

# JULY 2025

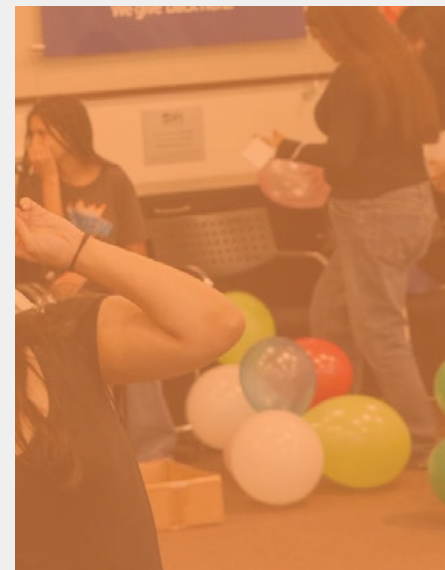
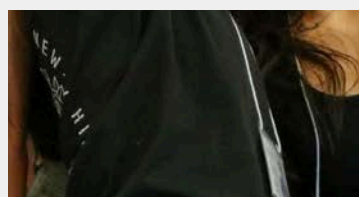
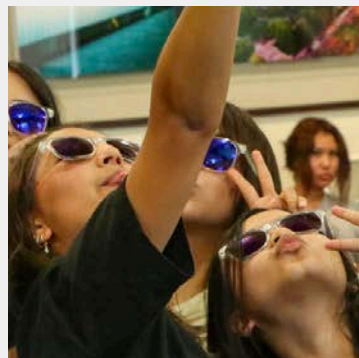


# KANSAS CITY BPU

## THE POWER OF COMMUNITY

### COMMUNITY IMPACT REPORT

Prepared for:  
Board of Directors,  
Kansas City Board of Public Utilities



*This report summarizes the outcomes, investments, and services that directly benefit Wyandotte County residents.*

# General Manager's Report

Our commitment to reliability was front and center this month as our Electric Control Center recorded a peak system load of 434 megawatts on June 23, demonstrating the strength of our system and the responsiveness of our operations team. We announced BPU's participation in the Ninnescah Flats Solar Energy Center, a regional energy resource capable of generating up to 200 megawatts of clean power. Through this shared generation agreement, BPU continues to diversify our energy mix while expanding access to more sustainable resources.

This month's progress extended across every corner of the organization — from our Finance team completing the 2024 ACFR under new leadership, to our Information Technology team launching Maximo Mobile to improve our service delivery. Our Water Production crews helped save more than \$200,000 by self-performing key electrical upgrades at the treatment plant, further demonstrating the value of in-house expertise.

We continued showing up for the community, volunteering over 150 hours with local agencies and presenting to various groups across Wyandotte County. We also celebrated five employee promotions, and participated in BPU's first-ever C-Suite open panel, hosted by our employee-led Culture Club — a new way to elevate transparency, vision, and leadership development across the utility.

As always, I'm proud of the teamwork behind these efforts. This report highlights our ongoing investment in people, systems, and services — all in support of the customers and neighbors we serve.



**Jeremy Ash**

General Manager





# Electric Systems & Operations



**Darrin McNew**

Executive Director | Electric Operations



**Jerin Purtee**

Interim Chief Operating Officer  
Executive Director | Electric Supply



**Don Stahl**

Executive Director | Electric Generation

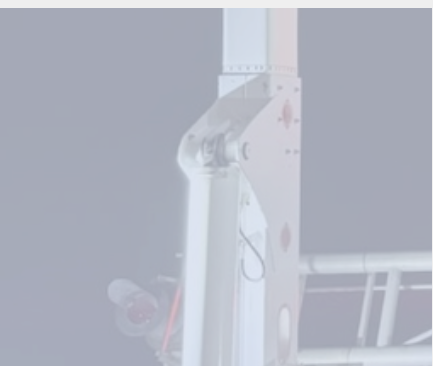
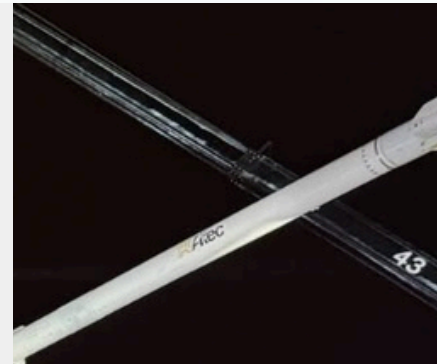
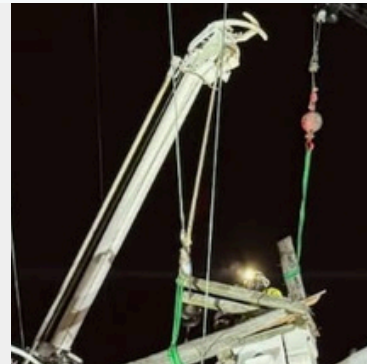
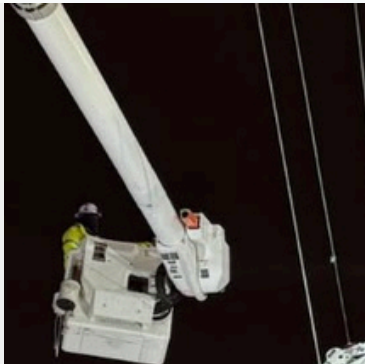


↑ An **unprecedented storm** tore through our community on July 17, resulting in multi-day outages and significant damage to residents' personal property and to BPU's infrastructure.

**JULY 28**

Highest peak demand

**460 MW**



**12,500+**

Restorations  
from  
outages



Utility poles  
replaced

**50+**

# Water Systems & Operations

 **Steve Green**

Executive Director | Water Operations



↑ BPU's Tony Coleman holds a certificate and a KCK Fire Department Challenge Coin as a "thank you" to BPU for the team's involvement in the trench collapse event. BPU team members **Steve Green, Marshall Robinett, Tony Coleman, Steve Hargis, B.R. Richardson, Jeff Davidson, Philip Sibley, and Kyle Creten**, all responded to support recovery efforts.

## ← ENSURING RELIABLE WATER SERVICE

BPU is restoring one of the major pumps at our water intake facility after identifying damage during an underwater inspection. Repairs are underway, with the rebuilt pump expected to return to service by December 2025, reinforcing long-term reliability for customers across Wyandotte County.

**SAFETY**  
**62**



employees were trained in trenching and excavation safety to ensure safer job sites.



**96%**  
**COMPLETION**

EPA grant for Rosedale (Area R) water main replacement project.

**5,100+**  
completed fire hydrant inspections.





# Community Engagement



*BPU Executive Leadership provided a tour to Commissioner Davis at the Nearman Power Plant.*



↑ *BPU Public Affairs and Human Resources teams hosted **BPU's Inaugural Future Leaders Day**, with ~50 area youth to teach about the utility, leadership, and our community.*

**200+**  
BPU volunteer hours since May.

**\$31,000**

in scholarships awarded to outstanding Wyandotte County students pursuing education in STEM, technical trades, and utility careers.



**Energy Programs**  
**\$5,000**  
in July for energy efficiency rebates.



**SIX**  
at-home energy audits conducted for BPU residential customers.





# Organizational WINS

*Nearman Water Treatment Plant's Cody Isbell is recognized for his professionalism, dedication, and passion for continuing education and training.*



BPU Employee  
**Cody Isbell**   
receives the  
*Jim Current Excellence Award*

 **2500+**  
**hours**  
in July of employee  
training in safety,  
compliance, and  
system operations.



## Customer Care & Information Technology

deployed language translation  
software and service to aid the  
team during phone and in-  
person conversations.

[www.bpu.com](http://www.bpu.com)



## Increased Engagement

42% more homepage visits  
~50% fewer bounces

**Customers are  
finding what  
they need  
faster.**

New service and  
transfer service traffic  
jumped

**↑50%**

customers are finding  
and utilizing available  
tools successfully.

**120K+**  
**sessions**

increase in organic  
searches, proving the  
site is easier to navigate  
and do business with.



# Stay in Touch



KANSAS CITY  
**BPU**

**THE POWER OF COMMUNITY**

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Kansas City, Kansas 66101

Phone: (913) 573-9000

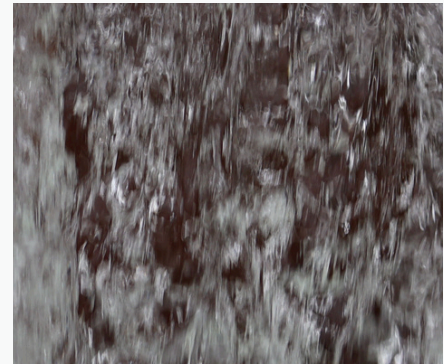
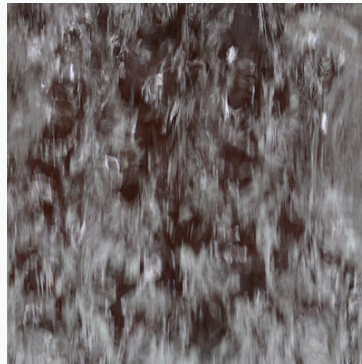
Web: [www.bpu.com](http://www.bpu.com)

Customer Care  
**(913) 573-9190**  
✉ [custservice@bpu.com](mailto:custservice@bpu.com)

Payment Plans  
**(913) 573-9145**

**ELECTRIC  
OUTAGE**   
**(913) 573-9522**

**WATER  
OUTAGE**   
**(913) 573-9622**



Community Giving:  
**[publicaffairs@bpu.com](mailto:publicaffairs@bpu.com)**



Home Energy Audits  
and Rebates:  
**[cquijas@bpu.com](mailto:cquijas@bpu.com)**

Contact your BPU Board Member  
**(913) 573-9025**



**[BoardMembers@bpu.com](mailto:BoardMembers@bpu.com)**

BPU In-Person  
Appointments  
**(913) 573-9960**



*Skip the  
long lines*