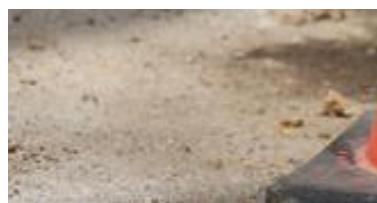
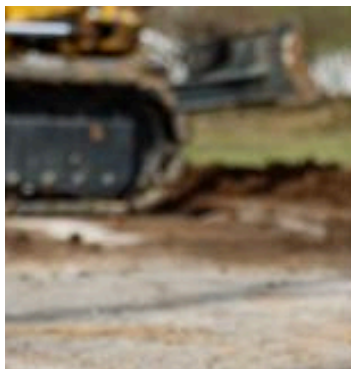
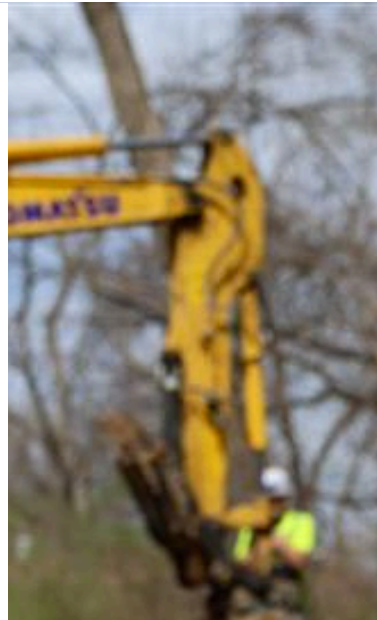


MARCH 2026



COMMUNITY IMPACT REPORT

Prepared for:
Board of Directors,
Kansas City Board of Public Utilities



A Message to Our Community

At BPU, reliability isn't something we react to; it's something we build with intention.

Throughout March, our teams continued focusing on the work that keeps our systems strong and our customers supported. From proactive infrastructure improvements to ongoing system maintenance and inspections, these efforts are designed to prevent disruptions before they occur and ensure consistent service for our community..

We also remain committed to delivering safe, high-quality water and reliable electric service while continuing to invest in the long-term strength of our infrastructure. These investments reflect a deliberate approach — planning ahead, maintaining what we have, and improving where it matters most.

At the same time, we are investing in our people. Through training, development, and engagement with students across our community, we are building the workforce that will continue to serve Wyandotte County for years to come.

This is what it means to be a community-owned utility. It means doing the work before it's needed, staying accountable to the people we serve, and delivering reliable service every day.



Jeremy Ash

General Manager



Reliability & Infrastructure

Reliable Service

Electric and water systems performed reliably throughout the month of March, ensuring consistent service for our customers and the community.



Proactive Investments

Planned system upgrades and repairs underway, strengthening system reliability ahead of peak demand

~100,000
Megawatt hours generated at Nearman Power



~98%
generation availability maintained, ensuring consistent performance



~908 Million
gallons of water delivered with zero downtime at Nearman Water Treatment Plant



Water System Performance



20
main leaks repaired, maintaining system integrity

859
service orders completed, responding to customer and system needs across our network

11,000'
of transmission main inspected
180
valves inspected and tested



1,760' of water main replaced, investing in long-term reliability

17 Years Strong BPU water treatment operators recognized as Director's Award recipients, demonstrating commitment and excellence

Community & Workforce Impact

Thank You!

Thank you for taking the time to participate in our Elementary Career Fair! We are so grateful for your willingness to support our students and our school community. Your presence helped make the day meaningful and exciting for our students as they explored new ideas and possibilities for their future.

Events like this would not be possible without your generosity and support. Thank you for helping create such a positive, engaging, and memorable experience for our students. We truly appreciate your time and investment in our school community.

Sincerely,
Delaware Ridge Elementary School



1,100+ Students engaged through career fairs, outreach, and building awareness of careers in public utilities

25+ Regional Operators were hosted at the Nearman Water Treatment Plant, supporting training, education, and water system excellence across Kansas.

15+ events supporting career fairs, classroom visits, site tours, and community by connecting directly with Wyandotte County



Stewardship & Care

Meeting Customers Where They Are

Customer Care remained focused on meeting customers where they are, offering guidance, support, and access to resources to help families stay connected to essential services.



260

Customers supported with payment assistance

153

lobby in-person appointments completed



Apprentice Linemen Blake Meseke, Seth Bradley, and Austin Feaster pause for a photo before heading to compete in the APPA Rodeo in Alabama



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BPU

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NEW!
Schedule a speaker at your next community function by emailing us:
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Community Giving:
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Contact your BPU Board Member
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Skip the long lines