU team that competed. He also thanked Mr. Kindle for his informative presentation on WYEDC.

Mr. Haley echoed Mr. Groneman’s comments on WYEDC. He also thanked Mr. Mehlhaff on his communications update. He also wanted to thank Ms. Johnetta Hinson, Executive Director Customer Service, and Ms. Gabriela Freeman, Supervisor Customer Services, as well as Mr. Johnson for enlightening him on Customer Service. He spoke about

**REGULAR SESSION –WEDNESDAY, OCTOBER 17, 2022**

STATE OF KANSAS        )  
  ) SS  
CITY OF KANSAS CITY )

his attendance at the UG Standing Committee on Economic Development and Finance meeting and commented that he had asked again for a better understanding of the PILOT.

Mr. Milan felt it was important the public knew that the upcoming 2023 increases on their utility bill were coming from the UG on UG charges, not BPU or the BPU Board.

Ms. Mulvany Henry thanked everyone for the helpful presentations. She also thanked Mr. Kindle for his economic development update.

**Item #10– Executive Session**

Ms. Angela Lawson, Deputy Chief Counsel proposed a motion for adoption as followed:

“I move that after taking an ten minute break the Board go into Executive Session for 20 minutes in the first floor conference room to discuss confidential matters related to employment of the general manager, a personnel matter of nonelected personnel as justified under the exception in the Kansas Open Meetings Act; and that the General Manager, William Johnson, and the Deputy Chief Counsel, Angela Lawson, be present to participate in the discussion, all others to be dismissed from the room and electronic and telephonic transmissions to cease, and that we reconvene in open session returning to both electronic and telephonic broadcasting at 7:50 P.M. in the board room to either take action in an open session or to adjourn”.

A motion to go into Executive Session and reconvene at 7:50 P.M. was made by Mr. Bryant, seconded by Ms. Mulvany Henry and carried unanimously.

At 7:50 P.M. the meeting returned to Open Session in the board room.

A motion to extend the Executive Session for 20 minutes, until 8:10 P.M. was made by Mr. Bryant, seconded by Mr. Haley and carried unanimously and the Board went back into closed session in the work room.

**Item #11 – Adjourn**

At 8:10 P.M. the meeting was reopened to the public in the board room and a motion to adjourn was made by, Mr. Bryant seconded by Ms. Mulvany Henry and carried unanimously.

REGULAR SESSION –WEDNESDAY, OCTOBER 17, 2022

STATE OF KANSAS     )  
  ) SS  
CITY OF KANSAS CITY)

ATTEST:

APPROVED:

\_\_\_\_\_  
Secretary

\_\_\_\_\_  
President

ON YOUR  
**mark...**

# Board of Public Utilities: Economic Development Update

OCTOBER 17, 2022

WYANDOTTE  
ECONOMIC DEVELOPMENT COUNCIL

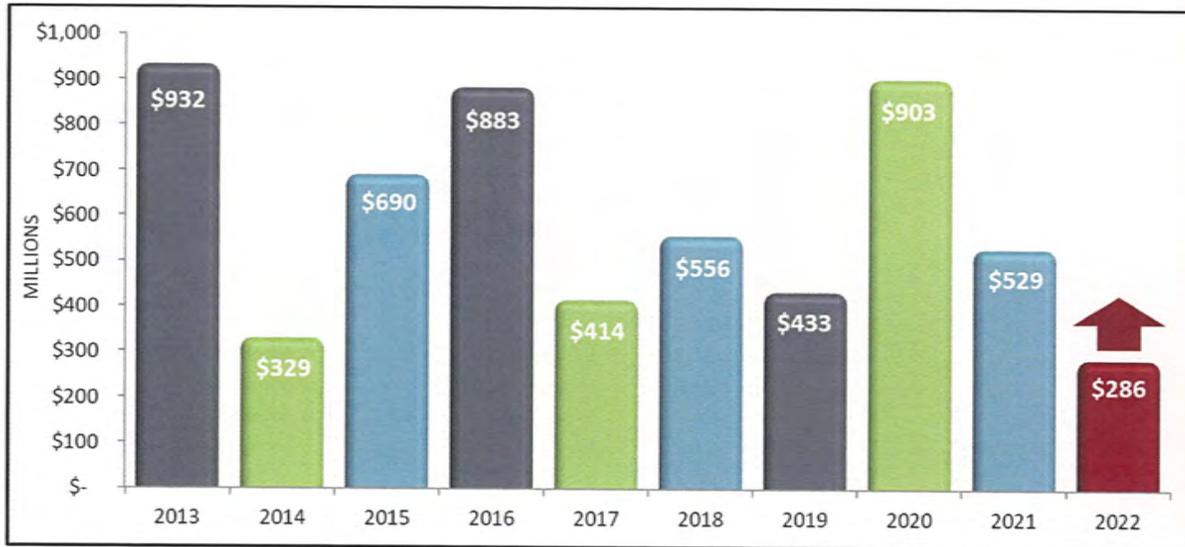
# OUR FOCUS

## Mission

To promote and strengthen Wyandotte County's economy through innovative approaches to programs, partnerships, and leadership in industrial, residential, office and retail markets.



# CAPITAL INVESTMENT



**21**  
PROJECTS

**2,180,684**  
SQUARE FEET

**208**  
JOBS

# PROJECT ANNOUNCEMENT

## Thuasne USA (Sock)

**Location:** 123 Osage Avenue, Kansas City

**Project Type:** Retention/Expansion

### Project Info:

- Thuasne USA, distributes orthotic products, which includes knee braces, ankle/foot orthotics, back braces, and several other orthotic products.
- 123 Osage Avenue will be their main distributions hub.

**Drivers:** Central Location, Growth, Expansion into Midwest markets

**Investors/Partners Engaged:** Knit-Rite, Premier Investments, CBIZ, KDOC, BPU

**\$2.9M**

investment

**36,000**

square feet

**15**

Jobs



# PROJECT ANNOUNCEMENT

## Kansas City Treats (Bone)

**Location:** 16 Kansas Avenue, Kansas City

**Project Type:** Expansion

**Project Info:**

- 100,00 square foot expansion adjacent to their 96,000 square feet facility
- 25 net new employees

**Drivers:** Growing contracts for extrusion, manufacturing and packaging

**Investors/Partners Engaged:** KDOC and UG

**\$4.4M**  
investment

**100,000**  
square feet

5



# PROJECT ANNOUNCEMENT

## PBI Gordon (Zone)

**Location:** 300 S. 3<sup>rd</sup> St. , Kansas City

**Project Type:** Expansion

**Project Info:**

- 1,700 truckloads of fill dirt due to proximity to levy
- 6,200 square feet renovated

**Drivers:** Infrastructure improvements for further expansion

**Investors/Partners Engaged:** GBA, Terracon, CBIZ, KDOC and UG



**pbi / GORDON**  
**companies**  
Employee-Owned

**\$3M**  
investment

**6,200**  
square feet

# PROJECT ANNOUNCEMENT

## Bank of Labor (Labor)

**Location:** 745 State Avenue, Kansas City

**Project Type:** Redevelopment

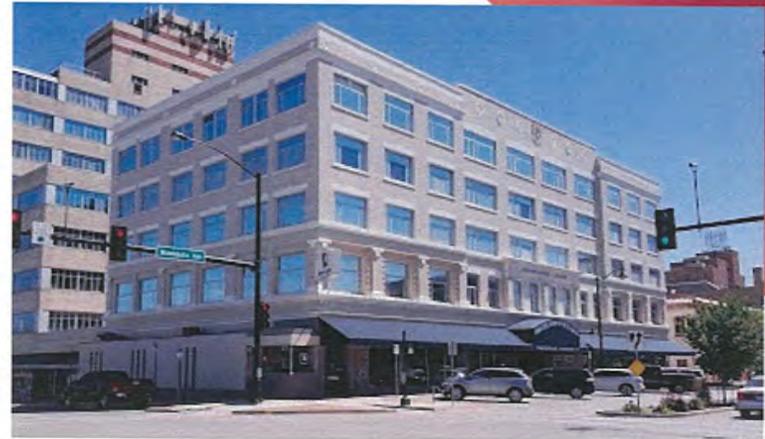
### Project Info:

- 20 market rate apartments south tower
- Renovate north tower for office users
- Retain Bank of Labor
- Demolish adjacent UG building for new parking
- Historic tax credits, super NRA
- Completion by end of 2024

**Drivers:** Lack of downtown apartments, early adopter

**Investors/Partners Engaged:** Polsinelli, Unified Government

# KDG



**\$20.9M**  
investment

**160,615**  
square feet

# PROJECT ANNOUNCEMENT

## Homefield – Margaritaville Resort

**Location:** 1111 N. 98<sup>th</sup> St. Kansas City

**Project Type:** Attraction

### Project Info:

- 250 rooms initially
- Construction starts Fall 2022, Opens Spring 2024
- Connected to Perfect Game Midwest – 75K room nights annually
- 1<sup>st</sup> full-service hotel in Wyandotte County
- Privately financed – not tied to STAR Bonds

**Drivers:** Location, Growth mode

**Investors/Partners Engaged:** UG, KDC

**\$120M**  
investment

**130,000**  
square feet



# YEAR-END PROJECTIONS

| Project               | Size (s.f.)      | Investment    | Jobs         | Industry            |
|-----------------------|------------------|---------------|--------------|---------------------|
| • Big House           | 400,000          | \$70M         | 400          | Light manufacturing |
| • Premier             | 300,000          | \$65M         | 300          | Headquarters campus |
| • Threshold           | 232 units        | \$62M         | 5            | Multifamily         |
| • 505 Central         | 129 units        | \$40M         | 5            | Multifamily         |
| • Orange              | 419,000          | \$15M         | 300          | Light manufacturing |
| <b>Potential</b>      | <b>1,119,000</b> | <b>\$252M</b> | <b>1,010</b> |                     |
| Current Announcements | 2,180,684        | \$286M        | 208          |                     |
| Estimated Totals      | 3,299,684        | \$538M        | 1,218        |                     |
| Organizational Goals  | 1,000,000        | \$500M        | 1,000        |                     |



# RECENT INVESTMENTS EAST OF 635

## Downtown Specific:

- KU Strawberry Hill renovation
- MERC Grocery
- Catholic Charities relocation
- Hilton Garden Inn renovation
- KCK Police Athletic League
- UG Juvenile Justice Center
- Crosslines Tower renovation
- Y Lofts
- Boulevard Apartments
- Shalom HOuse
- Metro KC Fitness
- KCKCC Downtown Campus – pending
- Downtown Library – under discussion
- Lanier Multifamily/Mixed Used – under discussion

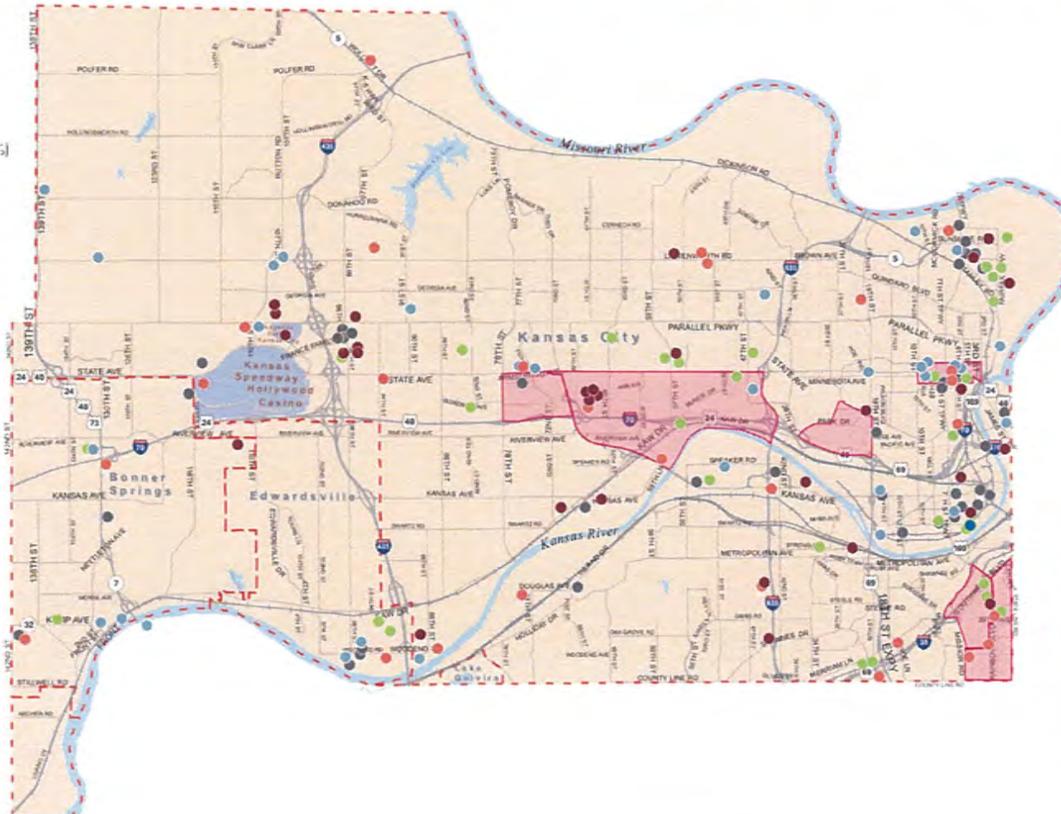
## Off-Downtown:

- Slaps BBQ expansion
- Strawberry Hill Brewing Company
- Bethel Neighborhood Center renovation
- Splitlog Coffee expansion
- Strip center 7<sup>th</sup> & Central
- Yards II (new name) – Bottoms
- 505 Central - pending

## Armourdale:

- Rock Island Bridge
- Pepsico/Frito Lay
- Knit-Rite
- KC Treats
- McDonald's

# 2017-2021 COUNTY-WIDE INVESTMENTS



## STATS:

- 161 Announced Successes
- 78 Projects were East of I-635 (48%)
- \$2.8B Invested
- \$1.03B East of I-635 (37%)
- 8,624 New/Retained Jobs
- 1,733 New/Retained Jobs East of I635 (20%)

- 2017
- 2018
- 2019
- 2020
- 2021
- Opportunity Zones

# DEVELOPMENT MAP

## Industrial

1. Urban Outfitters
2. Woodlands/435 Logistics
3. Turner Logistics Center
4. Scavuzzo's/Indian Springs
5. Medline
6. Old Dominion
7. Block at K-7/Nettleton

## Residential

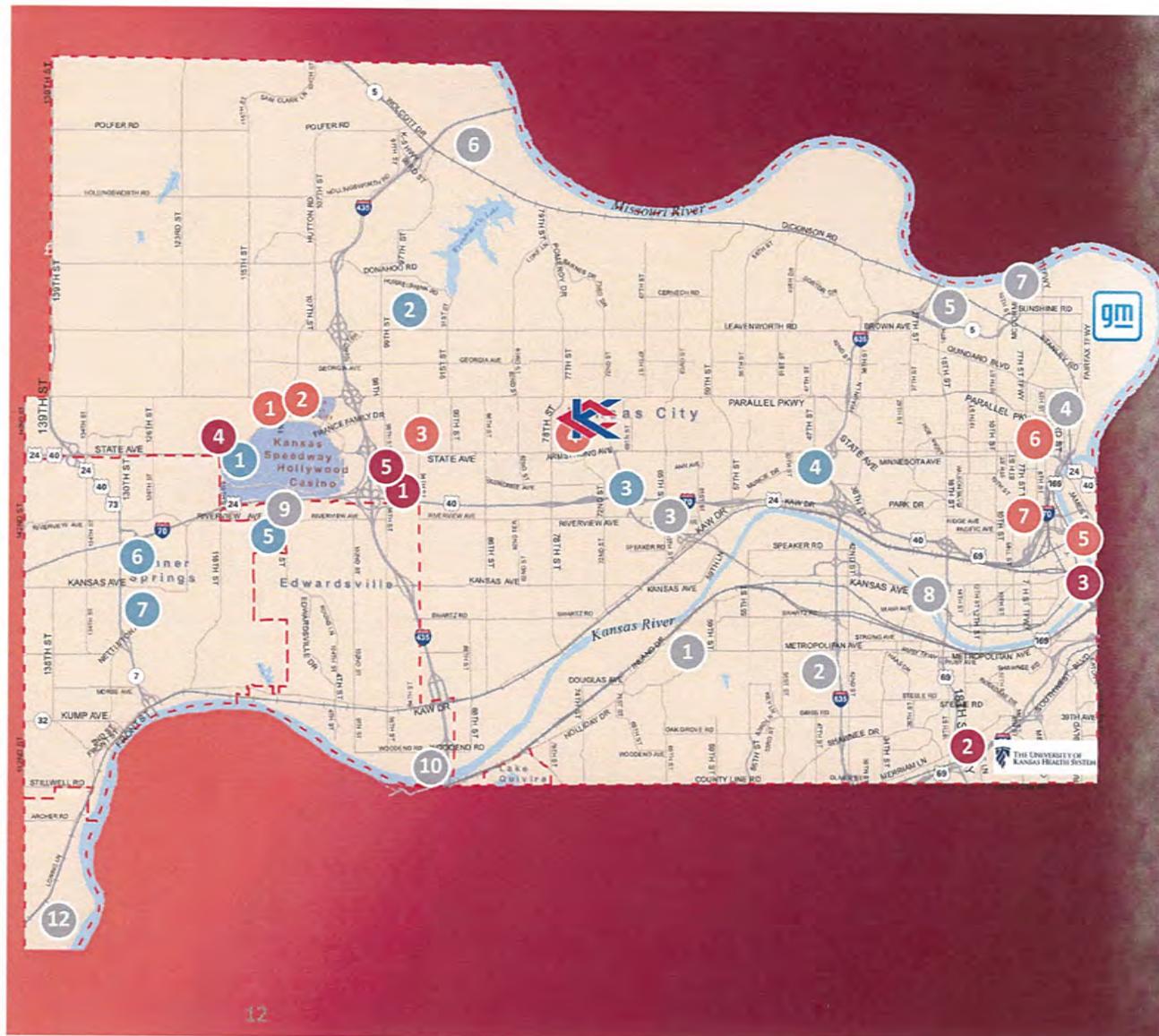
1. Village West Apartments – Phase III
2. Legends 267
3. Homefield Apartments
4. KCKCC Student Housing
5. The Yards II
6. Reardon Center
7. 505 Central

## Retail/Tourism

1. Homefield
2. Menard's South
3. Rock Island Bridge/Flying Truss
4. American Royal
5. Camping World

## Potential Development Area

1. Americold Site
2. Ridge/Sandifer Business Park
3. 5701 Kaw Drive
4. Juniper Gardens
5. K-5/18<sup>th</sup> St.
6. 435/Wolcott
7. BPU Quindaro Site
8. BPU Kaw Site
9. 110<sup>th</sup> & I-70
10. 435/Woodend
11. Loring



# EMPOWER WYCO LOAN

Blu Sequin

*Women's Clothing Retailer*

Core Construction

*Commercial and Residential Contractor*

Friendly's Café & BBQ

*Take Out Restaurant & Catering*

Gutters Experts KC

*Gutter Installation & Maintenance*

LRG Commercial Contracting

*Painting Contractor*

El Taquito

*Restaurant & Tortilleria*

Holy Smoke BBQ

*Restaurant*

Madison's Towing

*Tow Service*

Royalty Enterprises

*Bar Service*

Sowful Hands

*Hair Salon*

Thunderlight Workboots

*Industrial Footwear Retailer*

Triple Oak Home Health

*Senior Healthcare Service*

Donnell's Kitchen & Lounge

*Restaurant/Bar & Event Space*

Greenthumb Landscaping

*Landscaping*



13

14  
BUSINESSES

\$15,000 LOANS

4% RATE

4-YEAR PAYBACK

\$210,000

TOTAL

# ECONOMIC OVERVIEW

Labor Participation Rate:

**Wyandotte County:** 65.9%

**Kansas:** 65.9%

**U.S.:** 58.4%

Source: US Census ACS 5-year, 2016-2020

## MEDIAN ANNUAL WAGES BY COUNTY

|                    | 2017     | 2018     | 2019     | 2020     | 2021     |
|--------------------|----------|----------|----------|----------|----------|
| Wyandotte County   | \$40,081 | \$40,102 | \$39,471 | \$41,307 | \$44,259 |
| Johnson County     | \$38,293 | \$38,998 | \$40,227 | \$41,985 | \$44,733 |
| Leavenworth County | \$39,503 | \$39,501 | \$41,399 | \$40,503 | \$43,255 |

Source: Kansas Wage Survey, 2020, PEAK Median Wages by County



## MEDIAN HOME INCOME

Wyandotte County MHI has improved 4 of the last 5 years.

**2020:** \$48,093 (82nd)\*

**2019:** \$46,881 (87th)\*

**2018:** \$47,285 (66th)\*

**2017:** \$46,310 (76th)\*

**2016:** \$43,396 (87th)\*

\*Out of 105 counties in Kansas

2019 Source: US Census ACS 2016-2020  
2015-2018 Source: US Census ACS 1-year

# WORKFORCE DATA

## WYANDOTTE COUNTY EMPLOYMENT BY INDUSTRY, 2021 vs. 2020



# BRE TRENDS 2017-2021

## 2021 Top 10 Open Positions:



Registered Nurses



Sales Representatives of Services, Except Advertising, Insurance, Financial Services, and Travel



Heavy and Tractor-Trailer Truck Drivers



Laborers and Freight, Stock, and Material Movers, Hand



Retail Salespersons



Medical and Health Service Managers



Stockers and Order Fillers



Medical Secretaries and Administrative Assistants



Maintenance and Repair Workers, General



Janitors & Cleaners, except Maids and Housekeeping Cleaners

# CHIP- COMMUNITY HEALTH IMPROVEMENT PLAN



**Childcare/Early Childhood Education** – Increase quality childcare spaces, support a quality improvement system, remove barriers to creating early childhood centers, develop a community/business awareness campaign



**Criminal History** – Support Clean Slate Law – auto expungement of some criminal records after time served, asset mapping of services for justice-involved individuals, engage companies in hiring programs



**Language** – Identify and engage businesses interested in Business ESL program via KCKCC



**Post Secondary Education/Industry-Recognized Credentials** – Support Education to Employer pipeline, align education continuum with available jobs/livable wages/trends



**Transit** – National Science Foundation grant application via KU geared towards youth employment transportation access, potential pilot Edwardsville Industrial Park project, Urban Outfitters transit project

# C.H.I.P. UPDATE



A WYCO family may spend up to 20-25% of their household income on child care. At times, costing more than housing.

\*Percent of median income rates are based on rent housing costs.



## Raising WYCO



Producing industry-driven career guide in collaboration with WYCO companies & partners, student bus tours, tied to Making It In the Dotte program



ON YOUR  
**mark...**

# LET'S CONNECT.

GREG KINDLE  
gkindle@wyedc.org  
913.748-2272



# Marketing/Corporate Communications/ Initiatives

Overview  
October 17<sup>th</sup>, 2022



# Highlights...

| Comms Campaigns                         | Marketing/Services                          | Media Relations/<br>Placements |
|---|---|--------------------------------|
| *Understanding Your BPU Bill            | Pay Online/Customer Portal (37,859 to date) | Broadcast /Print Interviews    |
| *Utility Assistance Programs/Resources  | Kiosk Pay Usage (5,505)                     | News release distributions     |
| *Scam/Fraud Awareness                   | Paperless Billing (12,249)                  | Issues management              |
| Efficiency/Weatherization/Bills Savings | Energy Engage Portal (10,923)               | Social Media Reach/Echo        |
| Electric Outage Restoration Processes   | FlexPay Promo (1,176)                       |                                |
| Bill Pay Options (Kiosks, Online, etc.) | Equal Payment Plan (3,585)                  |                                |
|   |   |                                |





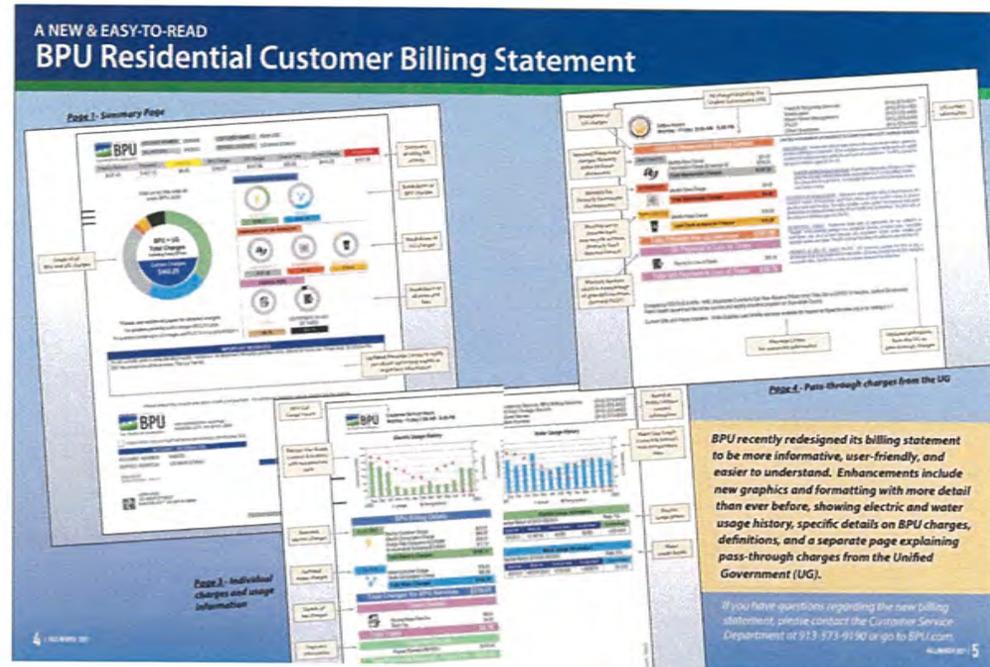
## Highlights (Cont'd)...

| PR Promos                            | Communication Collaterals            |  |
|--------------------------------------|--------------------------------------|--|
| Socially Responsible/Community Owned | BPU Connection - 2x (122k homes/biz) |  |
| Renewable Energy Leader              | Watts and Water – 6x                 |  |

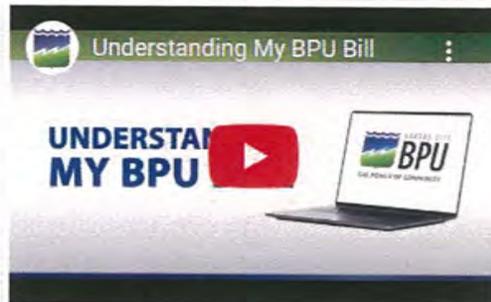


# Understanding My BPU Bill

- Objective: new campaign, new bill design, promo social media, new video, etc.



## Understanding My Bill



Video explains the new billing statement

## Employee Foundation



Video explains how BPU gives back to the community

## Renewable Energy



Updated video to reflect **48%** of BPU's energy comes from renewable resources.

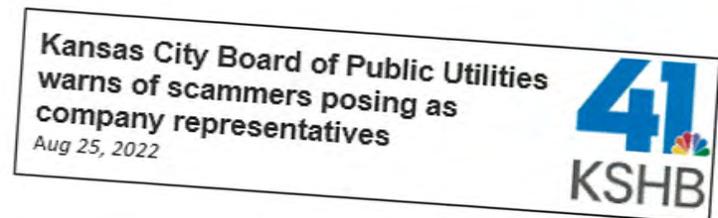
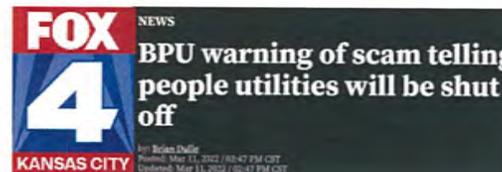
### Videos in progress:

Ways to Pay Your Bill and Report Streetlight Issues

BPU YouTube Channel -73 videos (energy efficiency/water savings, what we do, safety, etc.)

# Fraud Awareness

- **Objective:** Educate customers about utility scams
  - FTC received 2.8 million utility fraud/scam reports in 2021 alone
- **BPU Actions:**
  - News Releases
  - Social Media posts
  - Newsletter articles



# Recent Awards/Recognitions

- **2022 Sue Kelly “Community Service Award”**
  - American Public Power Association (APPA)
- **“Silver Stevie” - Best Social Responsibility Program**
  - 20<sup>th</sup> Annual American Business Awards (2022)
- **PR News 2022 “Nonprofit Awards” - Social Responsibility**
- **“40 Under Forty” Award - Maurice Moss, Exec. Dir./Compliance, BPU**
  - Ingram’s Magazine recognition of young professional leaders in region
- **KC “Corporate Champion” - Philanthropy**
  - Ingram’s Magazine, Philanthropist of Year Awards Luncheon (Dec. 21)
- **“250 Most Powerful Leaders” - BPU GM Bill Johnson**
  - Ingram’s Biz Magazine regional awards

❖ BPU has won 10x national/regional awards in '21-'22



# Media Summary

- 52 media release distributions in 2022
  - 133 total over last 24 months
- Broadcast/ media interviews & statements
  - Covid Assistance/Relief, Scams, Storm Outages, etc.
- Proactive Media Outreach (Broadcast, print, digital)
  - Utility Assistance/Resource Programs, Scams, “A” Ratings, etc.
- Media “Issue” Response
  - Storm Outages-Blackouts / Service Issues / etc.





# BPU Connection Newsletter

**Objective:** Mailed 2x a year to 61,000 customers, 8-12 pages. Provides key info about BPU services, products, safety, etc. 500+ distributed to key stakeholders, 11,500 online downloads. Shelf-life of 4-5 months

Fall/Winter 2021

Summer 2022/"WQR" Issue



## BPU: What to Know About Your Community-Owned Utility!!

**Community-Owned, Locally Controlled**

- ✓ Reliable and Dependable
- ✓ Locally Responsible
- ✓ Environmental Steward
- ✓ Socially Responsible
- ✓ Promotes Economic Growth

**ELECTRIC UTILITY FACTS:**

- 100% renewable energy
- 100% customer-owned
- 100% locally controlled
- 100% locally responsible
- 100% locally accountable

**LOCALLY CONTROLLED, WORKING FOR YOU.**

- BPU Generation Output by Fuel Mix
- "GREEN ENERGY" LEADER
- BPU Renewable Energy Source

**ADDED SERVICES & CONTRIBUTIONS BPU PROVIDES FOR THE US:**

- 100% renewable energy
- 100% customer-owned
- 100% locally controlled
- 100% locally responsible
- 100% locally accountable

**WATER UTILITY FACTS:**

- 100% renewable energy
- 100% customer-owned
- 100% locally controlled
- 100% locally responsible
- 100% locally accountable

**Reduced Spending and Improved Processes**

**Total Number of Employees**



# BPU Connection eNewsletter

BPU Connection Newsletter Email:  
Twice a year



# Employee Newsletter

## Watts n Water: Six times a year

Watts n Water

employee newsletter

July and August 2022

**Letter from the General Manager**

As a municipal utility, BPU's top priority remains ensuring the delivery of essential electric and water service to the customers it serves, while working to improve the overall quality of life for the entire community.



BPU and its employees remain committed to meeting all the electric and water utility needs of Wyandotte County, with a continued focus on responsive customer service. As a not-for-profit municipal utility, BPU is a community enterprise measured by how much benefit it brings into the community, not profits for shareholders like private utilities, and which is directly reflected in the public service nature of BPU's primary Mission.

BPU has been able to achieve its primary utility services mission while simultaneously reducing its Annual Budget and spending significantly over the last 6 years, from \$495 million in 2016 to \$348 million in 2021, with a slight uptick in 2022 due to increased purchased power costs and inflationary pressures impacting all. This is almost a 30% cut in BPU's budget (nearly \$145 million). Simultaneously, BPU's electric rates remain comparable and even lower than most other local utilities.

BPU continues to introduce and implement new services, technology, and programs to improve efficiency, expand communications, and support the community.

**In This Edition**

[Letter from the General Manager](#)

[Popular BPU Youth Program Starts Winning](#)

[BPU Receives "2022 Silver Stevia" Award for Community Response to Pandemic](#)

[BPU Staff Meets with Rep Davis to Discuss EPA Lead and Copper Rule](#)

[GM Johnson Speaks at KCC Chairman's Breakfast](#)

[BPU Hosts Women's Chamber Foundation Luncheon](#)

[BPU Health Benefits Update](#)

[Process for what to do when Considering Retirement](#)

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**2022 Holidays**

Offices will close to observe the following holidays:

**LABOR DAY**  
Monday, September 5

# Direct Mail/Postcards

## Automatic Bank Draft

**Life is complicated – paying bills shouldn't be.**

**Pay the easy way!**  
Three steps is all it takes to activate automatic payments.



**STEP 1:** Visit [bpu.com](http://bpu.com) and go to Manage Account, log in or set up your account

**STEP 2:** At the Payment tab, click Automatic Payments

**STEP 3:** Scroll to the bottom, follow prompts to Email

## Accurate Phone Number

An accurate phone number also keeps you updated about maintenance in your area.

**AN ACCURATE PHONE NUMBER HELPS TO DISPATCH CREWS QUICKLY.**

Be sure BPU has your correct phone number.

## FlexPay

**FlexPay gives you the power to pay your way.**

No deposit  
No surprises  
No monthly bill

flex.pay  
The Power to Pay Your Way

With the FlexPay program, you pay as much as you want for your bill up to an amount, keep it flexible and pay no more than you bill throughout the month. Rates are subject to our standard rate schedule.

flex.pay  
The Power to Pay Your Way

Learn how to take control of your utility bill with FlexPay™

Learn more at [bpu.com](http://bpu.com)



## Upcoming Postcards:

Text Alerts, Streetlights, Manage Account Online





# Print Ads

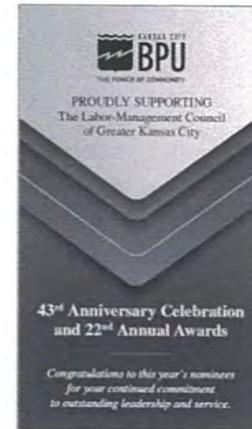
Linemen Rodeo Show Guide



Ingram's Magazine



Labor Management Celebration



Ingram's Magazine



# Print Ads Series

## Serving Our Community



**SERVING OUR COMMUNITY**

The Kansas City Board of Public Utilities (BPU) is proud to offer exceptional water and electric service to every household and business in our community. We're committed to the neighborhoods that we live in and work in, and we're committed to providing the highest quality of service. It's a privilege to be a part of the community.

**BPU**  
The Power of Community

## Customer Service Excellence



**COMMITTED TO OUR CUSTOMERS**

**We're here to help.**

Your Kansas City Board of Public Utilities (BPU) is committed to providing the highest quality of service to every household and business in our community. We're committed to the neighborhoods that we live in and work in, and we're committed to providing the highest quality of service. It's a privilege to be a part of the community.

**BPU**  
The Power of Community

## Industry Recognition



**PROUD TO BE RECOGNIZED**

The Kansas City Board of Public Utilities (BPU) is proud to be recognized as one of the top utility providers in the industry. This recognition is a testament to the hard work and dedication of our employees and the commitment we have to providing the highest quality of service to every household and business in our community.

**BPU**  
The Power of Community

## Giving Back



**THE POWER OF GIVING**

Our commitment to our community goes beyond providing reliable utility services. We're committed to giving back to the neighborhoods that we live in and work in, and we're committed to providing the highest quality of service to every household and business in our community.

**BPU**  
The Power of Community

## Proud to Support

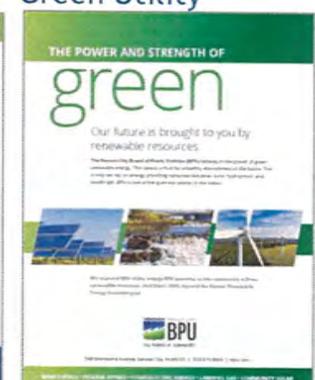


**It's our privilege to SUPPORT...**

We are proud to support the communities that we live in and work in, and we're committed to providing the highest quality of service to every household and business in our community.

**BPU**  
The Power of Community

## Green Utility



**THE POWER AND STRENGTH OF green**

Our future is brought to you by renewable resources. We're committed to providing the highest quality of service to every household and business in our community, and we're committed to providing the highest quality of service to every household and business in our community.

**BPU**  
The Power of Community





# Annual Financial Report Cover



## Looking Ahead

- Customer Research/Survey Initiatives
  - online, telephone, website, possibly via zoom
- Community Advisory Group
- “Renewable Energy Leader” Awareness Campaign
- Benefits of a Public Utility
- Crisis Communications Plan
- Media/Key Stakeholder Day (water/energy facility tour/etc.)
- Updating “look” of BPU Connection
- More Educational Videos (water & electric production/distribution), Benefits of a municipal utility, etc.
- Direct mail campaigns



Questions?



RESOLUTION NO. 5278

**RESOLUTION BY THE KANSAS CITY BOARD OF UTILITIES AN  
ADMINISTRATIVE AGENCY OF THE UNIFIED GOVERNMENT OF WYANDOTTE  
COUNTY KANSAS CITY, KANSAS REVISING AND REPLACING A POLICY  
GOVERNING SECTION 20.00 COLD AND HOT WEATHER RULE**

**WHEREAS**, the Board has previously adopted and amended a Cold and Hot Weather rule; and

**WHEREAS**, after discussing said rule the Board wishes to make modifications to said rule;

**NOW, THEREFORE, BE IT RESOLVED AND ORDAINED BY THE  
KANSAS CITY BOARD OF PUBLIC UTILITIES:**

That the Kansas City Board of Public Utilities hereby modifies Section 20.00 of the Customer Services Policies as follows:

20.00 Cold and Hot Weather Rule: During summer months, on any day when the National Weather service forecasts the temperature will rise above 95 degrees Fahrenheit, or the heat index will rise above 105 degrees Fahrenheit, KCBPU will not disconnect electric service for non-payment of bills.

During the period of November 1st through March 31st, KCBPU will not disconnect Residential electric customers for non-payment of bills when the National Weather Service forecasts the temperature will ~~remain-be~~ at or below 32 degrees Fahrenheit ~~for in the next 24~~ hours. KCBPU will check the weather forecasts daily between 8:00 AM and 9:00 AM. Water service can be disconnected at any time.

To avoid being disconnected, the customer must contact KCBPU to check eligibility and establish a payment arrangement. Please refer to Payment Arrangement section for additional requirements.

**ADOPTED BY THE GOVERNING BODY OF THE KCBPU  
THIS 17th DAY OF OCTOBER, 2022.**

---

**Mary Gonzales, Board President**

**Attest:**

---

**Thomas Groneman, Board Secretary**

**Approved as to form:**

---

**KCBPU Legal Counsel**

