AUGUST 2025



COMMUNITY IMPACT REPORT

Prepared for:

Board of Directors,

Kansas City Board of Public Utilities















This report summarizes the outcomes, investments, and services that directly benefit Wyandotte County residents.

General Manager's Report

Each month, I am reminded that our strength as a utility is grounded in our people, in how we show up for each other and for the community we serve.

In August, our crews continued to respond with urgency and professionalism; whether that meant restoring power near a local school or preparing our systems to support General Motors' next-generation production line. Our Water Operations teams completed fire hydrant inspections and repairs, advanced major water main replacement projects, and continued their stretch of safe operations at Nearman Water Treatment Plant, now 650 days without a recordable incident.

But this month's progress went beyond the job site. We trained more than 2,100 hours across the organization, welcomed nine new hires, and helped frontline supervisors build stronger communication and leadership skills through our partnership with Kansas Municipal Utilities. We celebrated promotions, paid forward more than 50 hours of volunteerism, and joined forces with IBEW Local 53 to collect food for local food pantries.

We stood shoulder to shoulder with our community at National Night Out Against Crime, connecting with our neighbors, customers, law enforcement partners, and first responders, all aligned in keeping Wyandotte County safe and strong.

This report reflects what is possible when we work with purpose and lead with people first. I'm proud of every team member who helped deliver these results and I am grateful for the trust our community places in us every day.



Jeremy Ash

General Manager



Electric Systems & Operations

Darrin McNew

Executive Director | Electric Operations

Jerin Purtee

Interim Chief Operating Officer
Executive Director | Electric Supply

Don Stahl

Executive Director | Electric Generation

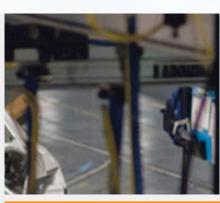


A 100-year-old tree took down nine utility poles near 57th Street, between I-70 and State Line Road, leaving a school and nearby residents without power for a full day as BPU crews worked to restore service.















160+

New service requests fulfilled by Electrical Engineering



As **General Motors** retools for its next- † generation production line, BPU crews are wrapping up a major relay upgrade and transformer maintenance project to power their future operations.

Water Systems & **Operations**

Steve Green

Executive Director | Water Operations





Year-to-date, BPU crews have replaced nearly 80 fire hydrants, 11 in August alone.

FRONT-LINE TRAINING

BPU partnered with Kansas Municipal Utilities (KMU) to train frontline supervisors in communication, conflict resolution, and leadership. These skills strengthen BPU teams and ensure safer job sites, better service, and more reliable operations for customers across Wyandotte County.





Water Services

40 water services repaired; 8 water services replaced.

3.2 miles

Northeast water main project in progress: 5% completion





6,990 completed fire hydrant inspections.



Community Engagement



5,000+

Wyandotte County residents connected with payment support and energy-saving resources at the Back-to-School Fair.

200+



neighbors reached during the National Night Out Against Crime, hosted by local law enforcement agencies.





Energy
Programs
\$3,675

of energy efficiency rebates in August. 50+

BPU employee volunteer hours captured in August.

Organizational







employee training in communications, safety, compliance, and system operations.

In Your Words

"I don't know the best means to share this, but I want to commend BPU and their workers who just finished restoring power to our neighborhood after a car crashed into and took down two poles earlier today. They were here way sooner than I expected and got us back online before things got too uncomfortable. We greatly appreciate the effort." -Michael D.





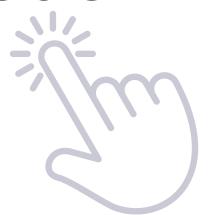


Pictured from left to right are: Andrew Ferris, Kristi Parker, Leigh Mulholland, Abbey Frye, Pam Stark, Jerin Purtee, and Jeremy Ash.

Spreading the Love to Fight Hunger, Together

BPU's Executive Team joined the IBEW Local 53 Women's Committee for their 2nd Annual Peanut Butter Drive, donating more than 150 jars themselves to the cause. In total, the drive far surpassed its goal, ensuring local food pantries are stocked to serve those in need.

Stay in Touch





THE POWER OF COMMUNITY

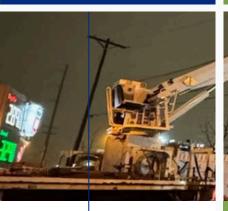
540 Minnesota Avenue Kansas City, Kansas 66101

Phone: (913) 573-9000 Web: www.bpu.com

Customer Care
(913) 573-9190

© custservice@bpu.com

Payment Plans **(913) 573-9145**



ELECTRIC OUTAGE (913) 573-9522
WATER







Contact your BPU Board Member

(913) 573-9025



BoardMembers@bpu.com

NEW!

Schedule a speaker at your next community function by emailing us:

publicaffairs@bpu.com

Community Giving: publicaffairs@bpu.com



Home Energy Audits and Rebates: cquijas@bpu.com

BPU In-Person Lobby Appointments

(913) 573-9960



Skip the long lines