OCTOBER 2025



COMMUNITY IMPACT REPORT

Prepared for: **Board of Directors, Kansas City Board of Public Utilities**













This report summarizes the outcomes, investments, and services that directly benefit Wyandotte County residents.

General Manager's Report

Kansas weather has a way of reminding us that change can come fast. Staying ready takes preparation, teamwork, and a steady hand; the same qualities that define how we approach our work at BPU. We plan ahead, stay adaptable, and keep our focus on what matters most: safety, reliability, and service to our community.

This month showed that mindset in action. Crews at Nearman Power Plant completed key maintenance to ensure reliable power through winter, while Water Operations advanced the West Basin project, extending the life of a system that supports one-third of our community's water supply. Modernization at the Parallel Pump Station is also underway, improving efficiency and water pressure for customers.

We also introduced a new customer phone system, designed to reduce hold times and improve service access, making it easier for customers to get the help they need, when they need it.

Beyond operations, our employees continued to show what service looks like in action. Teams joined UG Environmental Services for a community cleanup, hosted KCKCC students for a hands-on day with line crews, and helped kids explore public service through Touch-a-Truck at Piper Early Childhood. Our United Way campaign raised over \$94,000, a 19% increase from last year, a true reflection of our team's generosity.

Every project and partnership reflects who we are — a community-owned utility built on safety, service, teamwork, and pride in the place we call home.





Electric Systems & Operations

Darrin McNew

Executive Director | Electric Operations

Jerin Purtee

Interim Chief Operating Officer Executive Director | Electric Supply

Don Stahl

Executive Director | Electric Generation



**Kansas City Kansas Community College students (in blue) spent the day with BPU Electric Operations crews, gaining a handson look at safety, teamwork, and the skills needed for a future in electrical line work.

5,500+



lineworkers, families, and vendors visited our region for the International Lineman's Rodeo, driving an estimated \$1.8 million in regional economic impact. BPU proudly co-hosts this event each year.





Critical system maintenance



completed on key systems to ensure power generation remains reliable from Nearman Creek Power Plant.





180+

days accident-free at Nearman Creek Power Plant.

Students at Piper Early Childhood watched with excitement as their teacher took a ride in a BPU bucket, a fun way to learn about the people and equipment that keep the community

powered.



170+4

days accident-free at **Electric Operations Service Center.**

Water Systems & Operations

Steve Green

Executive Director | Water Operations

2,000+

work orders completed year-to-date.





Proactive repairs and maintenance keeps water flowing safely and reduces the risk of unexpected outages across the system.

WYANDOTTE

partnered with Nearman
Water Treatment Plant
to teach area students
about water resources
and quality.



\$2.2M Upgrade

is underway at the Parallel Pump Station, upgrading decades-old electrical systems to ensure consistent water pressure and reliable services for homes and businesses across Wyandotte County.





West Basin Project nears completion,

nears completion, ensuring water quality continues.



Community Engagement



BPU employees joined **Environmental Services of the Unified Government** for a community cleanup, standing together for a cleaner, stronger Wyandotte County.

LIVE UNITED

\$94K+ BPU employee contributions

19.1% increase compared to 2024





Regional Agency Workshop

BPU's Karrie Glover hosted local nonprofits to share information on utility assistance and payment resources available for customers.

2,000+

area students
directly impacted
year-to-date
through facility
tours, lunch-andlearns, onsite
presentations,
and internships.

Organizational WINS



In Your Words

"We have the best boots on the ground teams."
-Amber D.

"Thank you for all of your great work."
-Marsha D.

"Al has always been the person we can go to for a dependable answer from someone at BPU who knows what's happening. He has been a trusted resource and partner for us."

-George B. University of Kansas Health System



Jeremy Ash, BPU's General Manager, delivered opening remarks at the ground-breaking for Kansas's first Buc-ee's, held near the Kansas City Speedway. The event brought more than 100 area policymakers and delegates together to celebrate the new development. This single location is anticipated to generate several million in annual tax revenue and create hundreds of competitive full-time jobs.

New Phone System Launched

faster, easier service for customers.

990+ hours of employee training completed.



Stay in Touch





THE POWER OF COMMUNITY

540 Minnesota Avenue Kansas City, Kansas 66101

Phone: (913) 573-9000 Web: www.bpu.com

Customer Care (913) 573-9190

custservice@bpu.com

Payment Plans **(913) 573-9145**





(913) 5/3-952

WATER OUTAGE



(913) 573-9622





Contact your BPU Board Member

(913) 573-9025



BoardMembers@bpu.com

NEW!

Schedule a speaker at your next community function by emailing us:

publicaffairs@bpu.com

Community Giving: publicaffairs@bpu.com



BPU In-Person Lobby Appointments

(913) 573-9960



Skip the long lines